



# MyWWP Web Portal Step-By-Step Guide

MyWWP web portal connects registered warriors and family members with Wounded Warrior Project® (WWP) programs, services, events, and fellow warriors and family members.

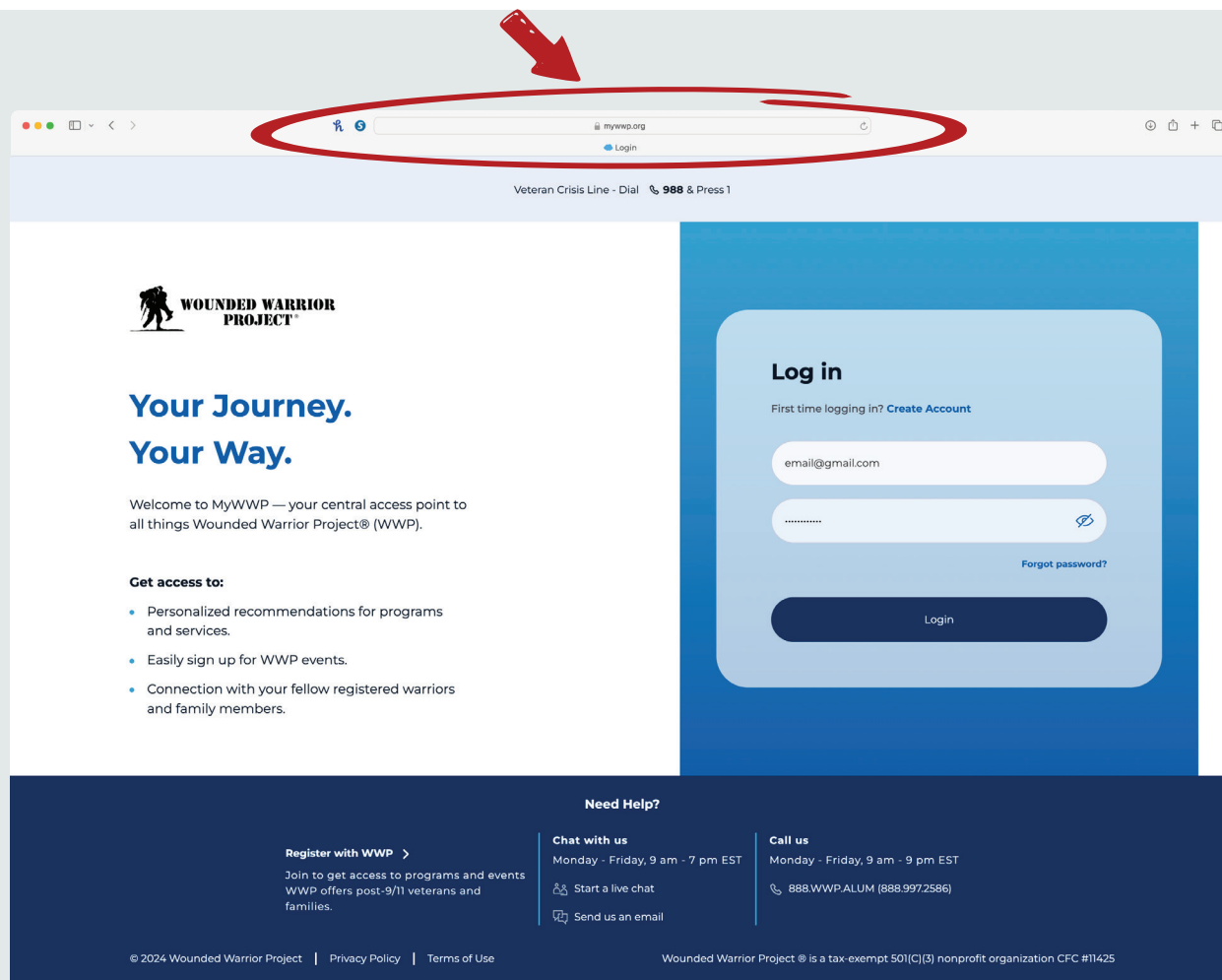


**WOUNDED WARRIOR  
PROJECT®**

## Steps: How to Navigate to the MyWWP Web Portal

1

Open the **MyWWP** web portal at mywwp.org.






### Steps: How to Create a MyWWP Account

2

A login screen will appear.  
Select **Create Account**.

Veteran Crisis Line - Dial ☎ 988 & Press 1



### Your Journey. Your Way.


Welcome to MyWWP — your central access point to all things Wounded Warrior Project® (WWP).

**Get access to:**

- Personalized recommendations for programs and services.
- Easily sign up for WWP events.
- Connection with your fellow registered warriors and family members.


### Log in

First time logging in? **Create Account**



[Forgot password?](#)

Login





**Need Help?**

**Register with WWP >**

Join to get access to programs and events  
WWP offers post-9/11 veterans and families.

**Chat with us**  
Monday - Friday, 9 am - 7 pm EST

 Start a live chat

 Send us an email

**Call us**  
Monday - Friday, 9 am - 9 pm EST

☎ 888.WWP.ALUM (888.997.2586)

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Wounded Warrior Project® is a tax-exempt 501(c)(3) nonprofit organization CFC #11425




### Steps: How to Create a MyWWP Account

3

Fill in your **First Name, Last Name**, and **Email Address** you currently have on file with Wounded Warrior Project® (WWP.) Select **Continue**.

If you are in crisis or concerned about a loved one, please call the Veterans Crisis Line ☎ 988 & Press 1



## Your Journey. Your Way.

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← Back

### Create Your Account

Please enter the contact information you have on file with WWP to verify your identification.

**First name**

**Last name**

**Email**

Continue

**Need help?**

**Register with WWP >**

Learn about programs and events WWP has to offer to post 9/11 veterans.

**Chat with us**

Monday - Friday 9 am - 7 pm EST

⚠ Sorry, chat is currently unavailable

**Call us**

Monday - Friday 9 am - 9 pm EST

☎ 888.WWP.ALUM (997.2586)

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### Steps: How to Create a MyWWP Account

4

You will be emailed a confirmation link. Select the link in your email to confirm your new account. You will then be prompted to create a new password.

If you are in crisis or concerned about a loved one, please call the Veterans Crisis Line ☎ 988 & Press 1



## Your Journey. Your Way.

Welcome to **MyWWP** — your central access point to all things Wounded Warrior Project® (WWP).

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- Easily sign up for WWP events.
- Connection with your fellow registered warriors and family members.

← Back

### Choose a password

Set your new password to log into your account.

.....|

✓ Must contain at least 1 number

✓ Must contain at least 10 characters

✓ Must contain at least 1 special character

Retype your password

☐ I have read and agree to the [Terms of Use](#) and [Privacy Policy](#).

Create Password

**Need help?**

**Register with WWP >**

Learn about programs and events WWP has to offer to post 9/11 veterans.

**Chat with us**

Monday - Friday 9 am - 7 pm EST

💬 Sorry, chat is currently unavailable

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### Steps: How to Create a MyWWP Account

5

Be sure to select that you agree to the **Terms of Use** and **Privacy Policy**. Select the **Create Password** on the **MyWWP** login page.

If you are in crisis or concerned about a loved one, please call the Veterans Crisis Line ☎ 988 & Press 1



### Your Journey. Your Way.

Welcome to **MyWWP** — your central access point to all things Wounded Warrior Project® (WWP).

**Get access to:**

- Personalized recommendations for programs and services.
- Easily sign up for WWP events.
- Connection with your fellow registered warriors and family members.

← Back

### Choose a password

Set your new password to log into your account.

☒ I have read and agree to the [Terms of Use](#) and [Privacy Policy](#).

Create Password

**Register with WWP >**  
Learn about programs and events WWP has to offer to post 9/11 veterans.

**Need help?**

**Chat with us**  
Monday - Friday 9 am - 7 pm EST

💬 Sorry, chat is currently unavailable

**Call us**  
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### Steps: How to Create a MyWWP Account

6

Select **Continue** to log in.

If you are in crisis or concerned about a loved one, please call the Veterans Crisis Line ☎ 988 & Press 1




### Your Journey. Your Way.

Welcome to **MyWWP** — your central access point to all things Wounded Warrior Project® (WWP).


Get access to:

- Personalized recommendations for programs and services.
- Easily sign up for WWP events.
- Connection with your fellow registered warriors and family members.



### Your account has been created!

**Continue**



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#### Register with WWP >

Learn about programs and events WWP has to offer to post 9/11 veterans.

#### Need help?

##### Chat with us

Monday - Friday 9 am - 7 pm EST

Sorry, chat is currently unavailable

##### Call us

Monday - Friday 9 am - 9 pm EST

888.WWP.ALUM (997.2586)

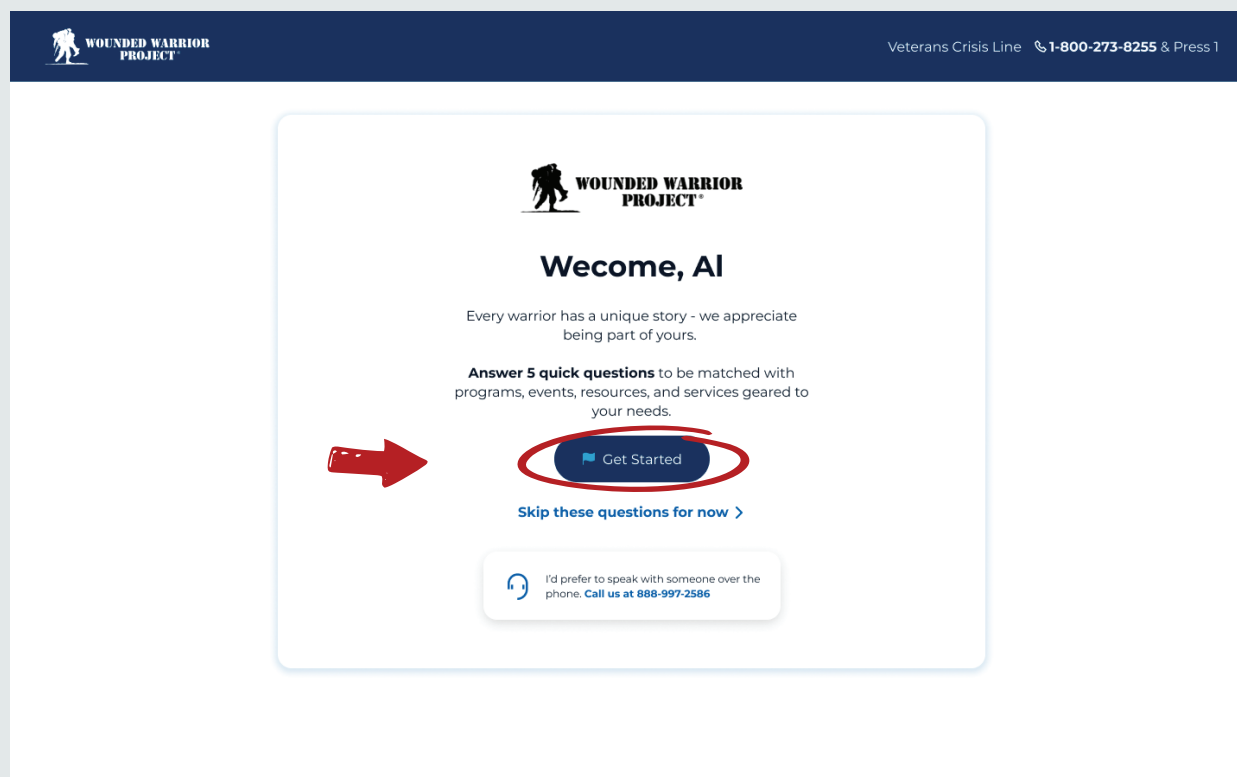


### Steps: Navigating the Interest Questionnaire in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Once you log in, you will be asked to share your interests and needs through a series of questions.

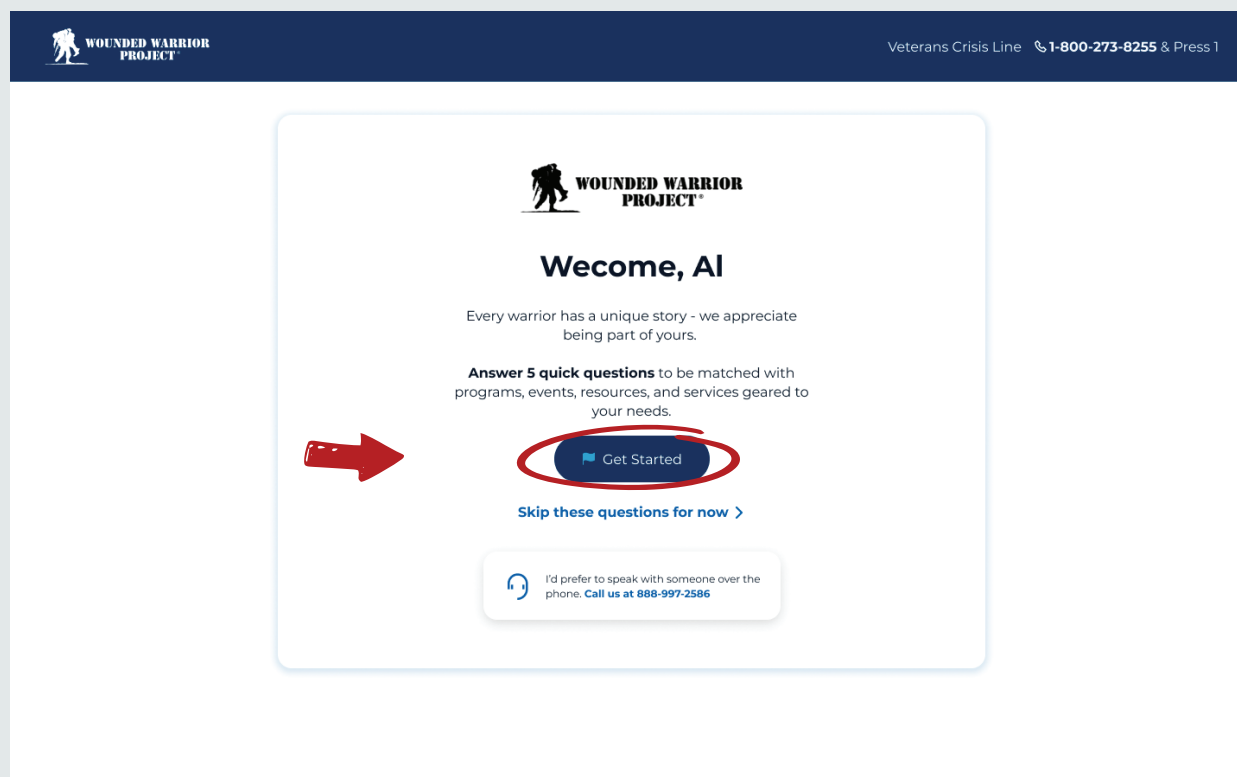




### Steps: Navigating the Interest Questionnaire in MyWWP

2

Select **Get Started** to initiate the questionnaire.





### Steps: Navigating the Interest Questionnaire in MyWWP

3

Your answers to a series of five questions will provide personalized recommendations for programs, services, events, and discussion **Groups**.

**< Back** 1 of 5

### Connection

WWP offers many opportunities for engaging with other warriors. What type of activities are you interested in?

Choose all that apply. Or, skip this question >

- Getting outside
- Sporting events
- Family activities
- Entertainment
- New hobbies
- Gaming
- Couple and date nights
- Joining a WWP Peer Support Group

Continue

**< Back** 2 of 5

### Benefits Services

How can we support you with navigating your military benefits? I want to...

