



MyWWP Mobile App Step-By-Step Guide

MyWWP app connects registered warriors and family members with Wounded Warrior Project® (WWP) programs, services, events, and fellow warriors and family members.

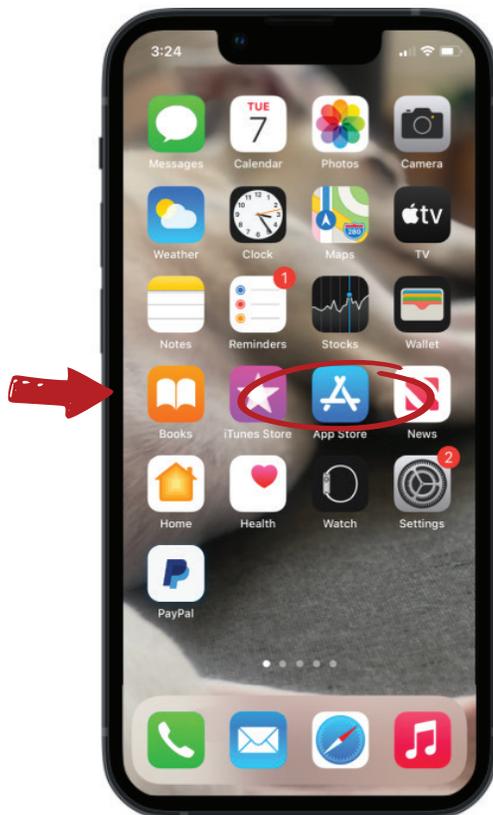


**WOUNDED WARRIOR
PROJECT®**

Steps: Download the Mobile App

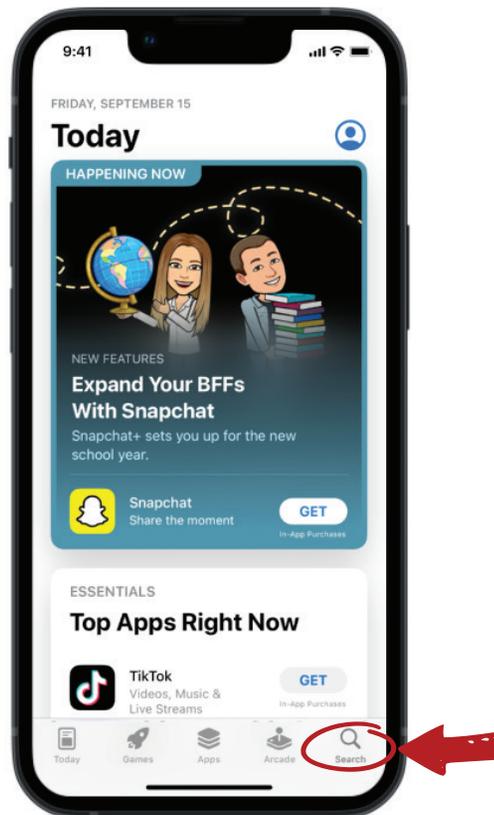
1

Navigate on your phone to the **Apple App** store or the **Google Play** store.



2

Select the **Search** icon.



3

Type in **MyWWP** into the search bar and select **Search**.

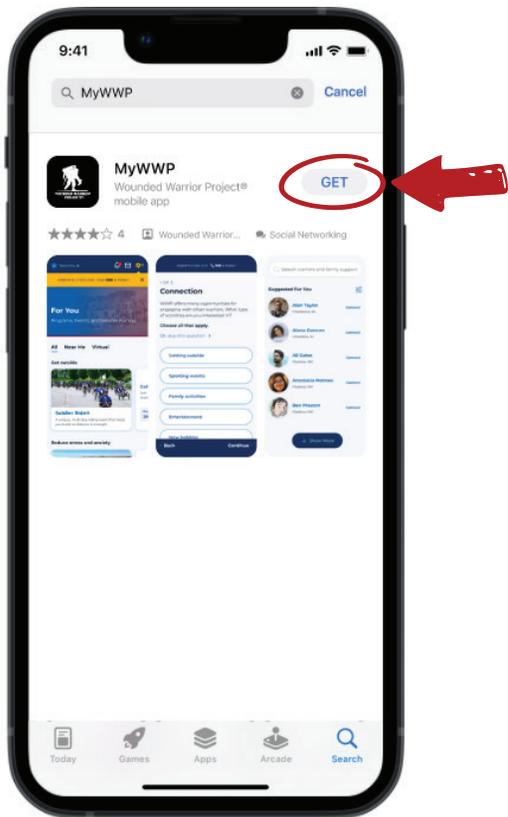




Steps: Download the Mobile App

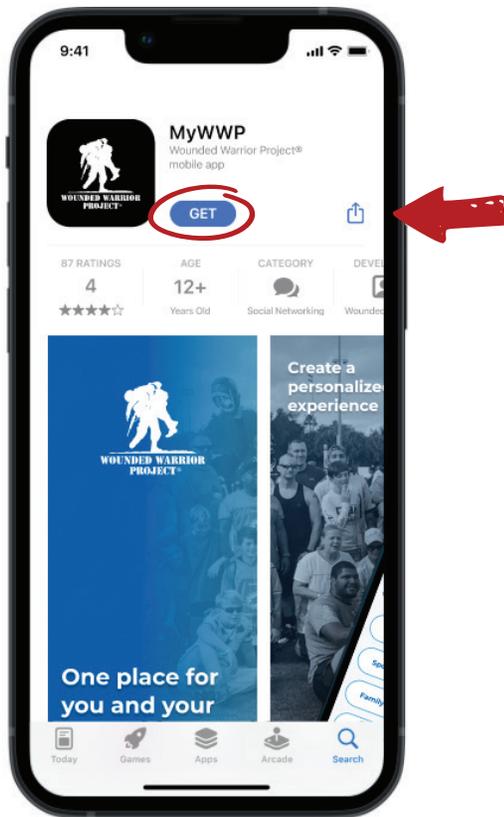
4

Select **Get** to open the **MyWWP** app store product page.



5

Select **Get** to download the **MyWWP** app.





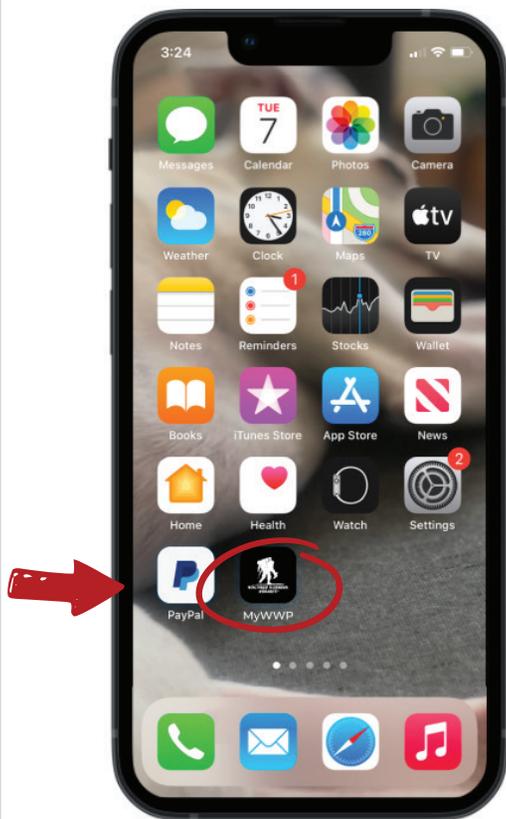
MyWWP Mobile App Step-By-Step Guide



Steps: How to Create a MyWWP Account

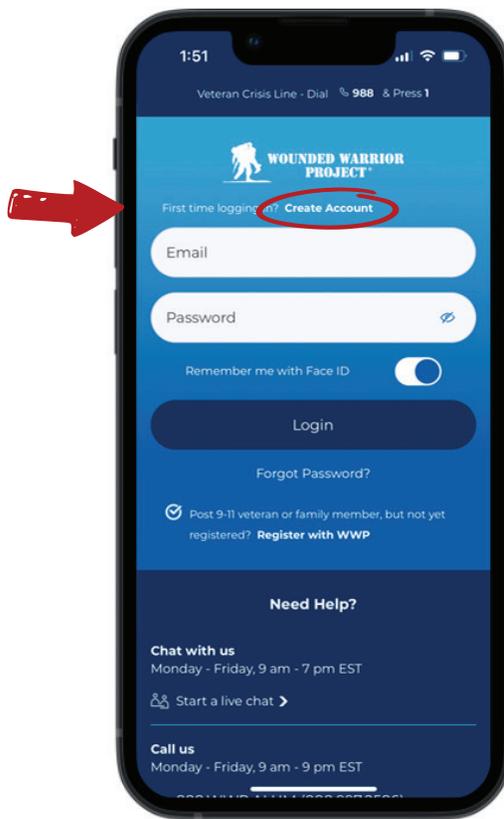
1

Open the **MyWWP** app from your mobile device.