Choose all that apply. Or, skip this question >

- Understand all benefits I may be entitled to
- Apply for VA benefits and file a claim
- Apply for VA benefits and file a claim
- Get help with your DoD entitlements

Continue

**< Back** 3 of 5

### Employment and Financial

How can we help you meet your financial and employment goals? I want to...

Choose all that apply. Or, skip this question >

- Get job training and learn new skills
- Prepare for job interviews and update resume
- Get career counseling
- Better manage my money

Continue

**< Back** 4 of 5

### Mental and Brain Health

Your mental health matters - we're here to help. What do you need? I want to...

Choose all that apply. Or, skip this question >

- Manage PTSD, depression, or other trauma
- Reduce stress and anxiety
- Manage Traumatic Brain Injury (TBI)
- Talk to someone
- Develop coping and communication skills
- Stay present and mindful

Continue

**< Back** 5 of 5

### Physical Health and Wellness

What are your physical health and wellness goals? I want to...

Choose all that apply. Or, skip this question >

- Manage pain
- Eat healthier
- Sleep better
- Start exercising and improve fitness
- Get personalized coaching
- Explore adaptive activities for injuries or limitations

Continue



### Steps: Navigating the Interest Questionnaire in MyWWP

4

After you complete this short interest questionnaire, you will be prompted to select your **Privacy Settings**. To get the most out of your **MyWWP** experience and maximize your connection with others, set your **MyWWP Profile** to **Stay Visible**. Select **Continue**.

If you choose to **Stay Visible**, you can:

- Find and **Direct Message** with **Connections** in **MyWWP**
- **Comment** and **Post** in **MyWWP Groups**.

If you choose to **Go Private**:

- Others cannot find you in the **MyWWP People** directory.
- You cannot receive or send a **Direct Message** to other registered warriors and family members.
- You cannot **Post, Comment**, or like other comments in **MyWWP Groups**.

**WOUNDED WARRIOR PROJECT** Veterans Crisis Line 1-800-273-8255 & Press 1

### Privacy Settings

Your privacy and safety are important to us.

To get the most out of your MyWWP experience and maximize your connection with others, your current MyWWP **Profile** is set to: **Visible**.

**Visible**

- ✓ Find and **Direct Message** with **Connections** in MyWWP.
- ✓ **Comment** and **Post** in MyWWP Groups.

You may change your **Profile** to **Private** if you would like to limit your visibility. Your **Profile** will be hidden from fellow registered warriors and families.

**Stay Visible** ✓

**Go Private**

Not sure? [Learn More](#)

**Continue**

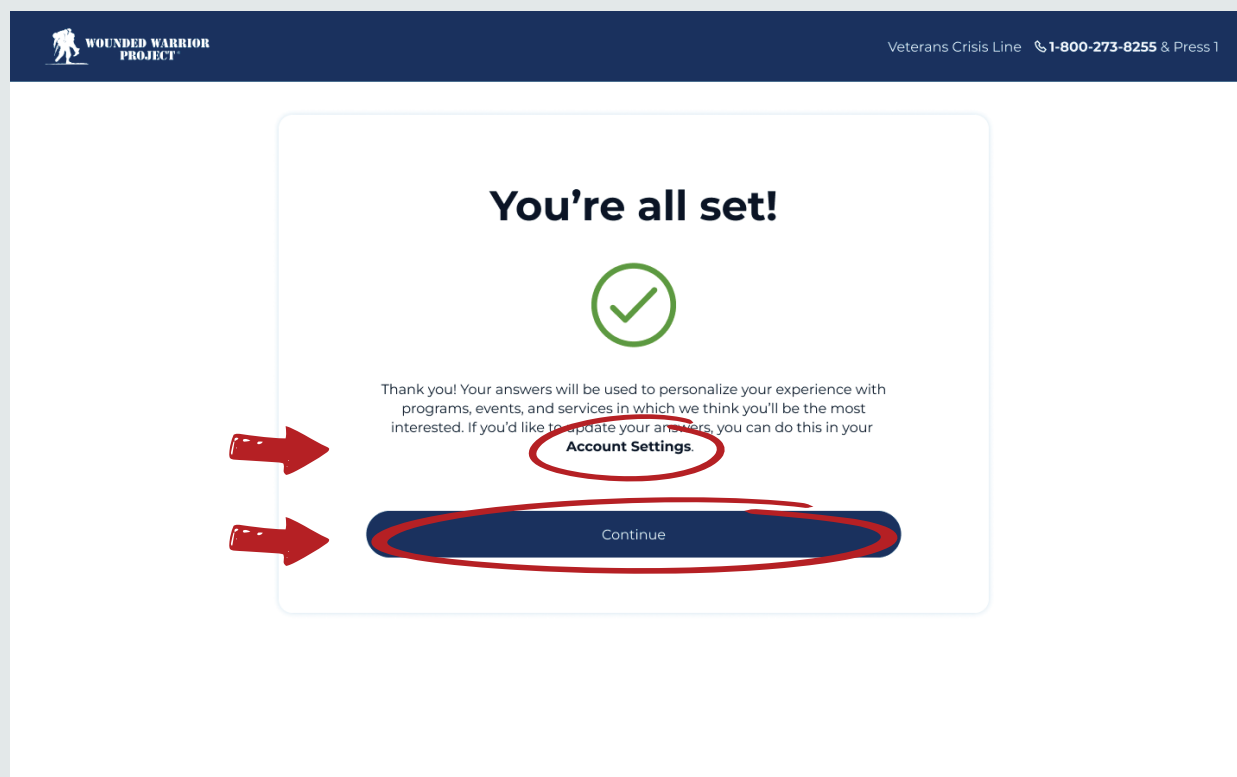


### Steps: Navigating the Interest Questionnaire in MyWWP

5

Please note that you can change your **Privacy Settings** at any time in your **Account Settings**.

Select **Continue** to view your personalized recommendations on the **For You** page.





# MyWWP Web Portal Step-By-Step Guide



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## Steps: How to Register for an Event in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Find an event you're interested in on the **For You** or **Browse All** at the top of page.

The screenshot displays the MyWWP web portal interface. At the top, the navigation bar includes the Wounded Warrior Project logo, a 'For You' link (circled in red), a 'Browse All' link (circled in red), and links for 'People' and 'Groups'. A red arrow points to the 'Browse All' link. Below the navigation bar, the 'For You' section is highlighted with the text 'Programs, events, and services for you.' The main content area features a grid of event cards. The first section is 'Get Outside' with a carousel of event cards: 'GoRuck Workout/WOD' (Aug 28, 3:00-6:00pm EST, For: Alumni, Columbia, SC), 'Soldier Ride' (Aug 25, 12:00-6:00pm EST, For: Alumni, Columbia, SC), and 'VFW Golf Event' (Aug 25, 12:00-6:00pm EST, For: Alumni, Columbia, SC). The second section is 'Reduce Stress and Anxiety' with a carousel of event cards: 'Adventure-Based Mental Wellness Workshops' (Aug 27, 6:30-7:30pm, For: Alumni Only, Columbia, SC), 'Scheduling Changes and Managing Expectations' (Aug 27, 6:30-7:30pm, For: Alumni Only, Columbia, SC), and 'Building Resilience' (Aug 27, 6:30-7:30pm, For: Alumni Only, Columbia, SC).



# MyWWP Web Portal Step-By-Step Guide



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## Steps: How to Register for an Event in MyWWP

2

On the **For You** page, you can find events under the **All**, **Near Me**, or **Virtual** tabs. To register for an event you're interested in, select the event.

A detailed description of the event will appear on the next page.

The screenshot shows the 'For You' page of the Wounded Warrior Project web portal. The page has a dark blue header with the WWP logo and navigation links: 'For You', 'Browse All', 'People', and 'Groups'. Below the header is a large blue banner with the text 'For You' and 'Programs, events, and services for you.' Below the banner are three tabs: 'All', 'Near Me', and 'Virtual'. The 'All' tab is selected and circled in red. Below the tabs are three sections of events, each with a title, description, date, time, and location. The first section is 'Get Outside' and includes 'GoRuck Workout/WOD' and 'VFW Golf Event'. The second section is 'Reduce Stress and Anxiety' and includes 'Adventure-Based Mental Wellness Workshops' and 'Scheduling Changes and Managing Expectations'. The third section is 'Spend Quality Time Together' and includes 'Family Movie Night' and 'Cooking Class: Handmade Pasta'. The 'Cooking Class: Handmade Pasta' event is circled in red. A red arrow points from the text 'A detailed description of the event will appear on the next page.' to the 'Cooking Class: Handmade Pasta' event.

**For You**  
Programs, events, and services for you.

**All** Near Me Virtual

**Get Outside**

**GoRuck Workout/WOD**  
Join us for a military-based workout class that involves a rucksack and can be both scaled...  
Aug 28 3:00-6:00pm EST  
For: Alumni  
Columbia, SC

**Soldier Ride®**  
A unique, multi-day riding event that helps you build confidence & strength

**VFW Golf Event**  
A tight-knit group that has your back  
Aug 25 12:00-6:00pm EST  
For: Alumni  
Columbia, SC

**Reduce Stress and Anxiety**

**Adventure-Based Mental Wellness Workshops**  
Find a better balance for your mental health with Project Odyssey®

**Scheduling Changes and Managing Expectations**  
As you approach the fall with new seasons and schedules, learn how to communicate  
Aug 27 6:30-7:30pm  
For: Alumni Only  
Columbia, SC

**Building Resilience**  
Tap into your inner strength with coping tips and techniques

**Spend Quality Time Together**

**Family Movie Night**  
Enjoy a day at the movies! Take in a new flick and enjoy popcorn and sodas.  
Aug 23 6:30-7:30pm  
For: Alumni Only  
Columbia, SC

**Cooking Class: Handmade Pasta**  
Learn to make handmade pasta recipes like fresh fettuccine pasta, ravioli, and rustic...  
Aug 25 6:30-7:30pm  
For: Alumni Only  
Columbia, SC

**Creative Smartphone Photography**  
Learn some creative photography techniques with your phone! Fun for the whole family  
Aug 28 6:30-7:30pm  
For: Alumni Only  
Columbia, SC



### Steps: How to Register for an Event in MyWWP

3

To register for the event,  
select **Register**.

The screenshot displays the MyWWP web portal interface. At the top, there is a navigation bar with the Wounded Warrior Project logo, links for 'For You', 'Browse All', 'People', and 'Groups', and icons for notifications, help, email, and a user profile. Below the navigation bar, a 'Back' link is visible. The main content area shows the event details for 'Cooking Class: Handmade Pasta'. A 'REGISTER' button is located in the top right corner of the event card. Below the event title, there is a large banner image featuring the Wounded Warrior Project 20th Anniversary logo. To the right of the banner, a calendar widget shows 'SEPTEMBER 7'. Below the banner, there is a 'REGISTER' button circled in red, with a red arrow pointing to it from the right. The event description includes details about the class, the health and wellbeing of warriors, the location (Columbia, SC), and the date and time (Fri, September 7, 2023, 6:30 PM ET).

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For You Browse All People Groups

< Back

Cooking Class: Handmade Pasta REGISTER

OVERVIEW

SEPTEMBER 7

Cooking Class: Handmade Pasta

REGISTER

Learn to make handmade pasta recipes like fresh fettuccine pasta, butternut squash ravioli, hand-folder spinach ricotta ravioli, and rustic tomato sauce!

The health and wellbeing of warriors, family members, and our dedicated teammates are our top priority. We will be taking precautionary measures and following national, state and local guidance as we plan and host programs and we ask you to please follow them. Please note and follow the specific guidelines and criteria noted in each event listing.

Columbia, SC

Travel to/from this event will not be covered by WWP

-Lodging will not be covered for this event

-Meal(s): No meals/snacks

-Attendee(s): Family Member, Alumni

-Once registered, you will receive an email with more information regarding this event

Should you have questions please contact John Doe at [john.doe@woundedwarriorproject.org](mailto:john.doe@woundedwarriorproject.org)

Date & Time

Fri, September 7, 2023, 6:30 PM ET

Fri, September 7, 2023, 7:30 PM ET



### Steps: How to Register for an Event in MyWWP

4

Select **Add Myself** to register yourself. Select the number of registrants from the drop-down on the registration page for any additional registered alumni, family support members, or guests, if applicable. Select **Register** to move on to the next page.

WOUNDED WARRIOR PROJECT

For You | Browse All | People | Groups

< Back

← Cooking Class: Handmade Pasta

**Registered Alumni or Family Support**

ADD MYSELF 1 No Cost Limit 1

**Guest**

0 No Cost ADD Limit 1

**Summary**

Al Araya  
x Registered Alumni or Family Support

EDIT

Register



### Steps: How to Register for an Event in MyWWP

5

Enter any additional information the prompt may ask for. Be sure to select that you acknowledge and agree to the policies and waivers at the bottom of the screen. Once the form is filled out, select **Register**.

**Attendee 1 - Registered Alumni or Family Support**

First name \*  
Al

Last name \*  
Araya

Email \*  
alaraya@gmail.com

Phone \*  
803-123-4568

Street \*  
Washington Street

**Summary**

Al Araya  
x Registered Alumni or Family Support

EDIT

**Register**

**Policies and Waivers**

☒ I acknowledge the below\*  
If I am sick the day of the event, I will communicate with the event planner and not attend.

☒ I agree\*  
I have read and agree to the [Waiver](#) provided in connection with, and as a condition of my participation in this event.

Please see our attendance policy [HERE](#). If you cannot attend an event you have registered for, please ensure you let us know at least 14 days out for a multi-day event and 48 hours out for a single day event.



### Steps: How to Register for an Event in MyWWP

6

You will then be prompted to confirm your contact information. Once the form is filled out, select **Register**.

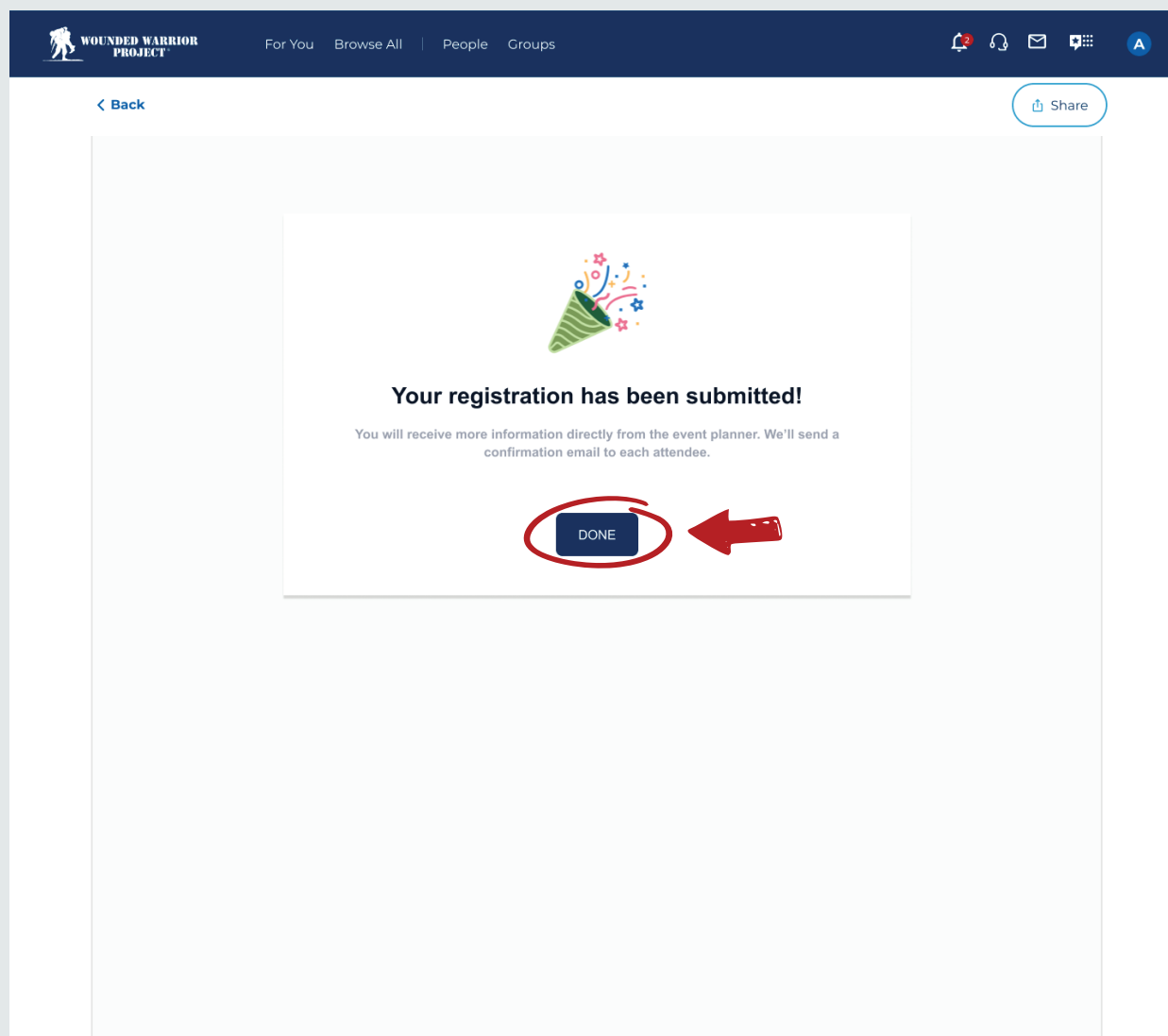
The screenshot displays a web form for event registration. At the top, there is a 'Back' link. Below it, a progress bar shows two steps: 'Event Registration' (completed) and 'Register' (current step). The 'Contact Information' section contains a dropdown menu labeled 'Select a person from the previous step', followed by input fields for 'First name \*', 'Last name \*', 'Email \*', and 'Phone'. A large red oval highlights the entire 'Contact Information' section. To the right, a 'Summary' box shows the name 'Adrienne Menzies' and the role 'Registered Alumni or Family Support', with an 'EDIT' link. At the bottom of the summary box, a blue 'Register' button is circled in red. A red arrow points from the left towards the form, and another red arrow points from the 'Register' button towards the right.



### Steps: How to Register for an Event in MyWWP

7

Once you select **Register**, you will see that your registration has been submitted. An event organizer will contact you within a few days after you've submitted your request to let you know if you've been accepted. Select **Done** to return to the event description page.





# MyWWP Web Portal Step-By-Step Guide



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## Steps: How to Find Available Services and Programs in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Navigate to the **For You** page at the top of your page.

**WOUNDED WARRIOR PROJECT**

**For You** Browse All | People Groups

**For You**  
Programs, events, and services for you.

**All** Near Me Virtual

**Get Outside**

**GoRuck Workout/WOD**  
Join us for a military-based workout class that involves a rucksack and can be both scaled...

**Aug 28** 3:00-6:00pm EST  
For: Alumni  
Columbia, SC

**Soldier Ride®**  
A unique, multi-day riding event that helps you build confidence & strength

**VFW Golf Event**  
A tight-knit group that has your back

**Aug 25** 12:00-6:00pm EST  
For: Alumni  
Columbia, SC

**Reduce Stress and Anxiety**

**Adventure-Based Mental Wellness Workshops**  
Find a better balance for your mental health with Project Odyssey®

**Aug 27** 6:30-7:30pm  
For: Alumni Only  
Columbia, SC

**Scheduling Changes and Managing Expectations**  
As you approach the fall with new seasons and schedules, learn how to communicate

**Building Resilience**  
Tap into your inner strength with coping tips and techniques



### Steps: How to Find Available Services and Programs in MyWWP

2

To learn more about WWP services or programs, find one that you're interested in and select it. This will lead you to a service description page.



#### Adventure-Based Mental Wellness Workshops

Find a better balance for your mental health with Project Odyssey®

#### Scheduling Changes and Managing Expectations

As you approach the fall with new seasons and schedules, learn how to communicate

Aug  
27

6:30-7:30pm  
For: Alumni Only  
Columbia, SC



#### Building Resilience

Tap into your inner strength with coping tips and techniques

#### Spend Quality Time Together



#### Family Movie Night

Enjoy a day at the movies! Take in a new flick and enjoy popcorn and sodas.

Aug  
23

6:30-7:30pm  
For: Alumni Only  
Columbia, SC

#### Cooking Class: Handmade Pasta

Learn to make handmade pasta recipes like fresh fettuccine pasta, ravioli, and rustic...

Aug  
25

6:30-7:30pm  
For: Alumni Only  
Columbia, SC

#### Creative Smartphone Photography

Learn some creative photography techniques with your phone! Fun for the whole family

Aug  
28

6:30-7:30pm  
For: Alumni Only  
Columbia, SC

#### Create a Resume and Interview Prep



#### Resume/Cover Letter Review

Let our Warriors to Work® team help you with the important documents



#### Find a Fitness Plan That Works for You



#### Yoga Nidra Breathwork for Rest

Join us for a relaxing way to start or end your evening with this virtual meditation series





### Steps: How to Find Available Services and Programs in MyWWP

3

Select **Request Info**. You will then be prompted to fill out a short interest request questionnaire.

**Resume/Cover Letter Review**

Let our Warriors to Work® team help you with these important documents

Your job search is the next step in building the career (and life) you want, so let's make a great first impression. Drafting a current resume can be an overwhelming experience, but our Warriors to Work® team is here to help. We'll match you with a qualified team member on standby to ensure your resume goes the extra mile.

**With Warriors to Work, we can:**

- Meet virtually or in person to discuss your career goals.
- Assist with tailoring your resume and/or cover letters to specific job roles.
- Look for opportunities to network, interview prep, and more.

**Benefits**

- Get one-on-one help to make a lasting impression and stand out.
- Reduce stress and anxiety over career planning.
- Learn the latest industry expectations for the job hiring process.

[Share](#) [Request Info](#)



### Steps: How to Find Available Services and Programs in MyWWP

4

Select **“Yes, I agree.”** below to acknowledge that you agree to voluntarily provide WWP with your personal information collected in the questionnaire for data collection and evaluation purposes.

The screenshot shows the MyWWP web portal interface. At the top is a dark blue header with the Wounded Warrior Project logo on the left and navigation links 'For You', 'Browse All', 'People', and 'Groups' in the center. On the right of the header are icons for notifications, help, email, and a user profile. The main content area is white and contains a consent form. The form has a title 'Thank you for your interest in Warriors to Work®!' followed by two paragraphs of text explaining the purpose of the questionnaire. Below the text is a button labeled 'Yes, I agree' which is circled in red. A large red arrow points from the left side of the page to this button. At the bottom of the form is a blue 'Submit' button.

**Thank you for your interest in Warriors to Work®!**

For us to best serve you, we ask that you complete a short questionnaire. Your responses will help us better understand your needs. Please be sure to answer all questions.

Click **“Yes, I agree.”** below to acknowledge that you agree to voluntarily provide Wounded Warrior Project® (WWP) with your personal information collected in this questionnaire for data collection and evaluation purposes.

If you do not wish to provide your responses to WWP via questionnaire, please do not move forward with this questionnaire. If you need assistance, you are welcome to contact the WWP Resource Center by selecting the Support icon within MyWWP. To exit this page, select Browse All to review all WWP programs and services.

**Yes, I agree**

Submit



### Steps: How to Find Available Services and Programs in MyWWP

5

After stating you agree, you can begin answering the questions. Be sure to answer every question on the page so that we can best serve you. Once you've answered all the questions, select **Submit**.



\*Wounded Warrior Project® Warriors to Work® program provides warriors and their family members with the resources and assistance they need to be successful in the civilian workforce. To help better serve you, please tell us about yourself.

Have you been actively seeking new employment?

Yes

No



\*What kind of support do you need in regard to finding new employment?

Career Counseling



\*Are you available for weekly phone calls and/or emails?

Yes

No



\*Are you currently on active duty? If so, what is your estimated end date?

No



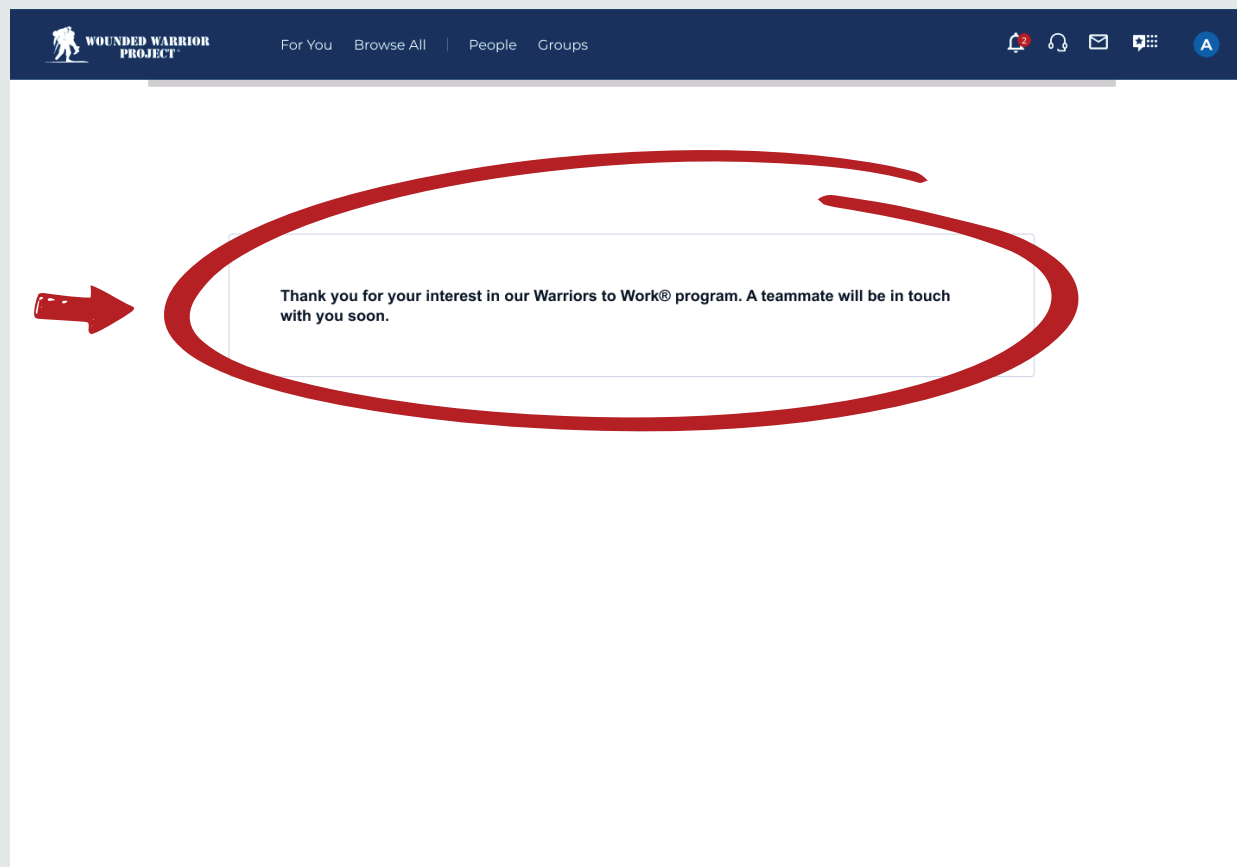
Submit



### Steps: How to Find Available Services and Programs in MyWWP

6

After you've selected **Submit**, you will see a confirmation page. A WWP teammate will contact you within a few days after you've submitted your request.





# MyWWP Web Portal Step-By-Step Guide



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## Steps: How to Browse All Events, Services, and Programs in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Navigate to the **Browse All** at the top of the page to browse all programs, events, and services by interest category.

The screenshot displays the 'Browse All' page of the MyWWP web portal. At the top, the navigation bar includes the Wounded Warrior Project logo, a 'For You' tab, the 'Browse All' tab (highlighted with a red circle and a red arrow), and tabs for 'People' and 'Groups'. To the right of the navigation bar are icons for notifications, a headset, email, a grid of services, and a user profile icon labeled 'A'. Below the navigation bar is a large banner image of a group of people. Underneath the banner is a search bar with the placeholder text 'Search by name or type...' and a 'Search' button. The main content area is divided into two sections. The 'Featured' section, indicated by a left-pointing arrow, contains three event cards. The first card is for 'National Parks Trivia' on September 1st from 3:00-6:00pm EST, for Alumni and Family, via Virtual (Zoom). The second card is for 'Soldier Ride@' on September 10th from 7:00-8:00pm EST, for Alumni and Family, via Virtual (Zoom), described as a unique, multi-day riding event. The third card is for 'Meet the Team' on September 10th from 7:00-8:00pm EST, for Alumni and Family, via Virtual (Zoom). The 'By Interest' section, indicated by a right-pointing arrow, contains three interest-based cards. The first is 'Connect With Peers' with a photo of two men playing basketball. The second is 'Get Support With Your Military Benefits' with a photo of a woman looking at a laptop. The third is 'Improve Your Mental Health' with a photo of two men talking. Each card in the 'By Interest' section has a 'View All' button to its right. At the bottom of the page, there are three more small images: a group of people in a gym, a family portrait, and a group of people in a meeting.



### Steps: How to Browse All Events, Services, and Programs in MyWWP

2

Select **View All** at the right of the page.

**Browse All**  
Events, programs, and services

Search by name or type... Search

**Featured**

**National Parks Trivia**  
Sep 1 3:00-6:00pm EST  
Alumni, Family  
Virtual (Zoom)

**Soldier Ride®**  
A unique, multi-day riding event that helps you build confidence & strength

**Meet the Team**  
Sep 10 7:00-8:00pm EST  
Alumni, Family  
Virtual (Zoom)

**By Interest**

**Connect With Peers >**  
Get out more, attend interesting events, meet new people & make an impact on your community

**Get Support With Your Military Benefits >**  
Learn about the military benefits you're entitled to and get support with claims

**Improve Your Mental Health >**  
Learn to manage anxiety and depression, while building resiliency techniques and communication skills

**View All**



### Steps: How to Browse All Events, Services, and Programs in MyWWP

3

Here, you can narrow down your search of programs, events, and services by **Format**, **Who's Invited**, **Location**, **Interest Type**, and **Date Range**.

**WOUNDED WARRIOR PROJECT** For You Browse All People Groups

< Back

**All Programs, Events, and Services (33)** Search by name... Search

**Filter**

Format Invited Location Interest Date Range

Apply Filters

**Adventure-Based Mental Wellness Workshops**  
Find a better balance for your mental health with Project Odyssey®

**Soldier Ride®**  
A unique, multi-day riding event that helps you build confidence & strength

**Health Coaching**  
Work with a WWP coach to set realistic goals – and stick to them

**Resume/Cover Letter Review**  
Let our Warriors to Work® team help you with these important documents

**Monthly Fitness Challenge**  
Step it up alongside fellow warriors in these fun, recurring challenges

**National Parks Trivia**  
Sep 1 3:00-6:00pm EST Alumni, Family Virtual (Zoom)

**Meet the Team**  
Sep 7:00-8:00pm EST

**Yoga Nidra Breathwork for Rest**  
Join us for a relaxing way to start or end your evening with this virtual meditation series  
Sep 7:00-9:30pm EST

**Cooking Class: Handmade Pasta**  
Learn to make handmade pasta recipes like fresh fettuccine pasta, ravioli, and rustic...  
Aug 6:30-7:30pm



### Steps: How to Browse All Events, Services, and Programs in MyWWP

4

For example, in the **Invited** filter, you can sort by **Alumni, Guest, and Children**. Select **Apply Filters** to see filtered options.