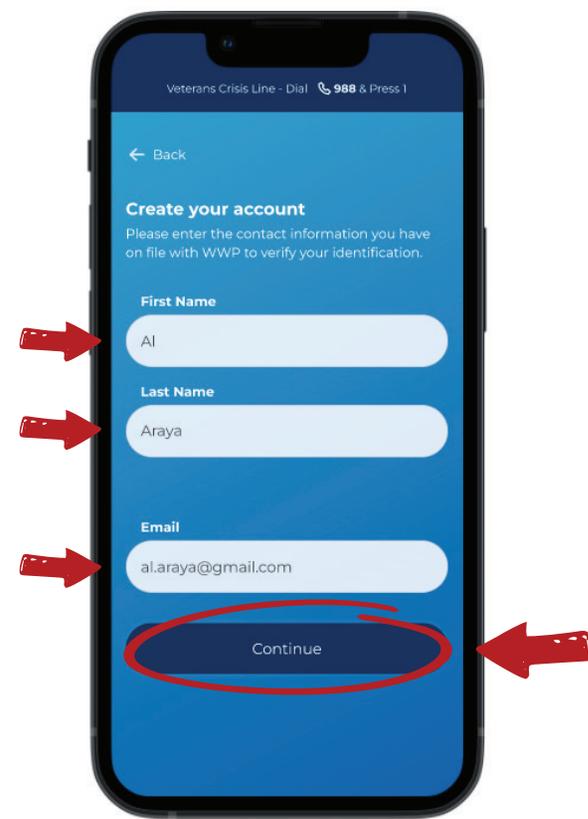
2

A login screen will appear. Select **Create Account**.



3

Fill in your **First Name, Last Name, and Email Address** you currently have on file with Wounded Warrior Project® (WWP.) Select **Continue**.

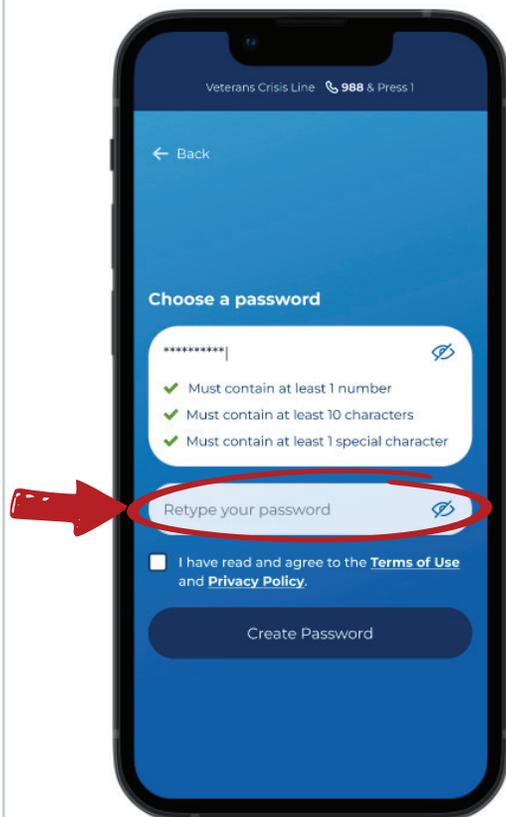




Steps: How to Create a MyWWP Account

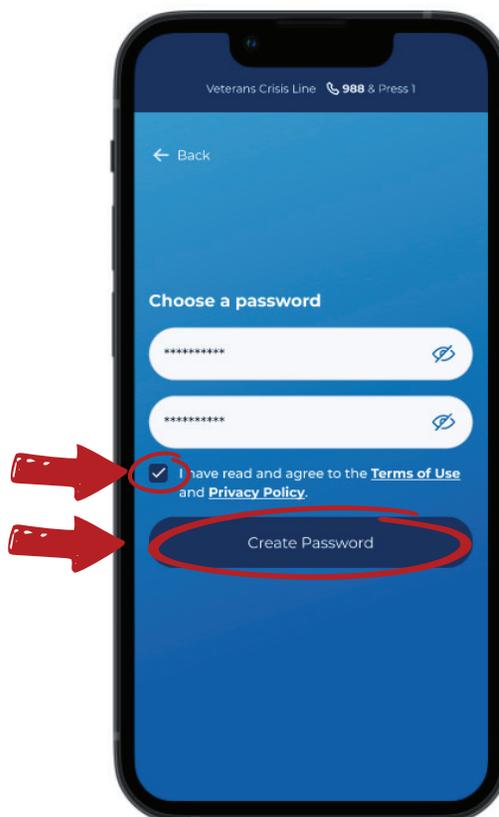
4

You will be emailed a confirmation link. Select the link in your email to confirm your new account. You will then be prompted to create a new password.



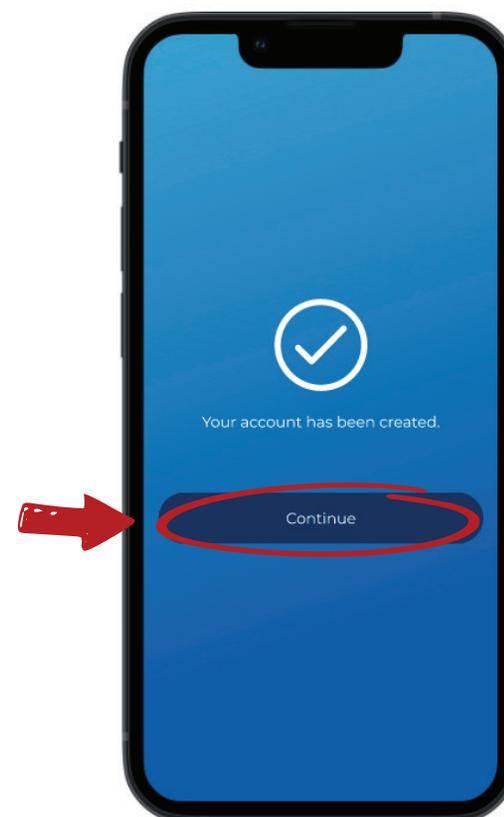
5

Be sure to select that you agree to the **Terms of Use** and **Privacy Policy**. Select the **Create Password** on the **MyWWP** login screen.



6

Select **Continue** to login.