The screenshot displays the 'All Programs, Events, and Services (33)' page in the MyWWP web portal. The top navigation bar includes the Wounded Warrior Project logo, user options (For You, Browse All, People, Groups), and notification icons. A search bar is located at the top right. Below the navigation bar, the page title 'All Programs, Events, and Services (33)' is displayed, followed by a search bar with the placeholder text 'Search by name...'. A filter section is visible, showing various filter options: Format, Alumni, Guest, and Child..., Location, Interest, and Date Range. The 'Alumni, Guest, and Child...' filter is expanded, showing a list of options: Alumni & Family Member, Family Member, Alumni & Guest, Alumni, Family Member and Guest, Alumni, Guest, and Children (selected), Men Only, Women Only, Alumni, and Couples. The 'Apply Filters' button is highlighted with a red circle and an arrow. The main content area displays a grid of program cards, including 'Adventure-Based Mental Wellness Workshops', 'Health Coaching', 'Resume/Cover Letter Review', 'Monthly Fitness Challenge', 'National Parks Trivia', 'Yoga Nidra Breathwork for Rest', and 'Cooking Class: Handmade Pasta'. Each card includes a title, description, and a date/time slot.



### Steps: How to Browse All Events, Services, and Programs in MyWWP

4

To return to the **Browse All** page, select the back arrow.



< Back

WOUNDED WARRIOR PROJECT

For You Browse All People Groups

< Back

All Programs, Events, and Services (33)

Search by name... Search

Filter

Format Alumni, Guest, and Child... Location Interest Date Range

Clear Filters Apply Filters

**National Parks Trivia**

Sep 1 3:00 - 6:00 pm EST  
Alumni, Guest, Family  
Virtual (Zoom)

**Meet the Team**

Sep 10 7:00 - 8:00 pm EST  
Alumni, Guest, Family  
Virtual (Zoom)

**Yoga Nidra Breathwork for Rest**

Join us for a relaxing way to start or end your evening with this virtual meditation series

Sep 10 7:00 - 9:30 pm EST  
Alumni, Guest, Family



# MyWWP Web Portal Step-By-Step Guide



WOUNDED WARRIOR  
PROJECT®

## Steps: How to Find Other People in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Navigate to **People** on your page.

The screenshot shows the 'People' page of the MyWWP web portal. At the top, there is a navigation bar with the Wounded Warrior Project logo, 'For You', 'Browse All', 'People' (highlighted with a red circle and a red arrow), and 'Groups'. Below the navigation bar is a header section with the title 'People' and the subtitle 'Connect with other warriors, family members, and caregivers.' Below this, there are three numbered steps: 1. Find (Search to find warriors, family members, and caregivers), 2. Connect (Reach out to others to create relationships and build your community), and 3. Chat (Stay in touch with your Connections with Direct Messaging and more). Below the steps is a search bar labeled 'Search all People'. Below the search bar are filters for 'Suggested For You Based On Location' with dropdowns for 'Military Branch' and 'Location', and a 'Sort By First name' dropdown. Below the filters is a grid of user profiles, each with a profile picture, name, and location (Columbia, SC). The profiles are: Alan Taylor, Alana Duncan, Ali Gates, Anastasia Holmes, Ben Preston, Ben Walters, Cameron Rice, Carla Doyle, Chris Richmond, Danielle Castillo, David Floyd, and Haider Reed.



### Steps: How to Find Other People in MyWWP

2

Use the **Search People** bar to type in their first and last name and select the magnifying glass icon to search.



The screenshot displays the 'People' section of the MyWWP web portal. At the top, there is a navigation bar with the Wounded Warrior Project logo and links for 'For You', 'Browse All', 'People', and 'Groups'. Below this is a header area with the title 'People' and the subtitle 'Connect with other warriors, family members, and caregivers.' A search bar is prominently displayed, containing the text 'Frank' and a magnifying glass icon. A red circle highlights the search bar and the magnifying glass icon. Below the search bar, the results are displayed as a grid of 15 profile cards, each showing a person's name and location (Columbia, SC). The results are filtered by 'Military Branch' and 'Location'. A checkbox for 'Only show my connections' is visible, along with a 'Sort By First name' dropdown menu.

**People**  
Connect with other warriors, family members, and caregivers.

Frank

Clear

Results for "Frank" (115)

Military Branch Location

Only show my connections Sort By First name

Name	Location
Frank Manning	Columbia, SC
Frank Hwang	Columbia, SC
Frank McCarthy	Columbia, SC
Frank Cummings	Columbia, SC
Frank Jimenez	Columbia, SC
Frank Kelly	Columbia, SC
Frank Kumar	Columbia, SC
Frank Lest	Columbia, SC
Frank Durso	Columbia, SC
Frank Bowen	Columbia, SC
Frank McKinney	Columbia, SC
Frank Mitchel	Columbia, SC
Frank Newton	Columbia, SC
Frank O'Reilly	Columbia, SC
Frank Paxton	Columbia, SC



### Steps: How to Find Other People in MyWWP

3

You can use the **Military Branch** and **Location** filters and select the appropriate military branch or state in which they live.



WOUNDED WARRIOR PROJECT

For You Browse All People Groups

People

Connect with other warriors, family members, and caregivers.

Frank Clear Q

Results for "Frank" (115)

Military Branch Location

☐ Only show my connections Sort By First name

 <b>Frank Manning</b> Columbia, SC	 <b>Frank Hwang</b> Columbia, SC	 <b>Frank McCarthy</b> Columbia, SC
 <b>Frank Cummings</b> Columbia, SC	 <b>Frank Jimenez</b> Columbia, SC	 <b>Frank Kelly</b> Columbia, SC
 <b>Frank Kumar</b> Columbia, SC	 <b>Frank Lest</b> Columbia, SC	 <b>Frank Durso</b> Columbia, SC
 <b>Frank Bowen</b> Columbia, SC	 <b>Frank McKinney</b> Columbia, SC	 <b>Frank Mitchel</b> Columbia, SC
 <b>Frank Newton</b> Columbia, SC	 <b>Frank O'Reilly</b> Columbia, SC	 <b>Frank Paxton</b> Columbia, SC
 <b>Frank Robertson</b>	 <b>Frank Sherman</b>	 <b>Frank Watkins</b>



### Steps: How to Find Other People in MyWWP

4

For example, you can use the **Military Branch** filter to search by Army and select **See Results**.



The screenshot displays the 'People' section of the MyWWP web portal. At the top, there's a navigation bar with 'For You', 'Browse All', 'People', and 'Groups'. Below this, a search bar contains the name 'Frank'. The main heading is 'People', with a subtext 'Connect with other warriors, family members, and caregivers.' Below the search bar, there's a filter section titled 'Results for "Frank" (48)'. A dropdown menu for 'Military Branch' is open, showing options: Air Force, Army (checked), Coast Guard, Marines, Navy, and Space Force. To the right of the filter, there's a checkbox for 'Only show my connections' and a 'Sort By First name' dropdown. Below the filter, a grid of 12 user profiles is displayed, each with a profile picture, name, and location (Columbia, SC). The profiles are: Frank Durso, Frank Kelly, Frank Bowen, Frank Cummings, Frank Hwang, Frank Jimenez, Frank Kumar, Frank Lest, Frank Manning, Frank McCarthy, Frank McKinney, Frank Mitchel, Frank Newton, Frank O'Reilly, and Frank Paxton.



### Steps: How to Find Other People in MyWWP

5

Once they have appeared on your page, select their name to open their **Profile**.

The screenshot displays the 'People' section of the MyWWP web portal. At the top, there's a navigation bar with the Wounded Warrior Project logo and tabs for 'For You', 'Browse All', 'People', and 'Groups'. Below this is a search bar containing the text 'Frank'. The results are filtered by 'Military Branch' (Army) and 'Location' (Columbia, SC). A red arrow points to the first result, Frank Durso, whose name and profile picture are circled in red. The results are sorted by 'First name'.


Name	Location
Frank Durso	Columbia, SC
Frank Kelly	Columbia, SC
Frank Bowen	Columbia, SC
Frank Cummings	Columbia, SC
Frank Hwang	Columbia, SC
Frank Jimenez	Columbia, SC
Frank Kumar	Columbia, SC
Frank Lest	Columbia, SC
Frank Manning	Columbia, SC
Frank McCarthy	Columbia, SC
Frank McKinney	Columbia, SC
Frank Mitchel	Columbia, SC
Frank Newton	Columbia, SC
Frank O'Reilly	Columbia, SC
Frank Paxton	Columbia, SC



### Steps: How to Find Other People in MyWWP

6

Once their **Profile** opens,  
click **Connect**.



**Frank Durso**

Member Since 2015  
Warrior  
Army

**Location**

Columbia, SC

---

**My Profile**

Born & raised Columbia, SC. Joined the Army right out of High School (2002). First tour was Afghanistan & second was Iraq. Family man now. Wife & 2 kids.

[Close](#) [Connect with Frank](#)





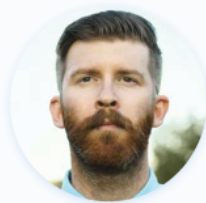
### Steps: How to Find Other People in MyWWP

7

They will be sent a **Connection** request. The request will be **Pending** until the request is accepted or denied. If they accept, you will be notified. **Connected** individuals can then **Message** each other.

*\*Users with **Privacy Settings** set to **Private** will not be visible in the **People** directory or may not have created a **MyWWP** account.*

✓ Connection request sent



**Frank Durso**

Member Since 2015  
Warrior  
Army

#### Location

Columbia, SC



#### My Profile

Born & raised Columbia, SC. Joined the Army right out of High School (2002). First tour was Afghanistan & second was Iraq. Family man now. Wife & 2 kids.

🕒 Connection Request Pending

Close

Cancel Request



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Navigate to **Groups** on the top of the page.

**Groups**  
Become a positive force in a community of warriors, family members, and caregivers.

**1 Find**  
Browse **Groups** to connect with others who share your interests.

**2 Follow**  
Stay informed by following **Groups** to see recent Posts and updates.

**3 Engage**  
**Post, Comment,** and share with your fellow warriors, family members, and caregivers.

Search Groups

**Suggested For You**

- Pets**  
116 Following
- South Carolina**  
89 Following
- Wisconsin Area Warriors**  
119 Following

**Creative**

- Music/Songwriting**  
126 Following
- Home Improvement**  
210 Following
- Woodworking**  
128 Following

**Hobbies**

- Motorcycles**  
116 Following
- Photography**  
96 Following
- Gardening**  
134 Following



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

2

Scroll down and select the discussion **Group** you're interested in.

The screenshot shows the 'Groups' section of the MyWWP web portal. At the top, there's a navigation bar with 'For You', 'Browse All', 'People', and 'Groups' (which is highlighted). Below the navigation bar is a large banner image of a group of people. The main heading is 'Groups' with the subtext 'Become a positive force in a community of warriors, family members, and caregivers.' Below this, there are three numbered steps: 1. Find (Browse Groups to connect with others who share your interests.), 2. Follow (Stay informed by following Groups to see recent Posts and updates.), and 3. Engage (Post, Comment, and share with your fellow warriors, family members, and caregivers.). A search bar labeled 'Search Groups' is positioned below the steps. Under the 'Suggested For You' section, there are three group cards: 'Pets' (116 Following), 'South Carolina' (89 Following), and 'Wisconsin Area Warriors' (119 Following). The 'Pets' card is circled in red with a red arrow pointing to it. Below this, there's a 'Creative' section with three cards: 'Music/Songwriting' (126 Following), 'Home Improvement' (210 Following), and 'Woodworking' (128 Following). At the bottom, there's a 'Hobbies' section.

**Groups**  
Become a positive force in a community of warriors, family members, and caregivers.

**1 Find**  
Browse **Groups** to connect with others who share your interests.

**2 Follow**  
Stay informed by following **Groups** to see recent Posts and updates.

**3 Engage**  
**Post, Comment,** and share with your fellow warriors, family members, and caregivers.

Search Groups

**Suggested For You**

- Pets**  
116 Following
- South Carolina**  
89 Following
- Wisconsin Area Warriors**  
119 Following

**Creative**

- Music/Songwriting**  
126 Following
- Home Improvement**  
210 Following
- Woodworking**  
128 Following

**Hobbies**



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

3

Select **Follow** to stay updated with the most recent **Posts** and conversations in that **Group**.

The screenshot displays the 'Pets' discussion group page on the MyWWP web portal. The page features a header with navigation links: 'For You', 'Browse All', 'People', and 'Groups'. Below the header, there are two images: a white dog on a leash and a man with a horse. The group title 'Pets' is prominently displayed, followed by the description 'Pet discussion group' and the status 'Open Group'. A 'Follow' button is circled in red, with a red arrow pointing to it. Below the group information, there are 26 following members, represented by circular profile pictures. The 'Discussions' section shows a post from Melissa Parmet dated Aug 28, asking about flea collars from PetCo.



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

4

You'll now see you're following the **Group**.

The screenshot displays the MyWWP web portal interface. At the top, a dark blue header contains the Wounded Warrior Project logo, a 'For You' tab, and a navigation bar with icons for notifications, help, email, and a user profile. A green success message is highlighted with a red oval and a red arrow pointing to it from the right. The message reads: 'Success You are now following this group'. Below the header, the main content area shows a 'Pets' group page. It features two images: a white dog on a leash and a man with a horse. The group is titled 'Pets' and is described as a 'Pet discussion group' and an 'Open Group'. It shows '26 Following' with a row of user avatars. At the bottom, there is a 'Discussions' section with a 'Create Post' button and a discussion post by Melissa Parmet dated Aug 28, asking about PetCo brand flea collars.



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

5

Join an existing discussion by selecting **Comment**.



6 Likes

Like

Comment (1)

Flag



Michael Roman

Cool dog and wonderful scenery... water looks so clear, like sadona

Like

Flag

Aug 11, 2024, 10:26:18 PM



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

6

Share your thoughts on an existing **Post** by typing into the **Write a comment** box.



6 Likes

Like

Comment (1)

Flag



Send



Michael Roman

Cool dog and wonderful scenery... water looks so clear, like sadona

Like

Flag

Aug 11, 2024, 10:26:18 PM



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

7

Select **Send** to post the **Comment**.



6 Likes

Like

Comment (1)

Flag



Beautiful dog!