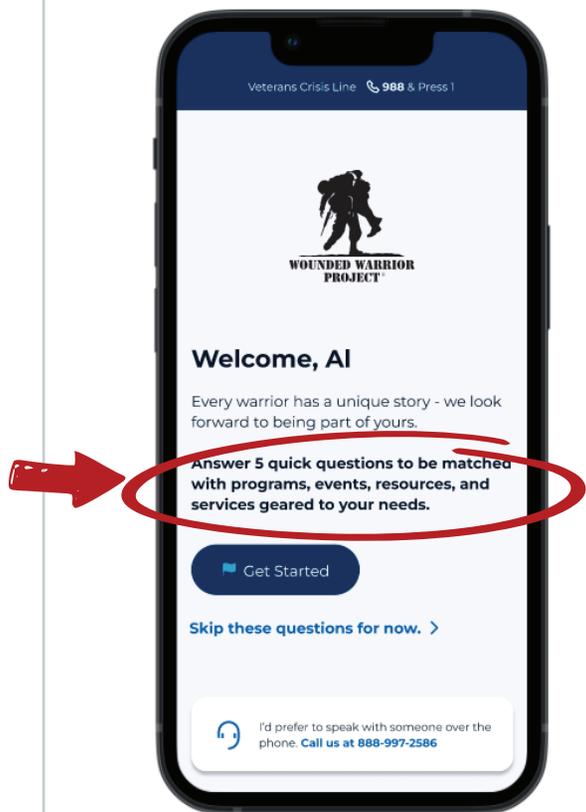


Steps: Navigating the Interest Questionnaire in MyWWP

1

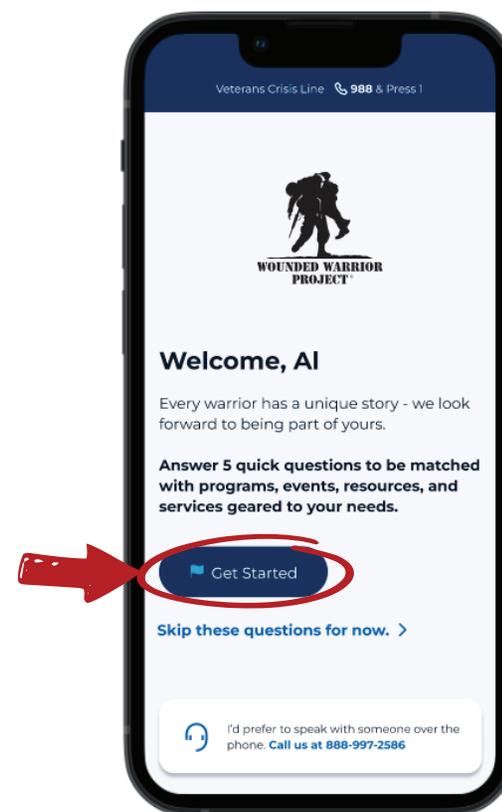
Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Once you log in, you will be asked to share your interests and needs through a series of questions.



2

Select **Get Started** to initiate the questionnaire.

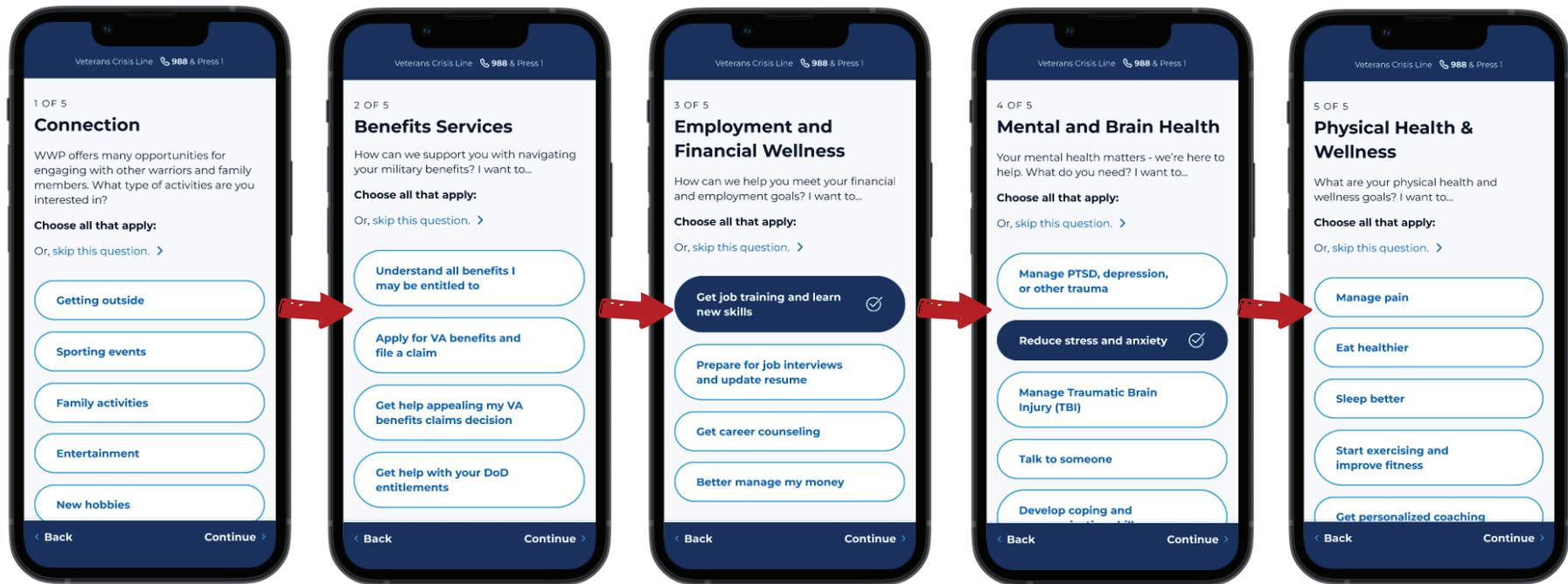




Steps: Navigating the Interest Questionnaire in MyWWP

3

Your answers will provide personalized recommendations for programs, services, events, and discussion **Groups**.





Steps: Navigating the Interest Questionnaire in MyWWP

4

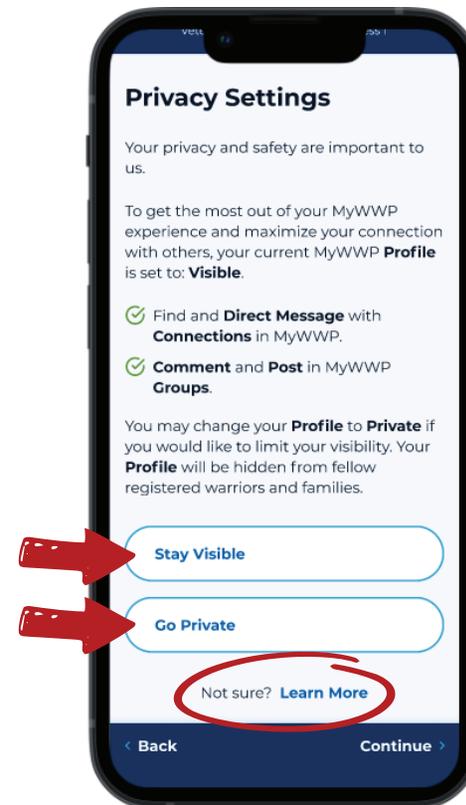
After you complete this short interest questionnaire, you will be prompted to select your **Privacy Settings**. To get the most out of your **MyWWP** experience and maximize your connection with others, set your **MyWWP Profile** to **Stay Visible**. Select **Continue**.

If you choose to **Stay Visible**, you can:

- Find and **Direct Message** with **Connections** in **MyWWP**
- **Comment** and **Post** in **MyWWP Groups**.

If you choose to **Go Private**:

- Others cannot find you in the **MyWWP People** directory.
- You cannot receive or send a **Direct Message** to other registered warriors and family members.
- You cannot **Post, Comment**, or like other comments in **MyWWP Groups**.

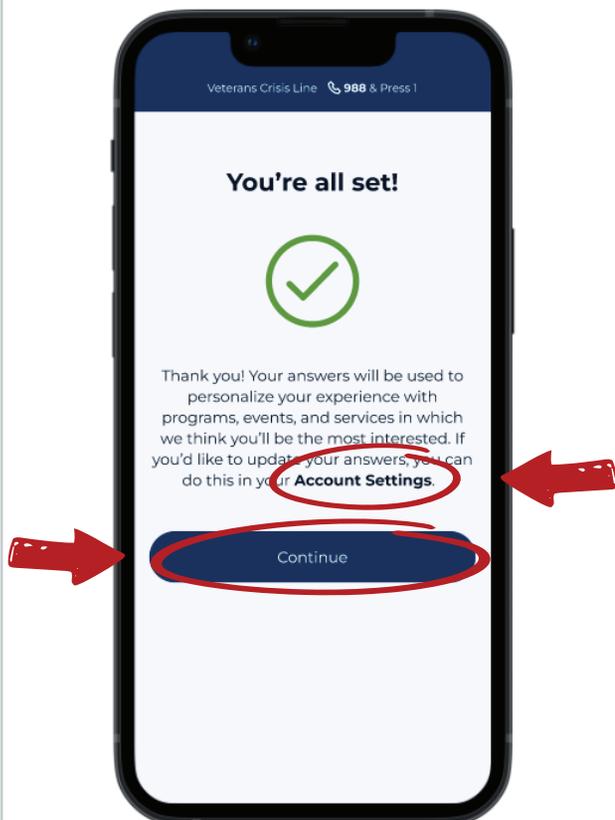




Steps: Navigating the Interest Questionnaire in MyWWP

5

Please note that you can change your **Privacy Settings** at any time in your **Account Settings**. Select **Continue** to view your personalized recommendations on the **For You** screen.