Send



Michael Roman

Cool dog and wonderful scenery... water looks so clear, like sadona

Like

Flag

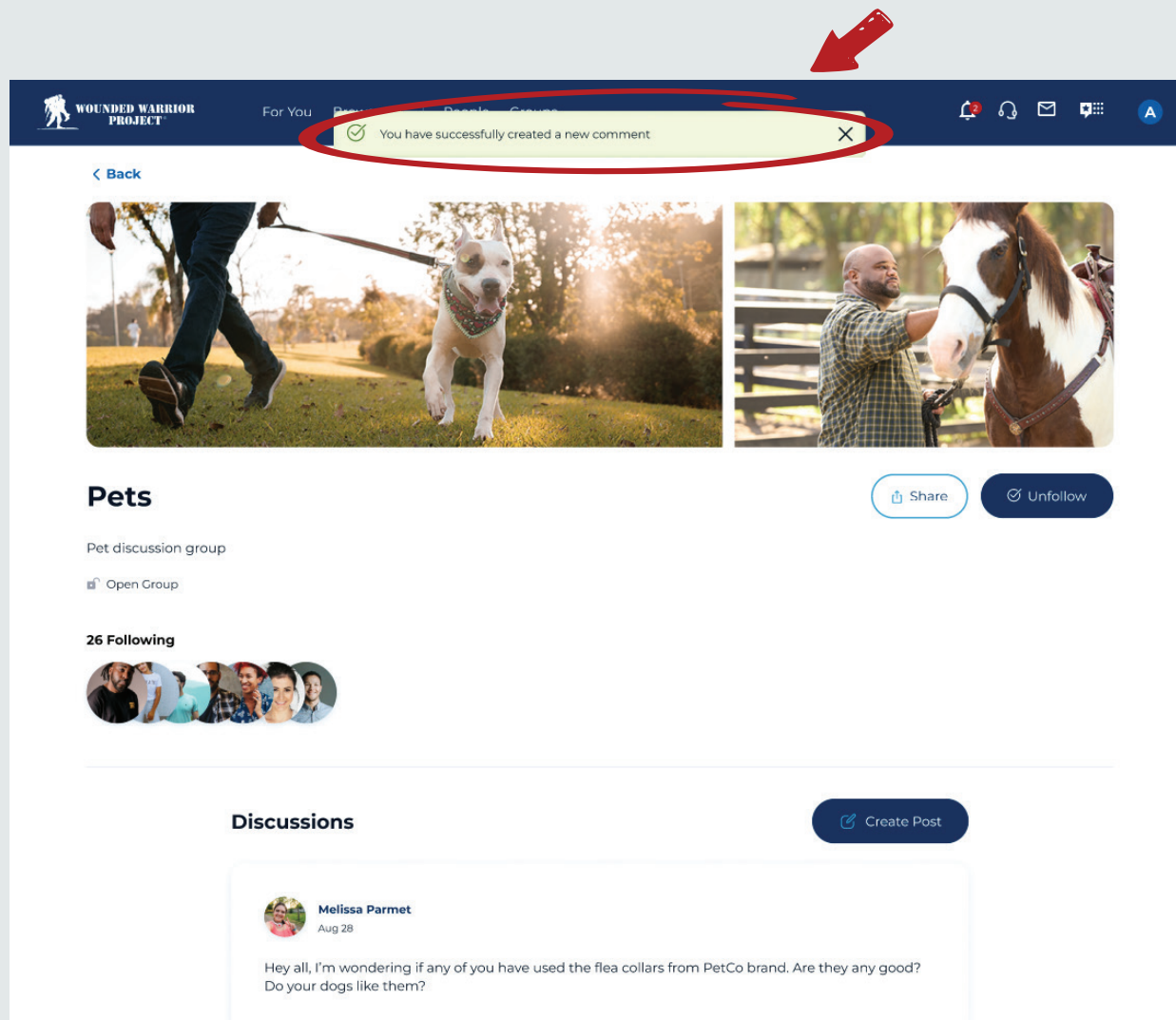
Aug 11, 2024, 10:26:18 PM



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

8

You'll now see a notification at the top of your screen that the **Comment** has been posted.





### Steps: How to Navigate and Engage in Discussion Groups in MyWWP



9

Select **Create Post** to start a new conversation.

WOUNDED WARRIOR PROJECT

For You Browse All | People Groups

< Back




Share Unfollow

**Pets**


Pet discussion group


Open Group

26 Following



**Discussions**



 **Melissa Parmet**  
Aug 28

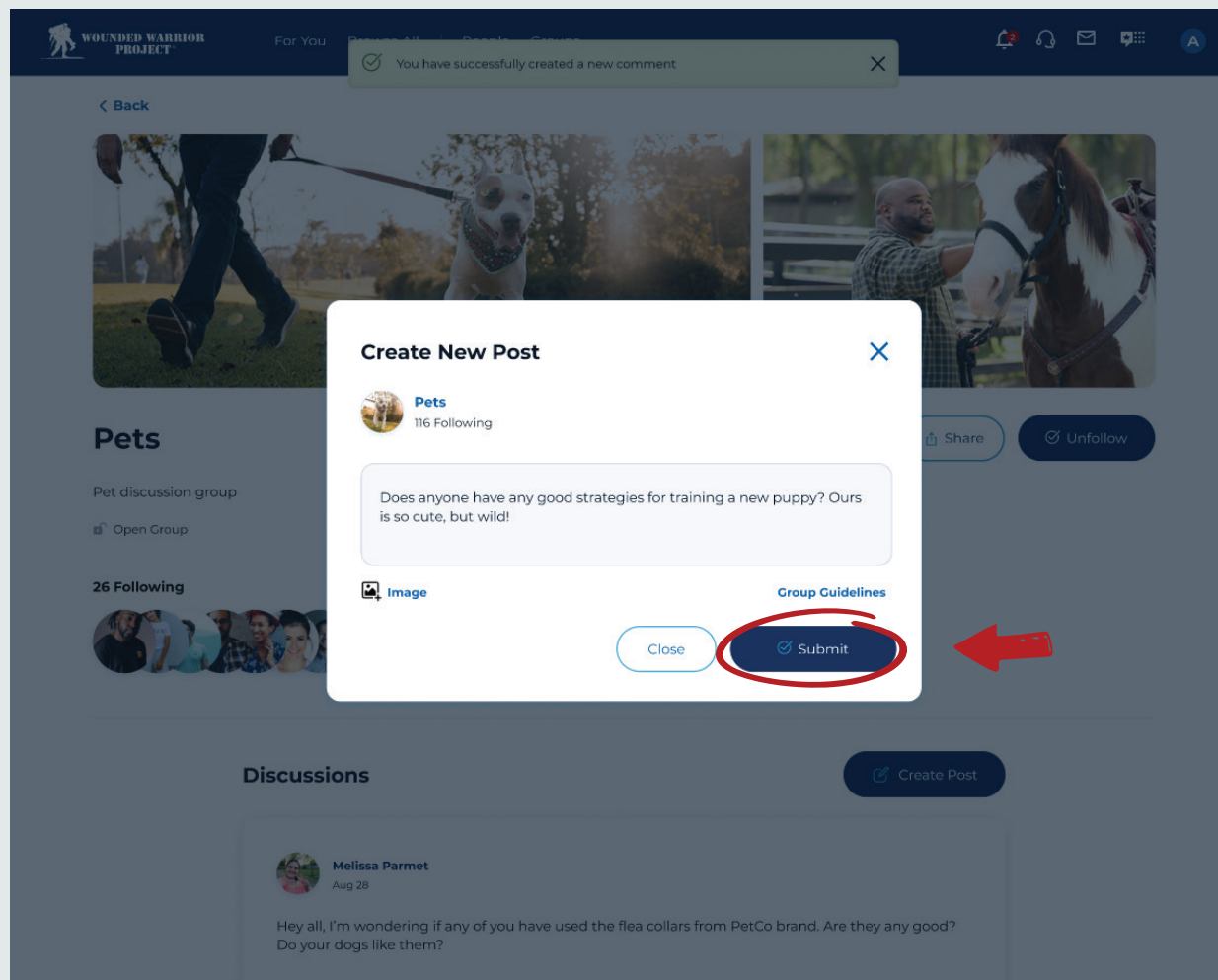
Hey all, I'm wondering if any of you have used the flea collars from PetCo brand. Are they any good? Do your dogs like them?



### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

10

When you have entered what you wish to share into the text box, select **Post** to submit your **Post** to the **Group**.

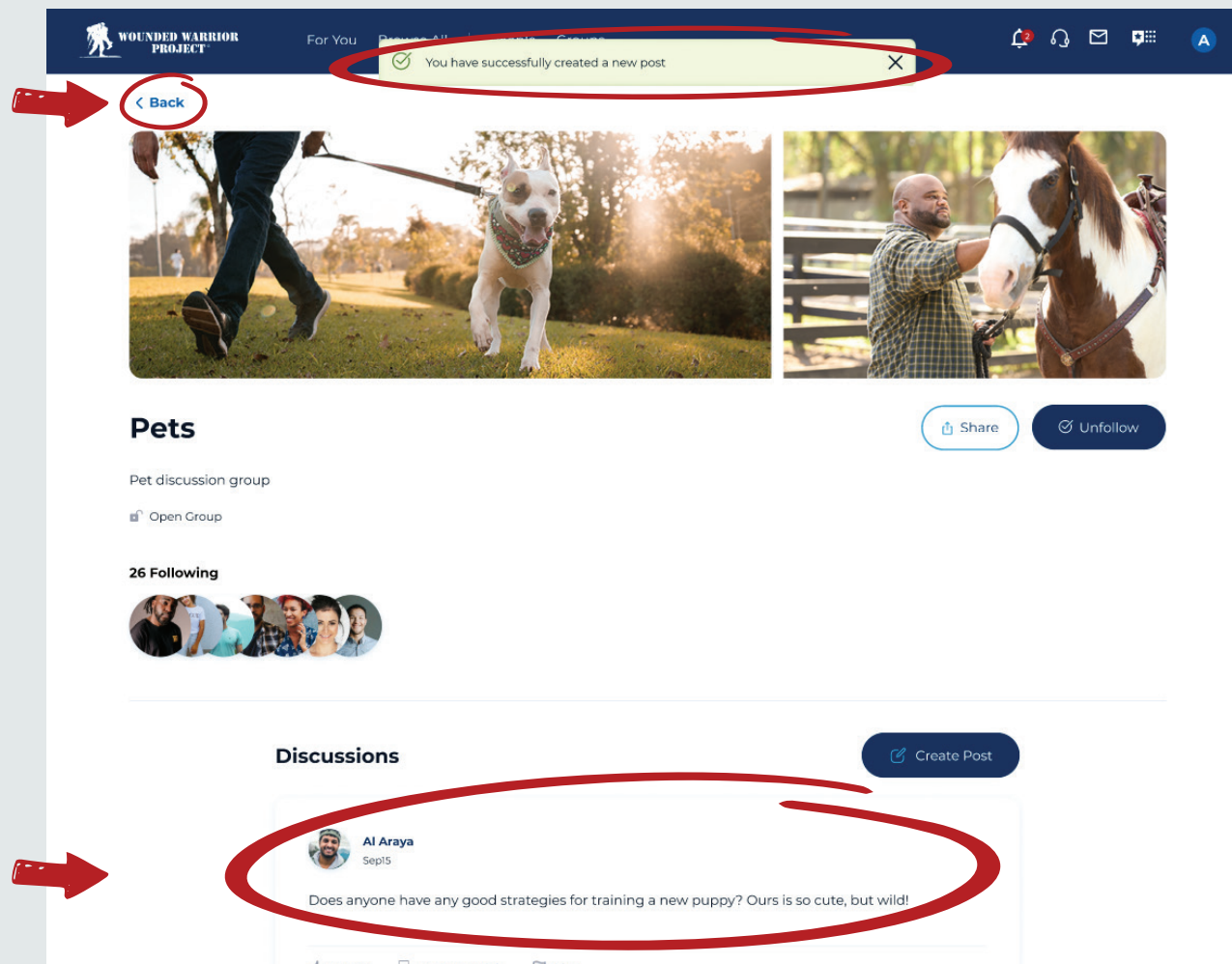




### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

11

You'll now see a notification at the top of your screen that the **Post** has been posted.





### Steps: How to Navigate and Engage in Discussion Groups in MyWWP

12

Once you begin following **Groups**, you can now easily find them under the **My Groups** page.



**Groups**  
Become a positive force in a community of warriors, family members, and caregivers.

**My Groups** All Groups

**Pets**  
## Following

**South Carolina**  
## Following

[+ Suggest a Group](#)

**Recent Activities in My Groups**

**Melissa Parmet**  
Feb 24  
Hey all, I'm wondering if any of you have used the flea collars from PetCo brand. Are they any good? Do your dogs like them?

16 Likes  
Like Comment (1) Flag [Pets](#)

**Melissa Parmet**  
Feb 24  
Hey all, I would love to get my dog out on some longer hikes. Any recommendations on how I can train him to be ready for climbing mountains?

12 Likes  
Like Comment (1) Flag [Pets](#)

[Show More](#)

**Need help?**

**Chat with us**  
Monday - Friday 9 am - 7 pm EST  
Sorry, chat is currently unavailable

**Call us**  
Monday - Friday 9 am - 9 pm EST  
888.WWP.ALUM (888.997.2586)



### Steps: How to Find Notifications in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

To check your **Notifications**, select the bell icon on the top of the page.

The screenshot shows the MyWWP web portal interface. At the top, there is a dark blue navigation bar with the Wounded Warrior Project logo on the left and navigation links: "For You", "Browse All", "People", and "Groups". On the right side of the navigation bar, there is a row of icons: a bell icon (highlighted with a red circle and a red arrow pointing to it), a speech bubble icon, an envelope icon, a grid icon, and a profile icon labeled "A". Below the navigation bar, the main content area is titled "Notifications". It is divided into two sections: "New" and "History".

**Notifications**

**New**

- Bill Kelly** added a new post in **Military Discounts**  
1 day ago
- Joseph Alvarez** sent you a new message  
2 days ago

**History**

- Bill Lasko** sent you a connection request  
3 days ago
- Dan Couture** accepted your connection request  
3 days ago
- Project Odyssey Sep 2022** accepted your request to join  
Jun 2
- Michael Rawlings** is now linked to you as a Family Member  
Jun 2
- Bill O'Brien, Kathy Sales, Bob Thomas + 6 others** commented on a post in **Parenting**  
Jun 1
- Jun 24** Good news! You have been accepted to the **Urban Air Adventure Park** event on **June 24 at 6:30pm EST**  
May 28
- Jun 21** UPDATE: the **Golf Sundowner** event you are registered for has a change. Please review event information.  
May 28
- Jun 21** The location of the **Golf Sundowner** event you are registered for was changed  
May 28
- Jun 21** Unfortunately, your request to attend the **Learn Scuba** event cannot be fulfilled  
May 28



### Steps: How to Find Notifications in MyWWP

2

Here, you will find all **MyWWP Notifications** and your **Notification History**. Updates regarding your account information, events, **Connections**, and more can be found here.

The screenshot displays the MyWWP web portal interface. At the top, there is a navigation bar with the Wounded Warrior Project logo, links for 'For You', 'Browse All', 'People', and 'Groups', and icons for notifications, help, email, and a user profile. Below the navigation bar, the 'Notifications' section is highlighted with a red arrow and a red circle. It shows a list of new notifications, including a post in 'Military Discounts' and a new message. Below this, the 'History' section is also highlighted with a red arrow and a red circle. It shows a list of historical events, including connection requests, event acceptance, and event updates.

**Notifications**

**New**

- Bill Kelly** added a new post in **Military Discounts**  
1 day ago
- Joseph Alvarez** sent you a new message  
2 days ago

**History**

- Bill Lasko** sent you a connection request  
3 days ago
- Dan Couture** accepted your connection request  
3 days ago
- Project Odyssey Sep 2022** accepted your request to join  
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- Jun 24** Good news! You have been accepted to the **Urban Air Adventure Park** event on **June 24 at 6:30pm EST**  
May 28
- Jun 21** UPDATE: the **Golf Sundowner** event you are registered for has a change. Please review event information.  
May 28
- Jun 21** The location of the **Golf Sundowner** event you are registered for was changed  
May 28
- Jun 21** Unfortunately, your request to attend the **Learn Scuba** event cannot be fulfilled  
May 28

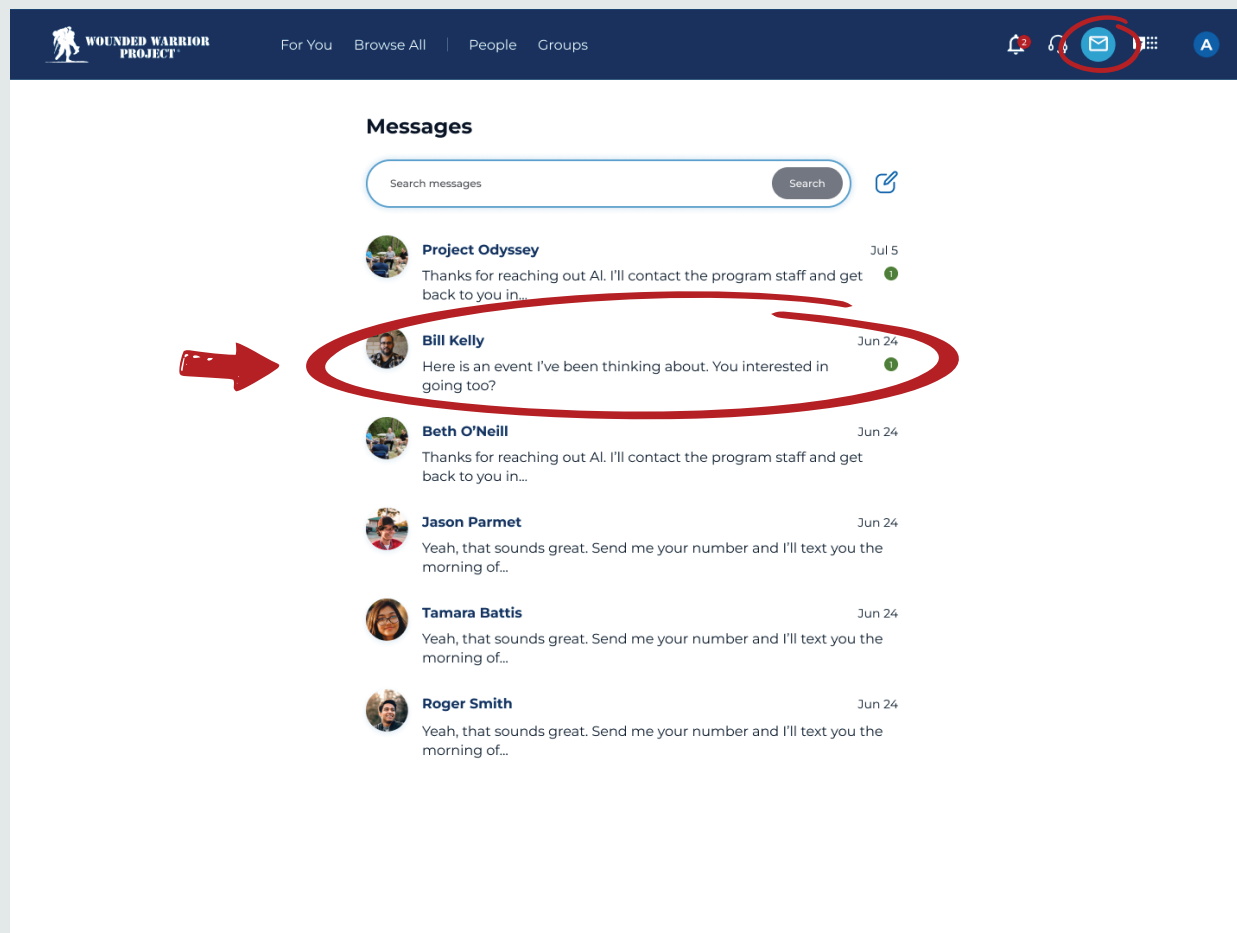


### Steps: How to Check Messages in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Select the envelope icon at the top of the page to check **Messages** from your **Connections**. You'll find all the **Messages** you sent and received in **MyWWP** here.

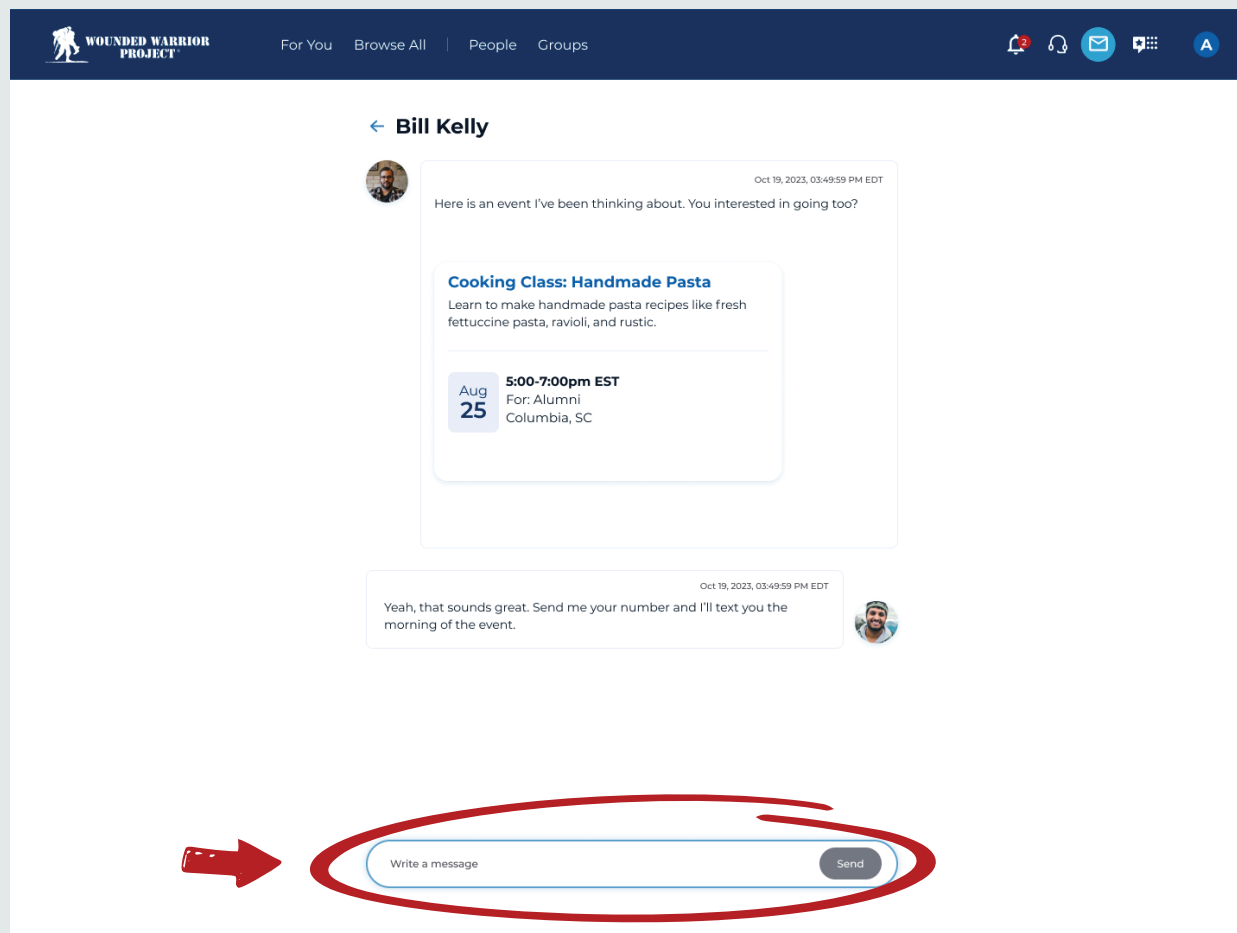




### Steps: How to Check Messages in MyWWP

2

To respond to an incoming **Message**, type a **Message** in the **Write a message** text box and select **Send**.

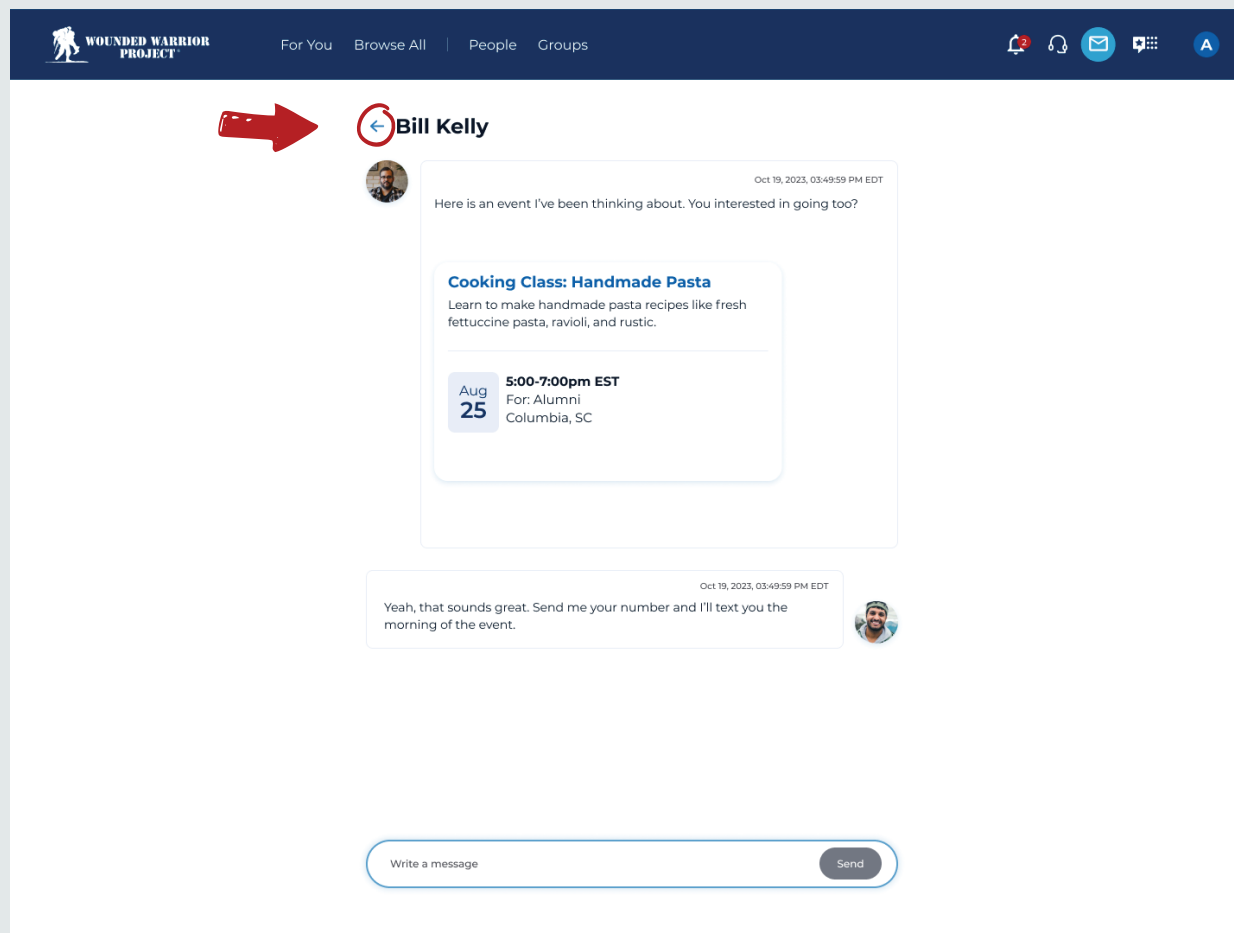




### Steps: How to Check Messages in MyWWP

3

To return to all your **Messages**, select the back arrow.



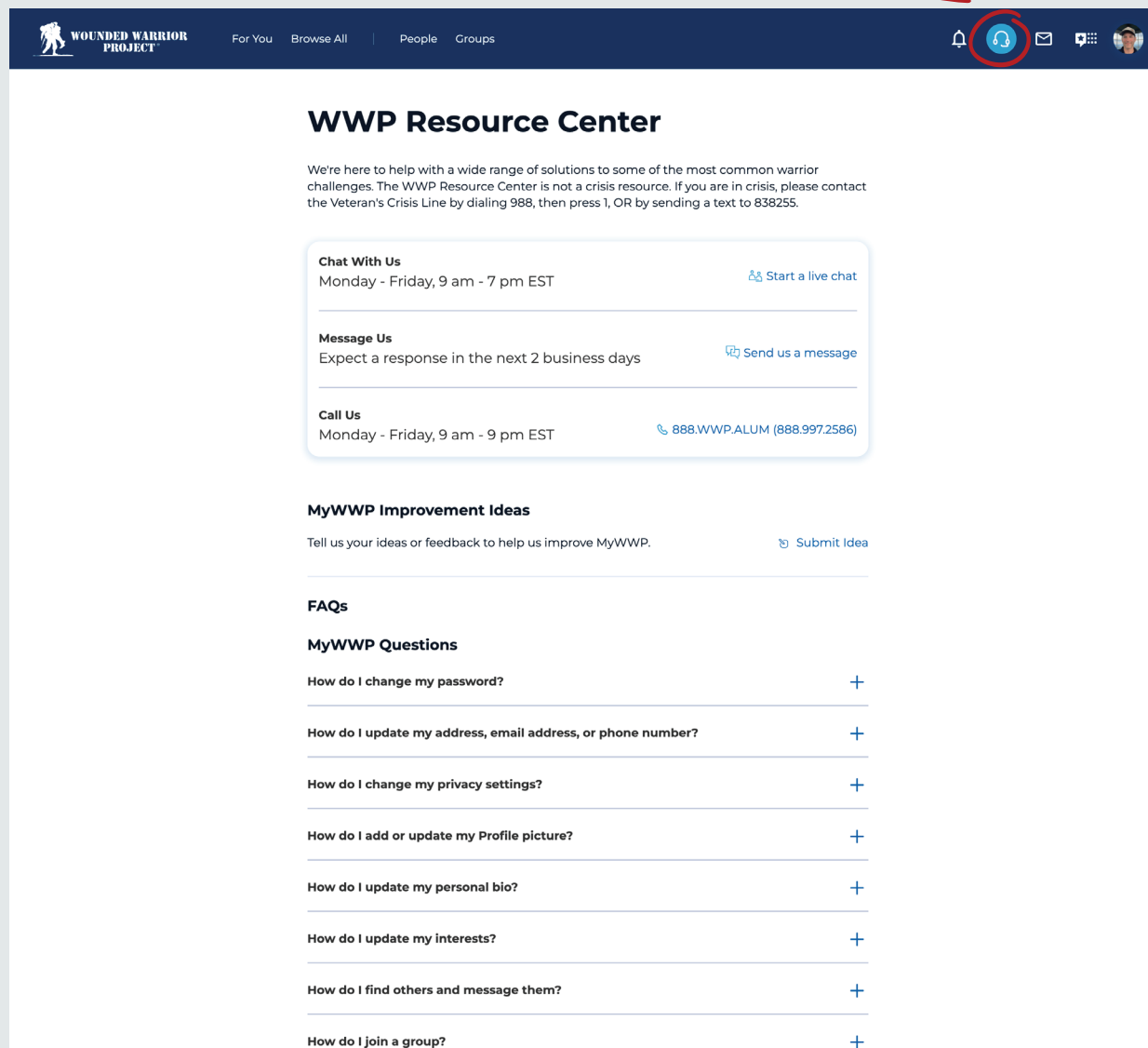


### Steps: How to Find Support and Contact the WWP Resource Center in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

To get support from the WWP Resource Center, please select the headset icon in the top right corner of the page.