Steps: How to Register for an Event in MyWWP

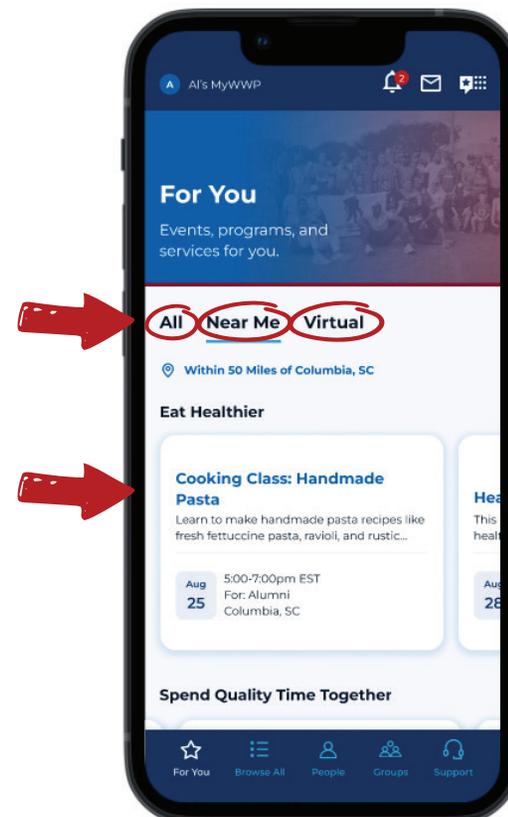
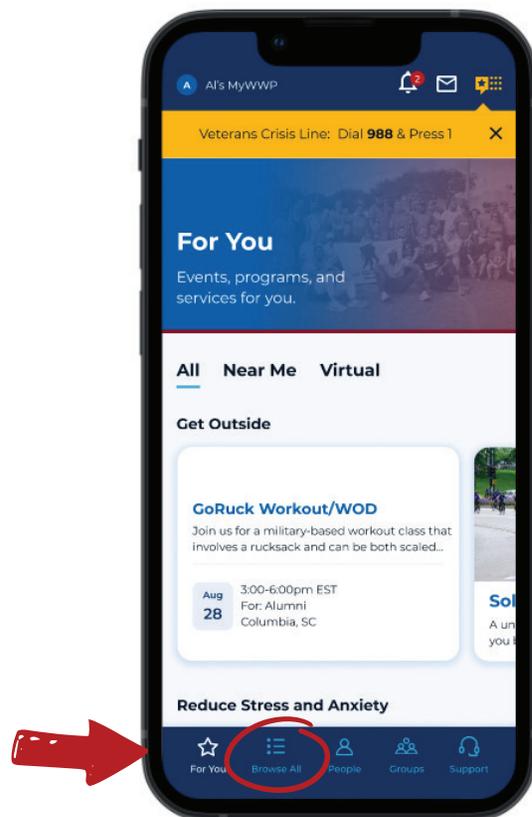
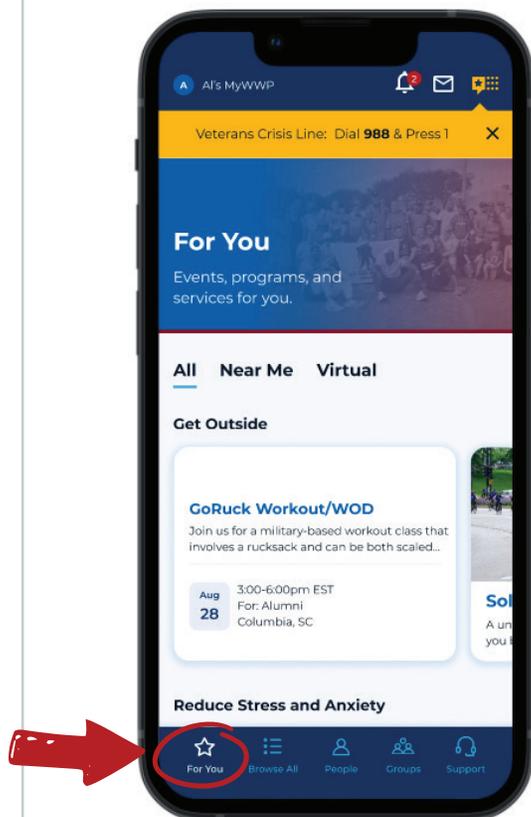
1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Find an event you're interested in on the **For You** or **Browse All** on the bottom of your screen.

2

On the **For You** screen, you can find events under the **All**, **Near Me**, or **Virtual** tabs. To register for an event you're interested in, select the event. A detailed description of the event will appear on the next screen.

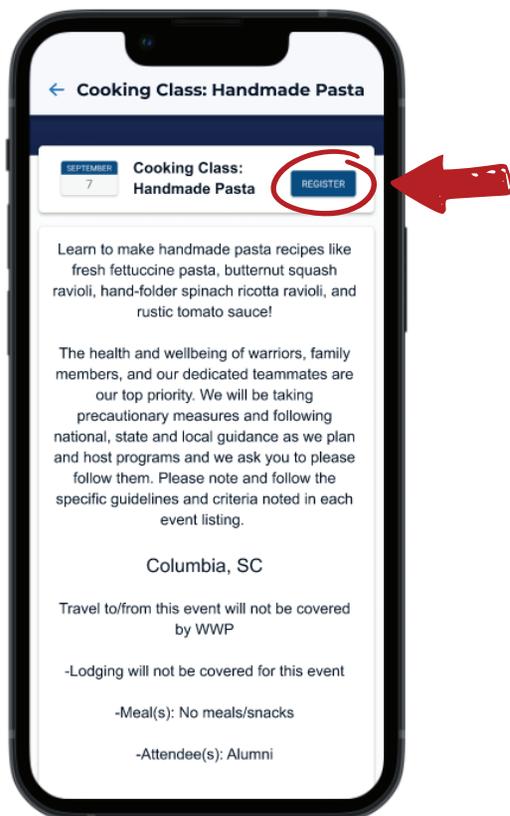




Steps: How to Register for an Event in MyWWP

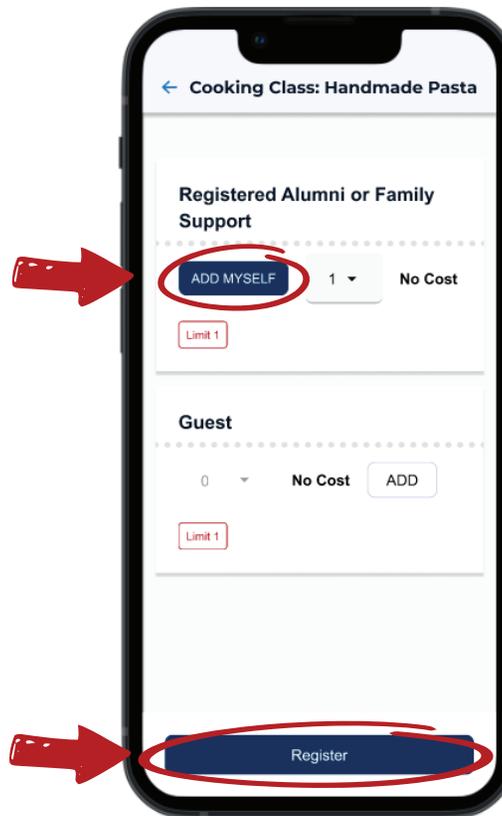
3

To register for the event, select **Register**.



4

Select **Add Myself** to register yourself. Select the number of registrants from the drop-down on the registration page for any additional registered alumni, family support members, or guests, if applicable. Select **Register** to move on to the next screen.

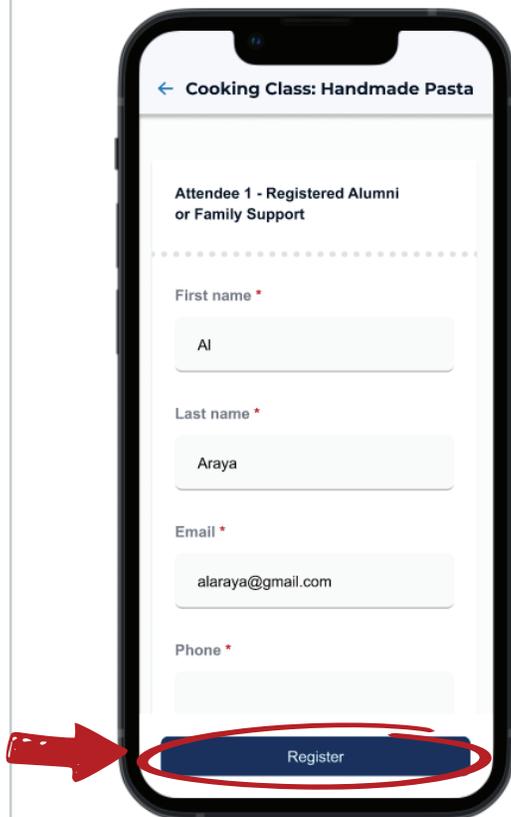




Steps: How to Register for an Event in MyWWP

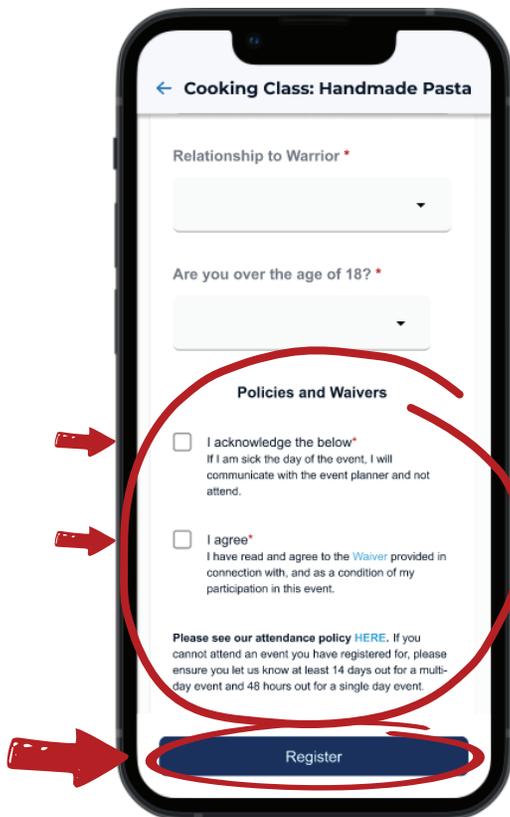
5

Enter any additional information the prompt may ask for.



6

Be sure to select that you acknowledge and agree to the policies and waivers at the bottom of the screen. Once the form is filled out, select **Register**.

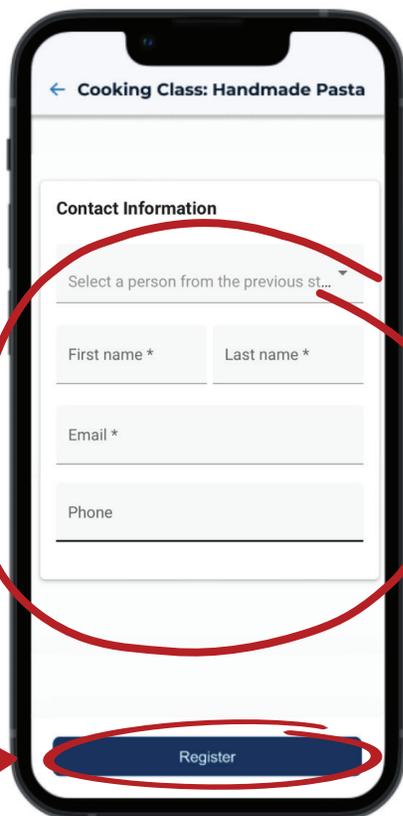




Steps: How to Register for an Event in MyWWP

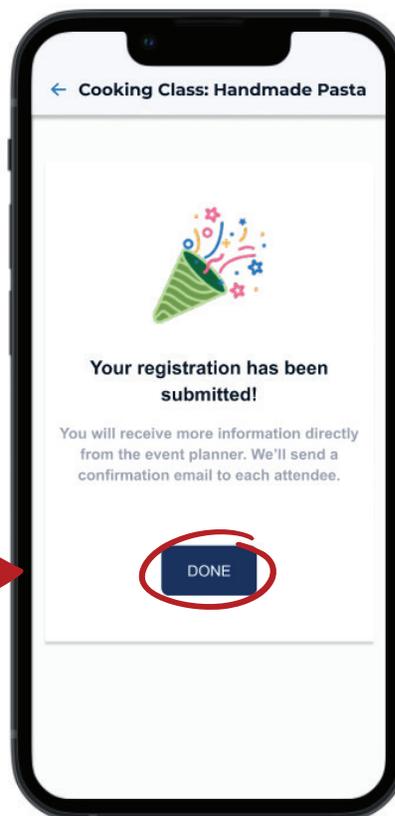
7

You will then be prompted to confirm your contact information. Once the form is filled out, select **Register**.



8

Once you select **Register**, you will see that your registration has been submitted. An event organizer will contact you within a few days after you've submitted your request to let you know if you've been accepted. Select **Done** to return to the event description screen.





Steps: How to Find Available Services and Programs in MyWWP

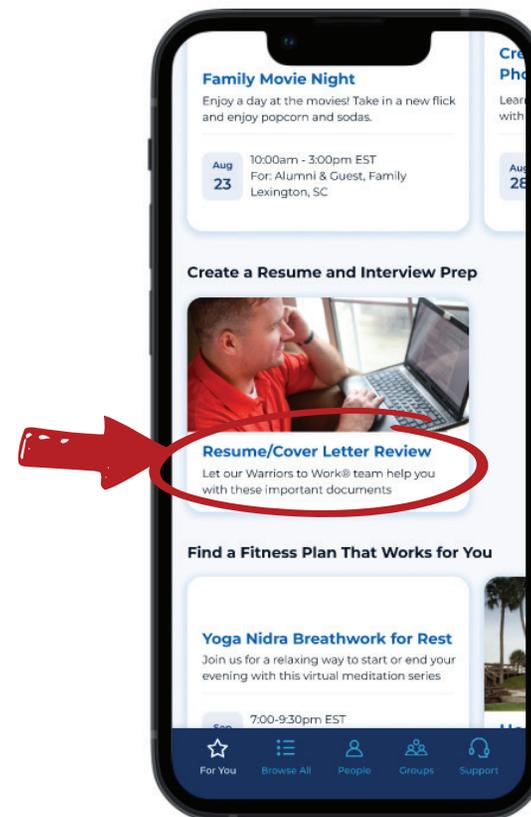
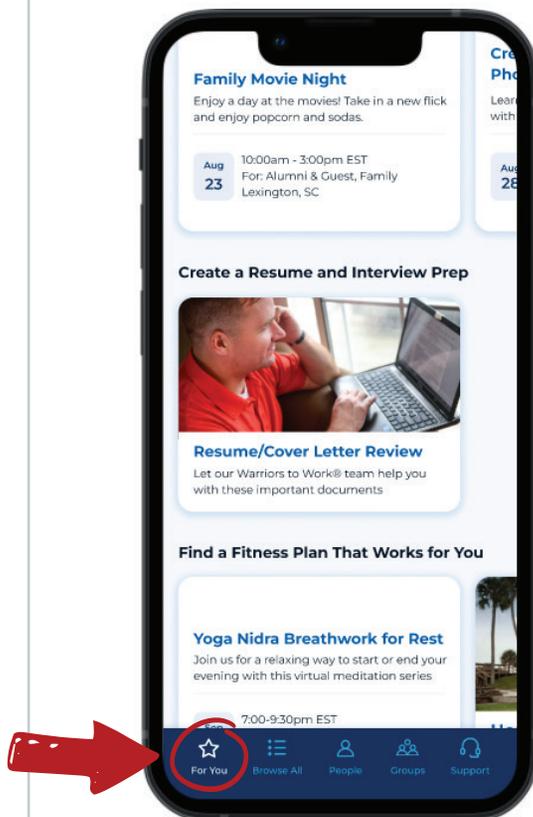
1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Navigate to **For You** at the bottom left of your screen.

2

To learn more about WWP services or programs, find one that you're interested in and select it. This will lead you to a service description screen.