**WOUNDED WARRIOR PROJECT** For You Browse All | People Groups

## WWP Resource Center

We're here to help with a wide range of solutions to some of the most common warrior challenges. The WWP Resource Center is not a crisis resource. If you are in crisis, please contact the Veteran's Crisis Line by dialing 988, then press 1, OR by sending a text to 838255.

**Chat With Us**  
Monday - Friday, 9 am - 7 pm EST [Start a live chat](#)

**Message Us**  
Expect a response in the next 2 business days [Send us a message](#)

**Call Us**  
Monday - Friday, 9 am - 9 pm EST [888.WWP.ALUM \(888.997.2586\)](#)

### MyWWP Improvement Ideas

Tell us your ideas or feedback to help us improve MyWWP. [Submit Idea](#)

### FAQs

#### MyWWP Questions

How do I change my password?	+
How do I update my address, email address, or phone number?	+
How do I change my privacy settings?	+
How do I add or update my Profile picture?	+
How do I update my personal bio?	+
How do I update my interests?	+
How do I find others and message them?	+
How do I join a group?	+



### Steps: How to Find Support and Contact the WWP Resource Center in MyWWP

2

The WWP Resource Center can be contacted in various ways:

Live Chat through **MyWWP**  
Monday – Friday, 9 am – 7 pm EST

Message through **MyWWP**  
Expect a response within the next 2 business days

Call **888.WWP.ALUM, A-L-U-M,**  
or **888.997.2586**  
Monday – Friday, 9 am – 9 pm EST

**WOUNDED WARRIOR PROJECT** For You Browse All | People Groups

### WWP Resource Center

We're here to help with a wide range of solutions to some of the most common warrior challenges. The WWP Resource Center is not a crisis resource. If you are in crisis, please contact the Veteran's Crisis Line by dialing 988, then press 1, OR by sending a text to 838255.

**Chat With Us**  
Monday - Friday, 9 am - 7 pm EST [Start a live chat](#)

**Message Us**  
Expect a response in the next 2 business days [Send us a message](#)

**Call Us**  
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**MyWWP Questions**

- How do I change my password? [+](#)
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- How do I change my privacy settings? [+](#)
- How do I add or update my Profile picture? [+](#)
- How do I update my personal bio? [+](#)
- How do I update my interests? [+](#)
- How do I find others and message them? [+](#)
- How do I join a group? [+](#)



### Steps: How to Find Support and Contact the WWP Resource Center in MyWWP

3

Frequently asked questions about **MyWWP** or general questions about the WWP Resource Center and how we can help can also be found here.

**WOUNDED WARRIOR PROJECT** For You Browse All | People Groups

## WWP Resource Center

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### MyWWP Improvement Ideas

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**FAQs**

**MyWWP Questions**

- How do I change my password? +
- How do I update my address, email address, or phone number? +
- How do I change my privacy settings? +
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- How do I update my interests? +
- How do I find others and message them? +
- How do I join a group? +



### Steps: How to Find Support and Contact the WWP Resource Center in MyWWP

4

Please note that the WWP Resource Center is not a crisis resource. If you are in crisis, select the **Veteran's Crisis Line** icon in the top right corner and select the **988** link, or send a text to **838255**.

The screenshot shows the WWP Resource Center page. At the top, there is a dark blue navigation bar with the WWP logo on the left and navigation links (For You, Browse All, People, Groups) in the center. On the right side of the navigation bar, there are several icons: a bell, a headset, an envelope, a grid of squares (highlighted with a red circle and a red arrow), and a profile icon. Below the navigation bar, there is a yellow banner that reads "Veterans Crisis Line 988 & Press 1" with a close button (X). The main content area is titled "WWP Resource Center" and includes a sub-header: "We're here to help with a wide range of solutions to some of the most common warrior challenges." Below this, there are three contact options: "Chat With Us" (Monday - Friday, 9 am - 7 pm EST) with a "Start a live chat" link, "Message Us" (Expect a response, in the next 2 business days) with a "Send us a message" link, and "Call Us" (Monday - Friday, 9 am - 9 pm EST) with a phone number "888.WWP.ALUM (997.2586)". Further down, there are sections for "MyWWP Improvement Ideas" (with a "Submit Idea" link), "FAQs" (with a note that below are quick and detailed answers to common questions), and "MyWWP Questions" (a list of questions with expandable plus signs).

**WWP Resource Center**

We're here to help with a wide range of solutions to some of the most common warrior challenges.

**Chat With Us**  
Monday - Friday, 9 am - 7 pm EST [Start a live chat](#)

**Message Us**  
Expect a response, in the next 2 business days [Send us a message](#)

**Call Us**  
Monday - Friday, 9 am - 9 pm EST [888.WWP.ALUM \(997.2586\)](#)

**MyWWP Improvement Ideas**  
Tell us your ideas or feedback to help us improve MyWWP. [Submit Idea](#)

**FAQs**  
Below, you will find quick and detailed answers to the questions we are most asked.

**MyWWP Questions**

- How do I update my address? [+](#)
- How do I change my privacy settings? [+](#)
- How do I update my profile picture? [+](#)
- How do I update my personal bio? [+](#)
- How do I update my interests? [+](#)
- How do I find others and message them? [+](#)
- How do I join a group? [+](#)

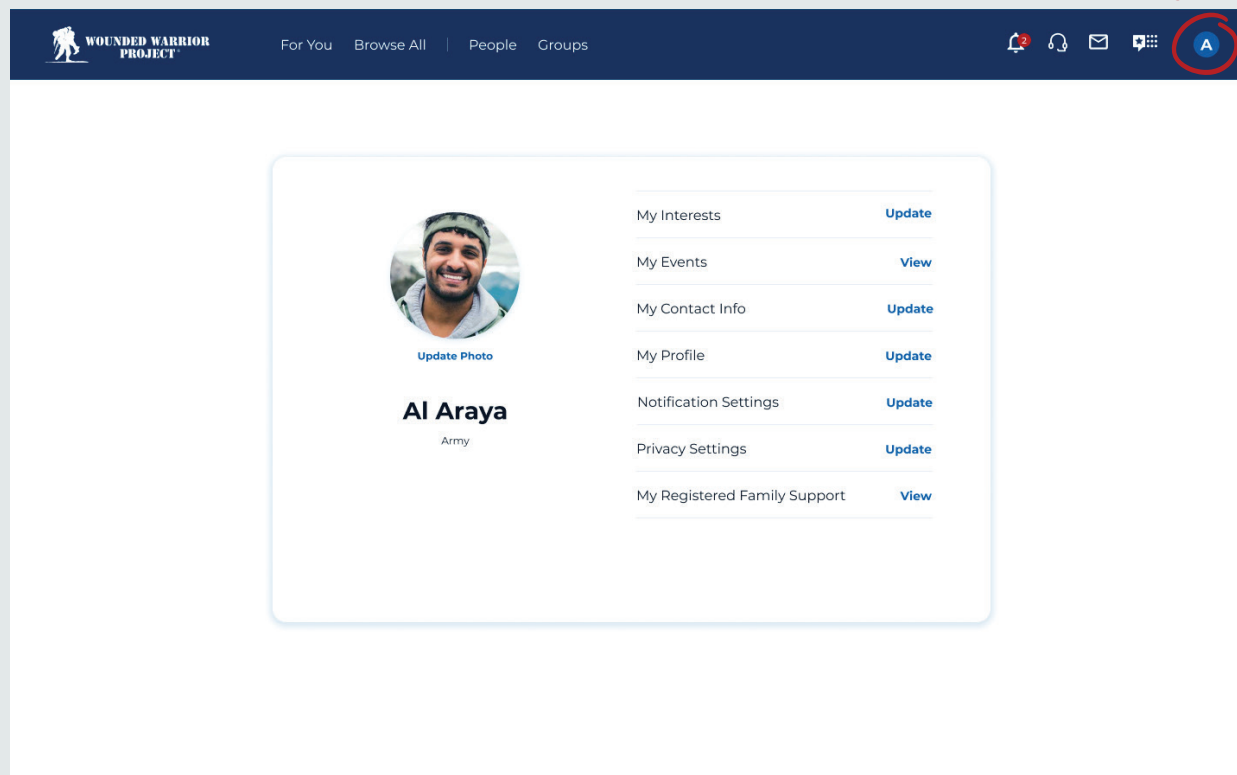


### Steps: How to Change Your Password in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Select your picture or initials in the top right corner of the page to access your **Account Settings**.

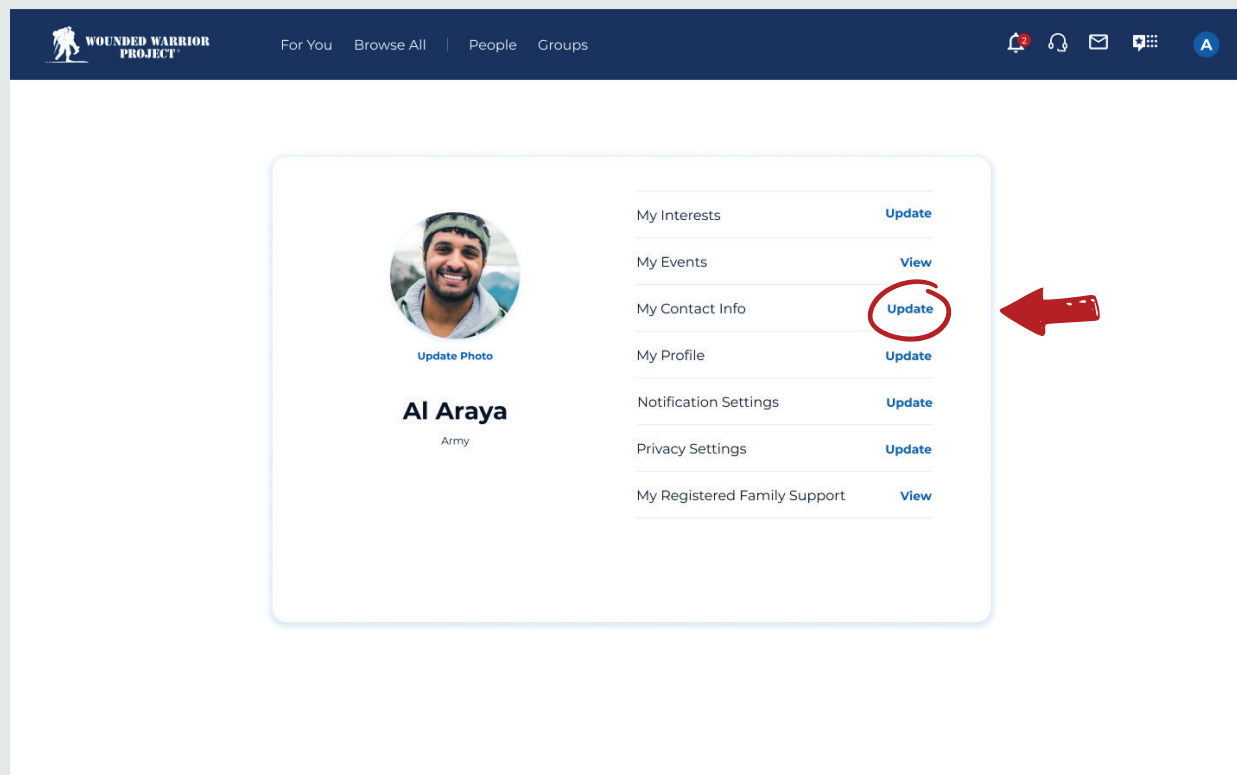




### Steps: How to Change Your Password in MyWWP

2

Select **Update** under **Privacy Settings** to change your password.





### Steps: How to Change Your Password in MyWWP

3

Under **Login**, you will see an option to change your password. Select **Update**.

The screenshot displays the 'Privacy Settings' page in the MyWWP web portal. The page has a dark blue header with the Wounded Warrior Project logo and navigation links: 'For You', 'Browse All', 'People', and 'Groups'. On the right side of the header are icons for notifications, help, email, and a user profile icon labeled 'A'.

The main content area is titled 'Privacy Settings' with a back arrow icon. It is divided into two sections: 'Login' and 'Privacy'.

In the 'Login' section, there is a 'Change password' option. To the right of this option is a blue 'Update' button, which is circled in red. A large red arrow points from the right towards this button.

The 'Privacy' section features two radio buttons: 'Stay Visible' (which is selected) and 'Go Private'. Below these buttons, a message states: 'You have set your MyWWP Profile to **Visible** and maximized your ability to connect with others.' There are two green checkmarks indicating enabled features: 'Find and **Direct Message** with **Connections** in MyWWP.' and 'Comment and post in MyWWP **Groups**.' A note follows: 'You may change your MyWWP **Profile** to **Private** if you would like to limit your visibility. Your profile will be hidden from fellow registered warriors and families.' At the bottom of this section is a link: 'Not Sure? Learn more about [Privacy Settings](#).'

At the bottom right of the settings card, there are two buttons: 'Reset' and 'Save'.



### Steps: How to Change Your Password in MyWWP

4

You will be prompted with the question, **Are you sure you want to change your password?** Select **Yes**.

The screenshot shows the 'Privacy Settings' page in the MyWWP web portal. A modal dialog box titled 'Change Password' is centered on the screen. The dialog asks, 'Are you sure you want to change your password?' and has two buttons: 'No' and 'Yes'. The 'Yes' button is highlighted with a red oval and a red arrow points to it from the right. The background page shows sections for 'Login' (with a 'Change password' link and an 'Update' button), 'Privacy' (with a description and a 'Go Private' toggle), and a list of settings with checkboxes. At the bottom, there is a link to 'Privacy Settings'.

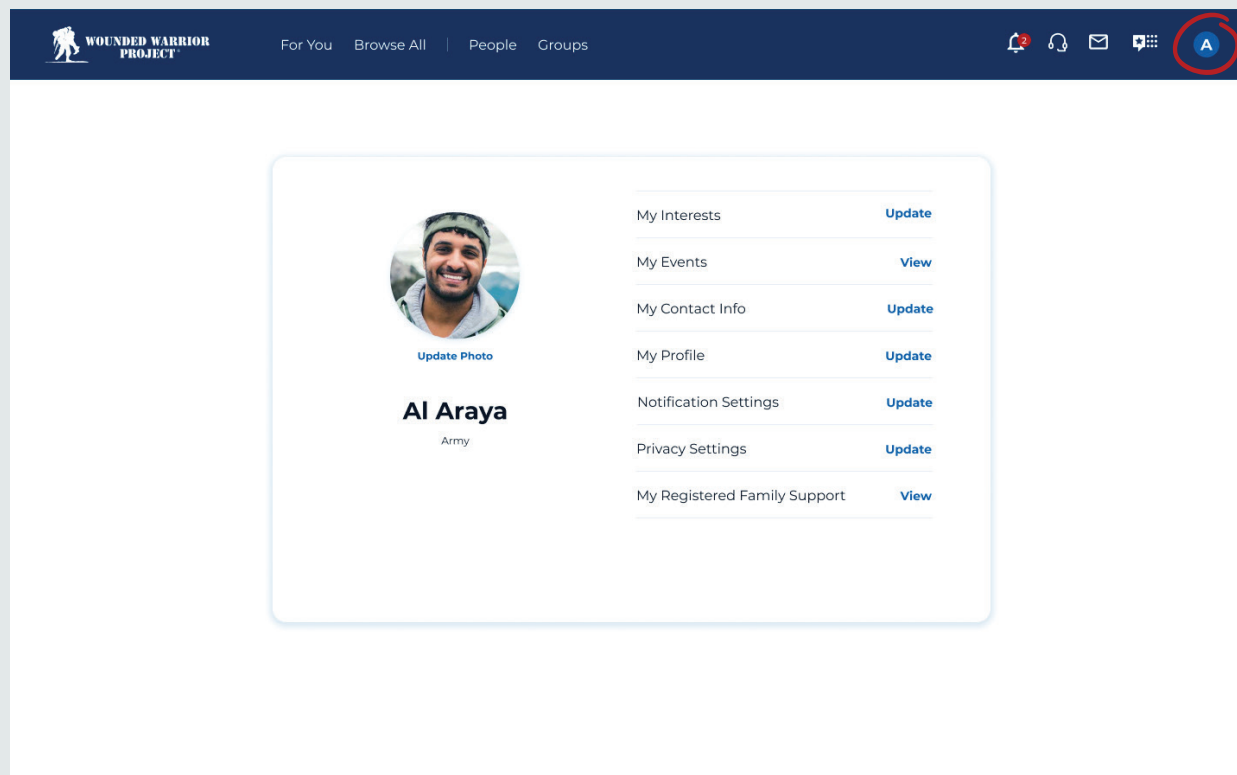


### Steps: How to Update Your Contact Information in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Select your picture or initials in the top right corner of the page to access your **Account Settings**.