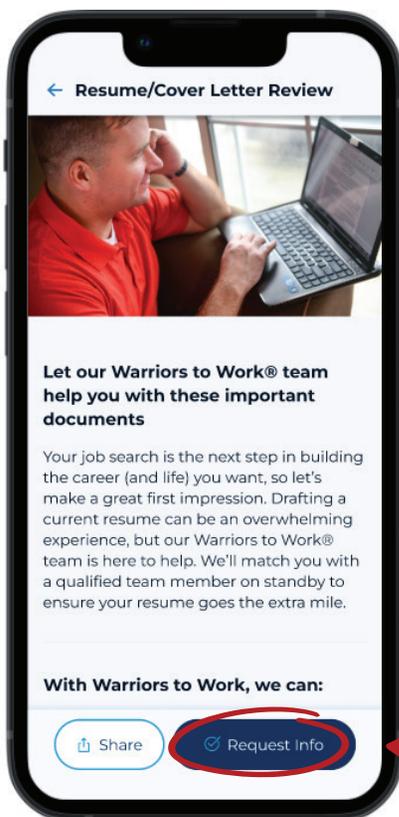




Steps: How to Find Available Services and Programs in MyWWP

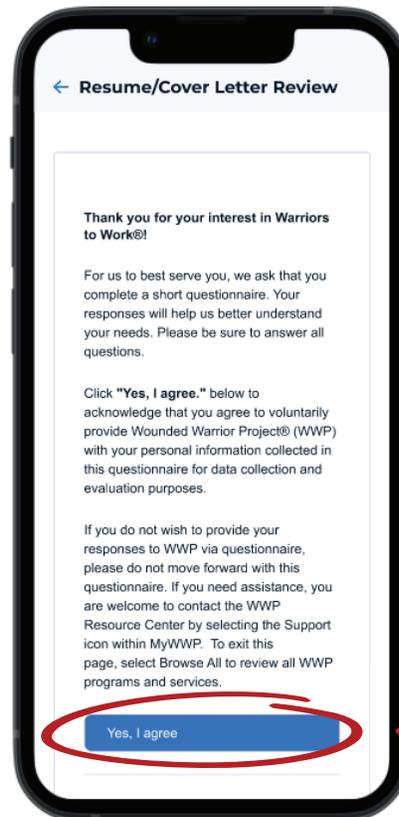
3

Select **Request Info**. You will then be prompted to fill out a short interest request questionnaire.



4

Select the **"Yes, I agree."** button at the bottom of the screen to acknowledge that you agree to voluntarily provide WWP with your personal information collected in the questionnaire for data collection and evaluation purposes.





Steps: How to Find Available Services and Programs in MyWWP

5

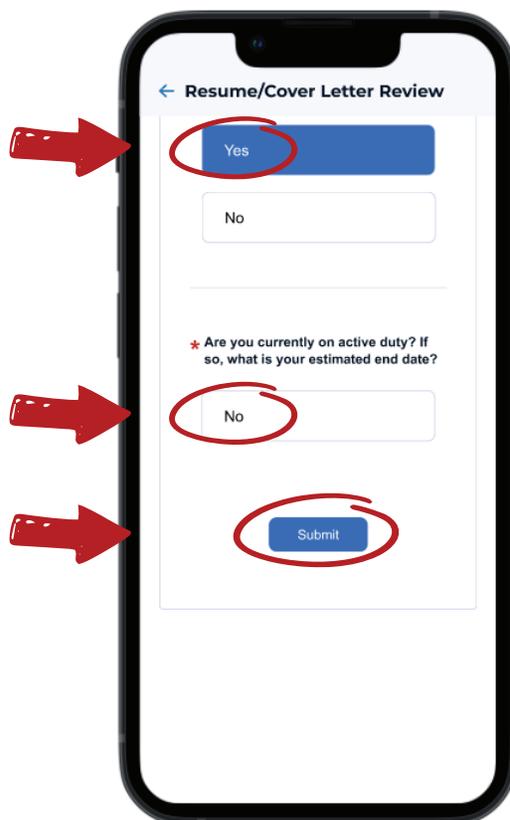
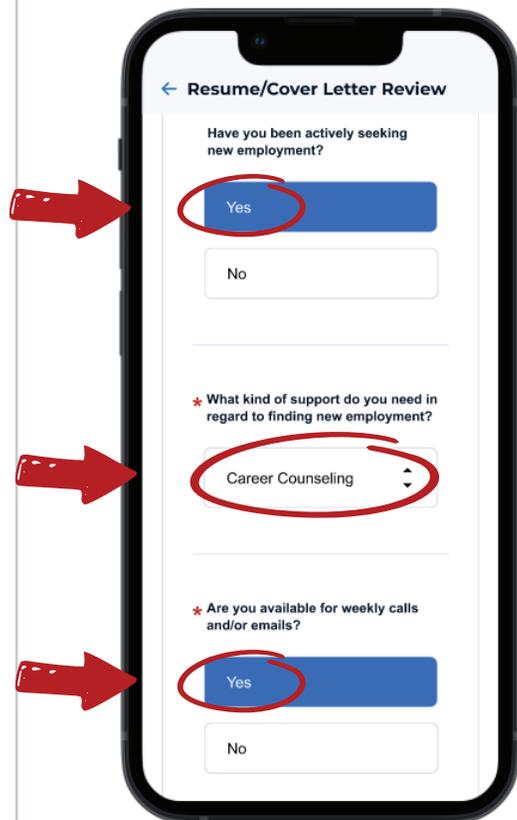
After stating you agree, you can begin answering the questions. Be sure to answer every question on the screen so that we can best serve you.

6

Once you've answered all the questions, select **Submit**.

7

After you've selected **Submit**, you will see a confirmation screen. A WWP teammate will contact you within a few days after you've submitted your request.





Steps: How to Browse All Events, Services, and Programs in MyWWP

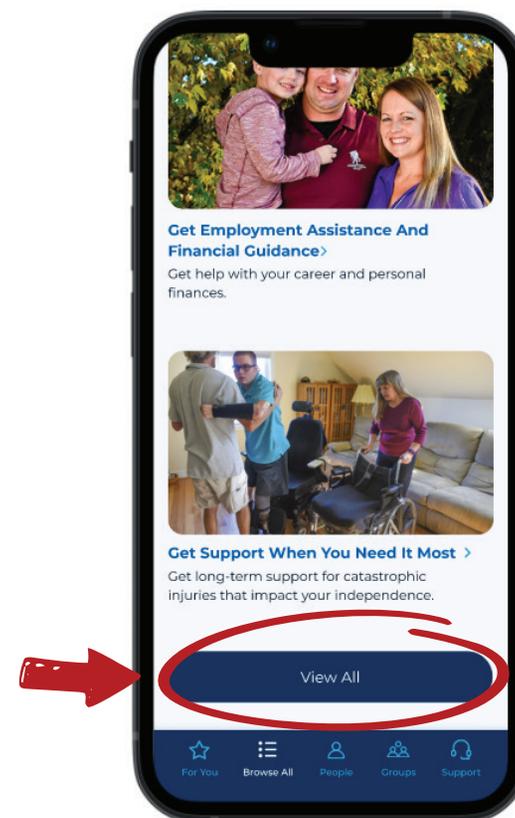
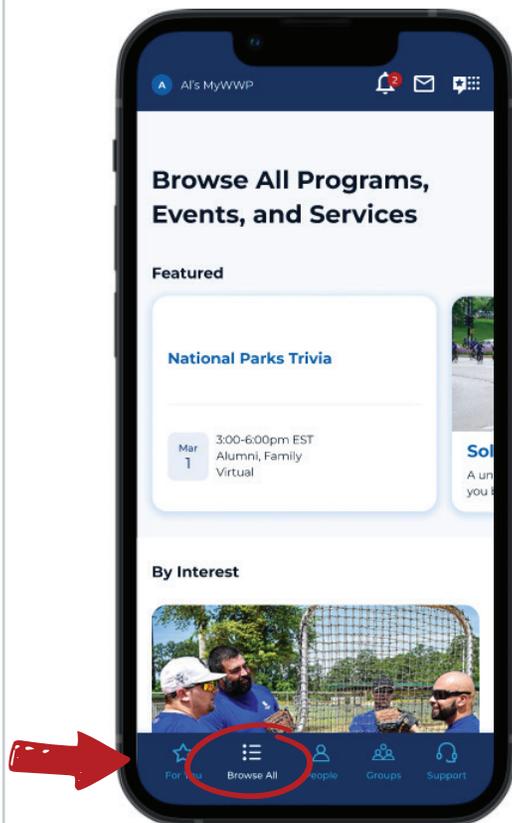
1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Navigate to **Browse All** at the bottom of your screen to browse all programs, events, and services by interest category.

2

Select **View All** at the bottom of the screen.

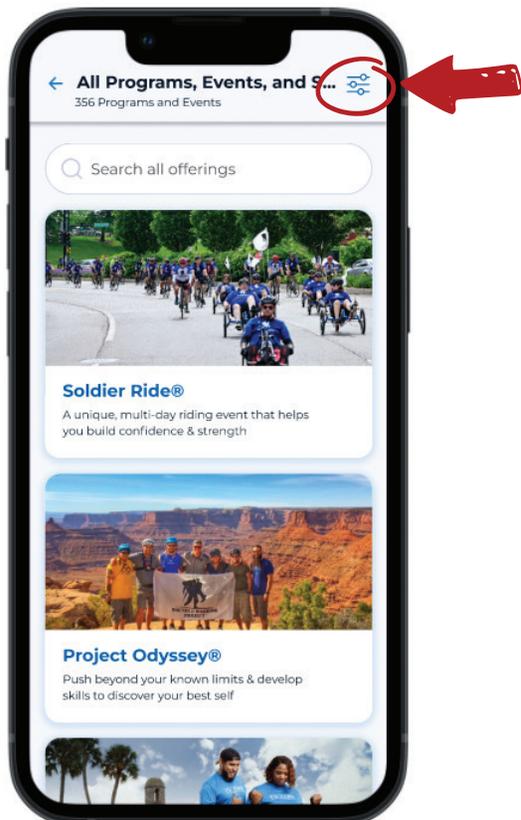




Steps: How to Browse All Events, Services, and Programs in MyWWP

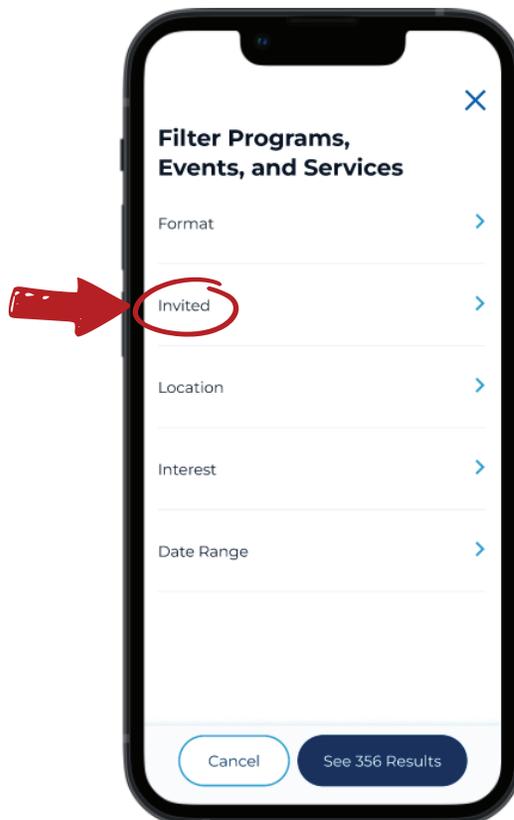
3

Select the filter icon at the top right of your screen to narrow down your search of programs, events, and services.



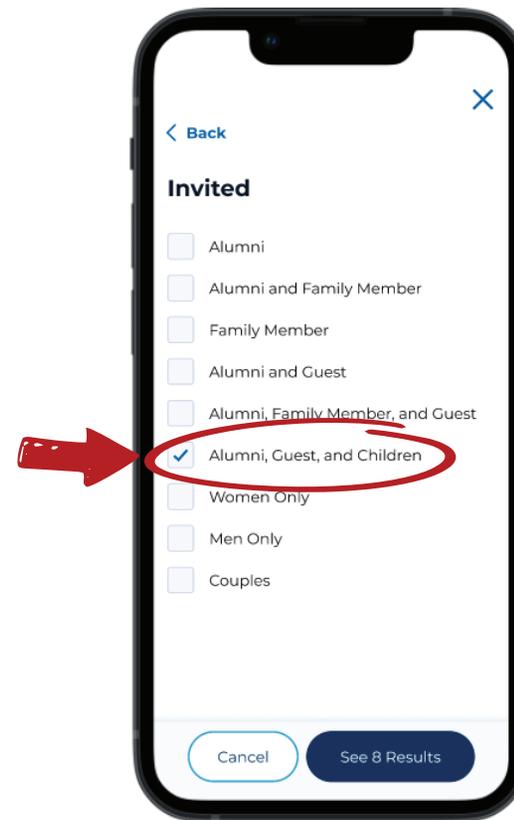
4

You can filter by **Format, Who's Invited, Location, Interest Type,** and **Date Range.**



5

For example, in the **Invited** filter, you can sort by **Alumni, Guest, and Children.**

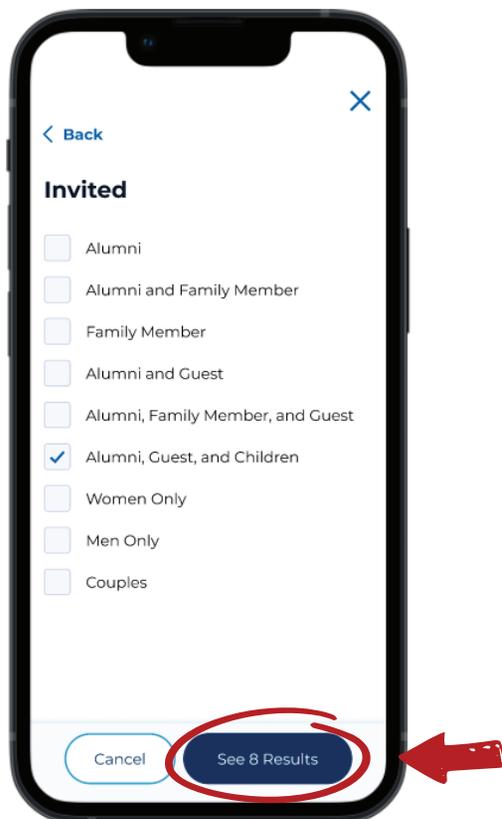




Steps: How to Browse All Events, Services, and Programs in MyWWP

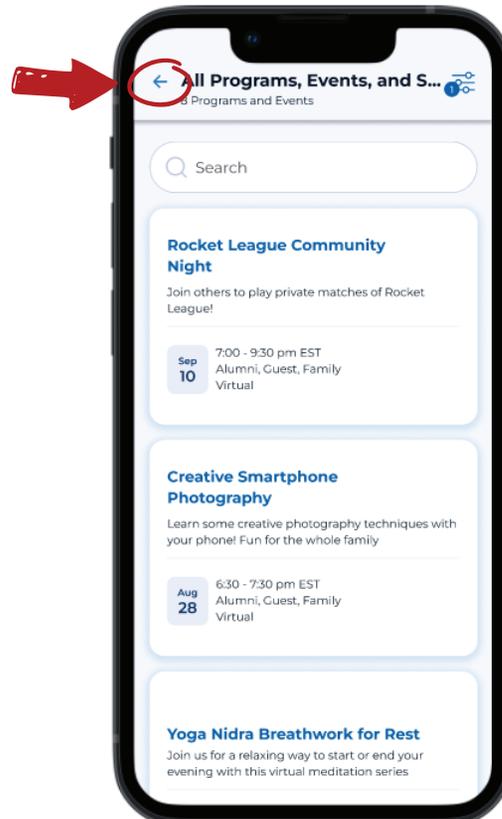
6

Select **See Results** to see filtered options.



7

To return to the **Browse All** screen, select the back arrow.