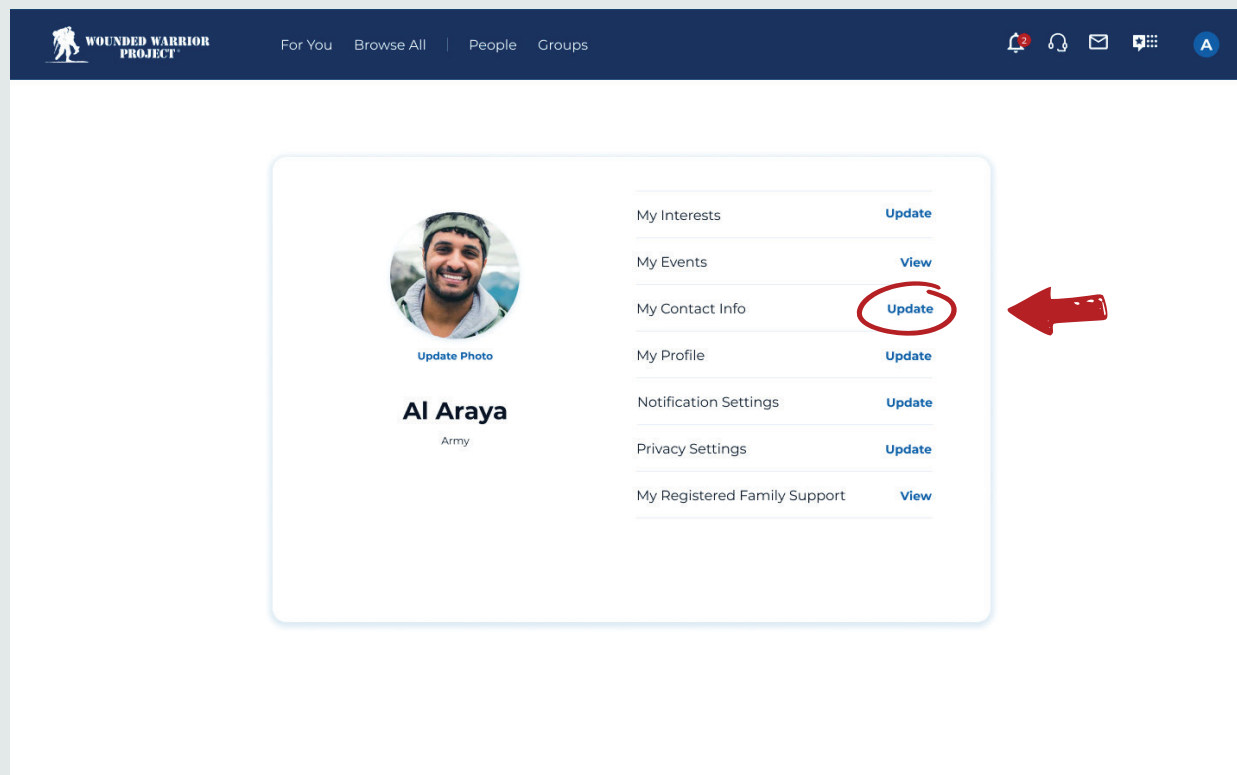




### Steps: How to Update Your Contact Information in MyWWP

2

Select **View** under  
**My Contact Info.**





### Steps: How to Update Your Contact Information in MyWWP

3

You can change your email address, mobile phone number, and mailing address associated with your MyWWP account by selecting **Update**.

The screenshot shows the 'My Contact Info' page in the MyWWP web portal. The page has a dark blue header with the Wounded Warrior Project logo and navigation links: 'For You', 'Browse All', 'People', and 'Groups'. On the right side of the header are icons for notifications, help, email, and a user profile icon labeled 'A'. The main content area is white and contains a card titled 'My Contact Info' with a back arrow icon. Inside the card, there are three sections for contact information, each with an 'Update' button on the right:

- Email:** The field contains 'AL.Araya@gmail.com' and has an 'Update' button.
- Mobile Phone:** The field contains '978.888.4233' and has an 'Update' button. A red arrow points to this 'Update' button, which is also circled in red.
- Address:** The field contains '45 Boardman Street, Apt 1', 'Boston, MA 01950', and 'USA' on separate lines. It has an 'Update' button.



### Steps: How to Update Your Contact Information in MyWWP

4

Please enter your new email address, mobile phone number, or mailing address. Once the contact information has been updated, select **Save**.



← **Mobile Phone**

Mobile Phone Number

888.555.5555

Cancel Save

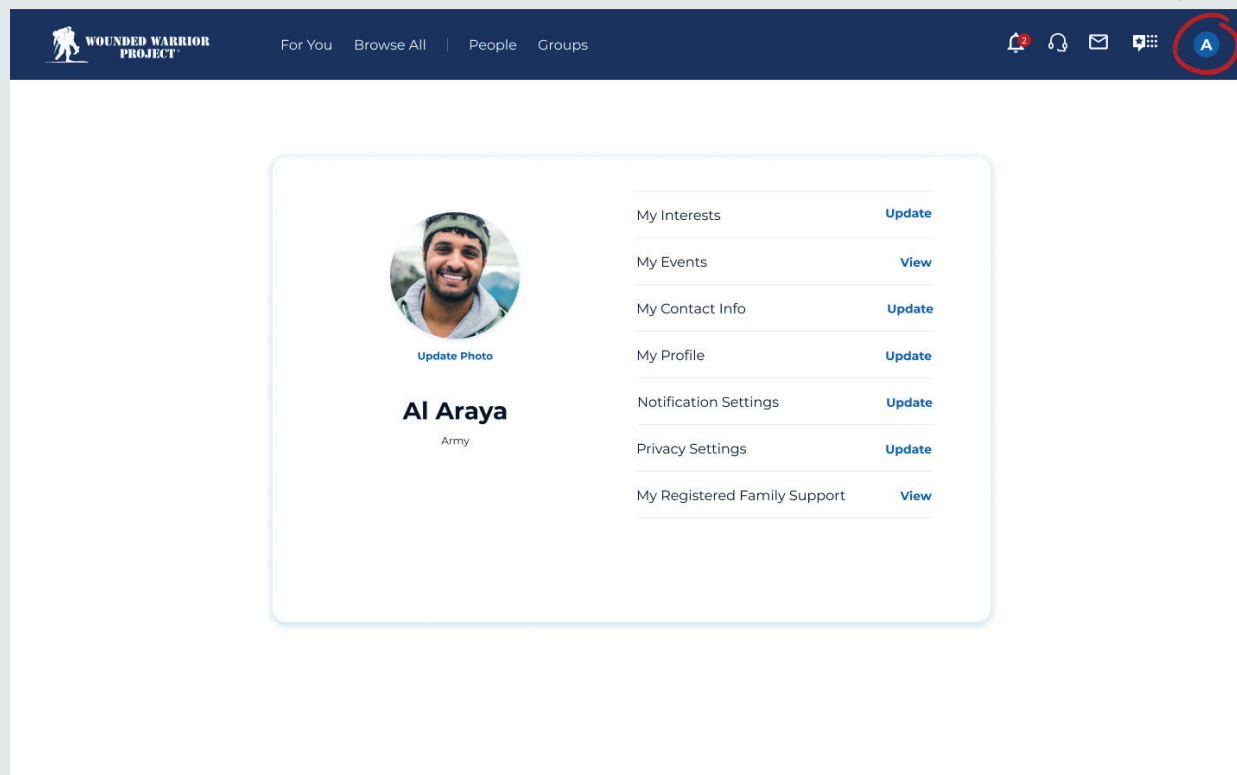


### Steps: How to Update Your Privacy Settings in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** web portal and log in to your **MyWWP** account.

Select your picture or initials in the top right corner of the page to access your **Account Settings**.

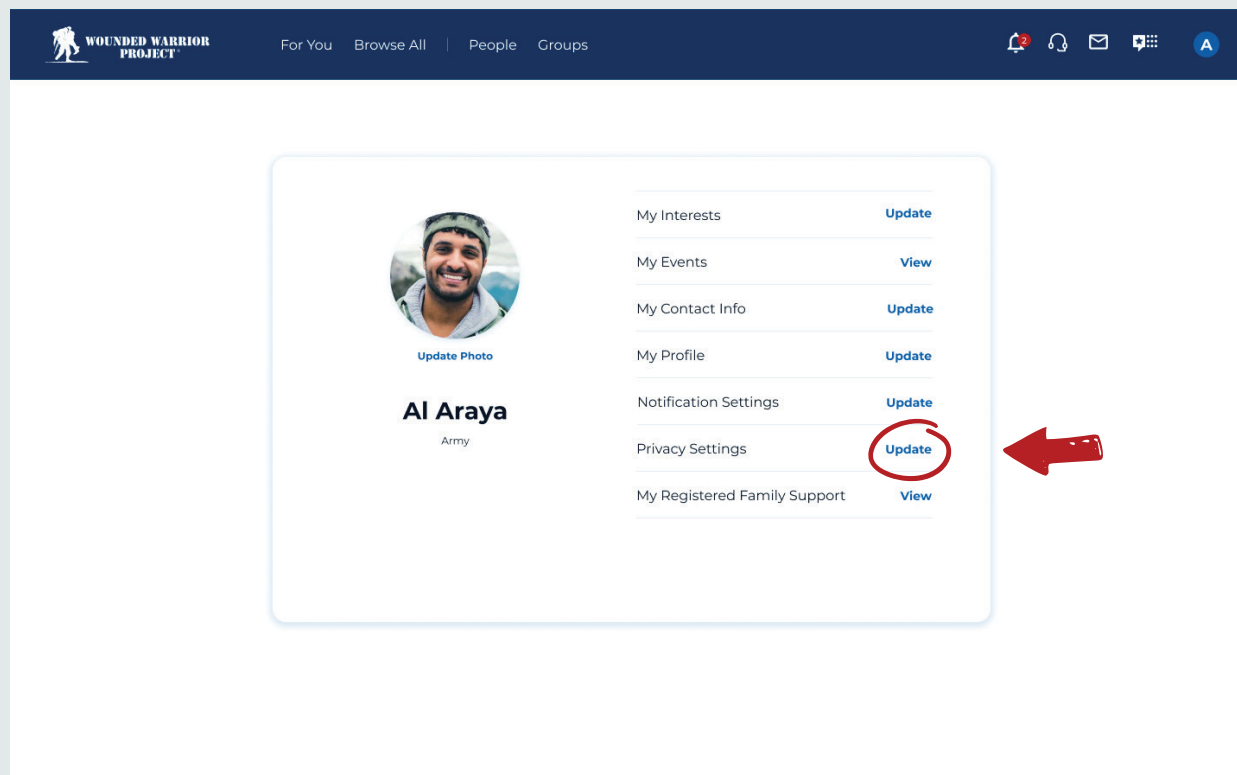




### Steps: How to Update Your Privacy Settings in MyWWP

2

Select **Update** under  
**Privacy Settings**.





### Steps: How to Update Your Privacy Settings in MyWWP

3

You can choose to **Stay Visible** or **Go Private**. This will control your visibility to others in **MyWWP** for messaging and other functions as detailed on the page.

If you choose to **Go Private**, others cannot find you in the **MyWWP People** directory. You cannot receive or send a **Direct Message** to other registered warriors and family members. You cannot **Post, Comment**, or like other comments in **MyWWP Groups**.

The screenshot shows the 'Privacy Settings' page in the MyWWP web portal. At the top, there's a navigation bar with the Wounded Warrior Project logo and links for 'For You', 'Browse All', 'People', and 'Groups'. On the right side of the navigation bar are icons for notifications, help, email, and a user profile icon labeled 'A'.

The main content area is titled 'Privacy Settings' with a back arrow icon. It has two sections: 'Login' and 'Privacy'.

The 'Login' section includes a 'Change password' link and an 'Update' button.

The 'Privacy' section shows two radio button options: 'Stay Visible' (unselected) and 'Go Private' (selected). The 'Go Private' option is circled in red, and a red arrow points to it from the right. Below these options, a message states: 'You have set your MyWWP Profile to **Private** and limited your ability to connect with others.'

Below this message are three red prohibition icons with corresponding text:

- Others cannot find you in the MyWWP **People** directory.
- You cannot receive or send a **Direct Message** to other registered warriors, family members, or caregivers.
- You cannot **Post, Comment**, or **Like** other comments in MyWWP **Groups**.

At the bottom of the 'Privacy' section, it says: 'You may change your profile to **Visible** and increase your visibility. Not Sure? Learn more about [Privacy Settings](#)'.

At the very bottom of the settings card are two buttons: 'Reset' and 'Save'.



### Steps: How to Update Your Privacy Settings in MyWWP

4

If you choose to **Stay Visible**, you can find and **Direct Message** with **Connections** in **MyWWP**, and you can **Comment** and **Post** in **MyWWP Groups**. You can change your **Privacy Settings** at any time.

**Privacy Settings**

**Login**  
Change password [Update](#)

**Privacy**

☒ Stay Visible ☐ Go Private

You have set your MyWWP **Profile** to **Visible** and maximized your ability to connect with others.

- ✓ Find and **Direct Message** with **Connections** in MyWWP.
- ✓ Comment and post in MyWWP **Groups**.

You may change your MyWWP **Profile** to **Private** if you would like to limit your visibility. Your profile will be hidden from fellow registered warriors and families.

Not Sure? [Learn more about Privacy Settings.](#)

[Reset](#) [Save](#)



### Steps: How to Update Your Privacy Settings in MyWWP

5

Select the save button to save your **Privacy Settings**.

WOUNDED WARRIOR PROJECT For You

Success  
Your privacy settings have been updated

### ← Privacy Settings

**Login**  
Change password [Update](#)

**Privacy** ☒ Stay Visible ☐ Go Private

You have set your MyWWP **Profile** to **Visible** and maximized your ability to connect with others.

✓ Find and **Direct Message** with **Connections** in MyWWP.  
✓ Comment and post in MyWWP **Groups**.

You may change your MyWWP **Profile** to **Private** if you would like to limit your visibility. Your profile will be hidden from fellow registered warriors and families.  
Not Sure? Learn more about [Privacy Settings](#).

[Reset](#) [Save](#)