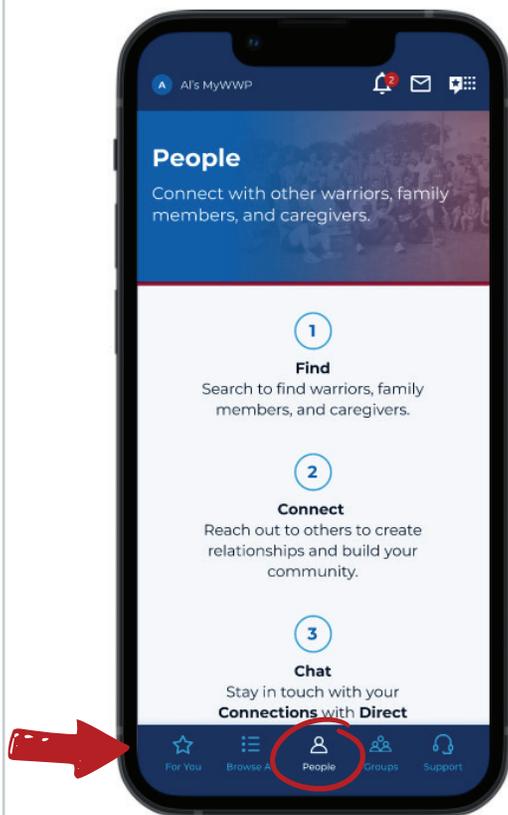


Steps: How to Find Other People in MyWWP

1

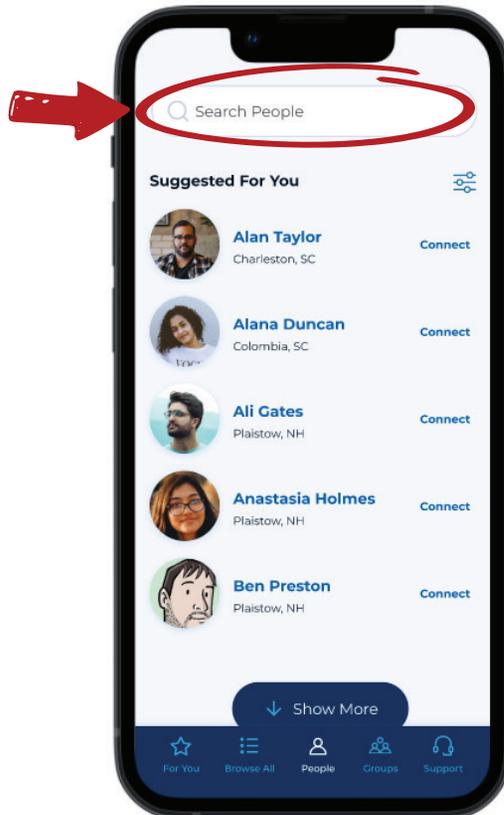
Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Navigate to **People** on the bottom of your screen.



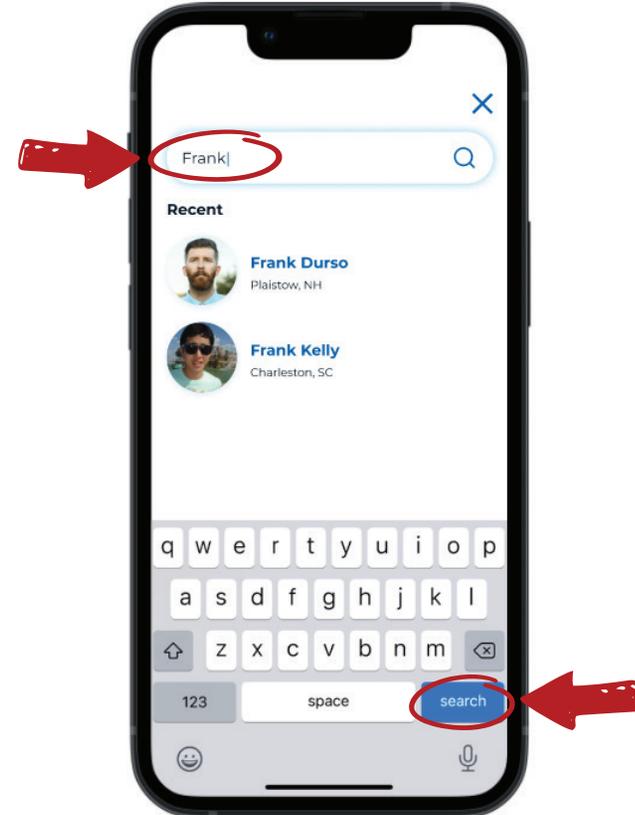
2

Scroll down to find the **Search People** bar.



3

Type in their first and last name and select **Search**.

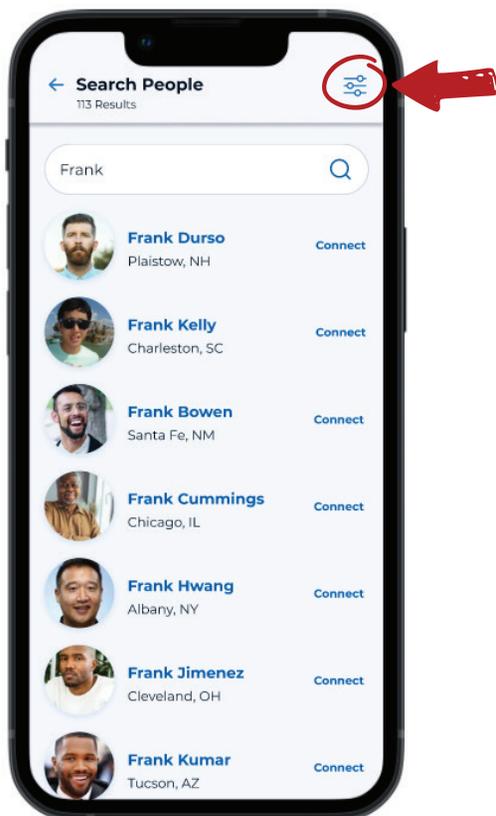




Steps: How to Find Other People in MyWWP

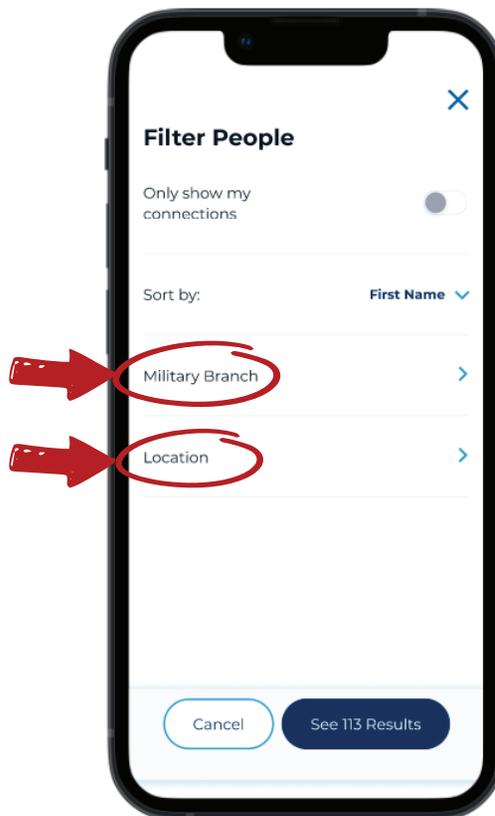
4

Select the filter icon at the top right of your screen to filter your search.



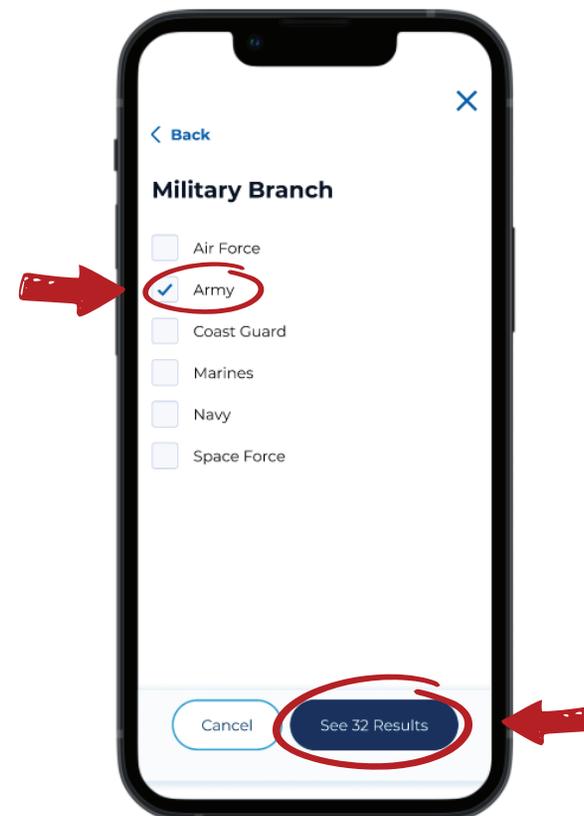
5

You can use the **Military Branch** and **Location** filters and select the appropriate military branch or state in which they live.



6

For example, you can use the **Military Branch** filter to search by Army and select **See Results**.

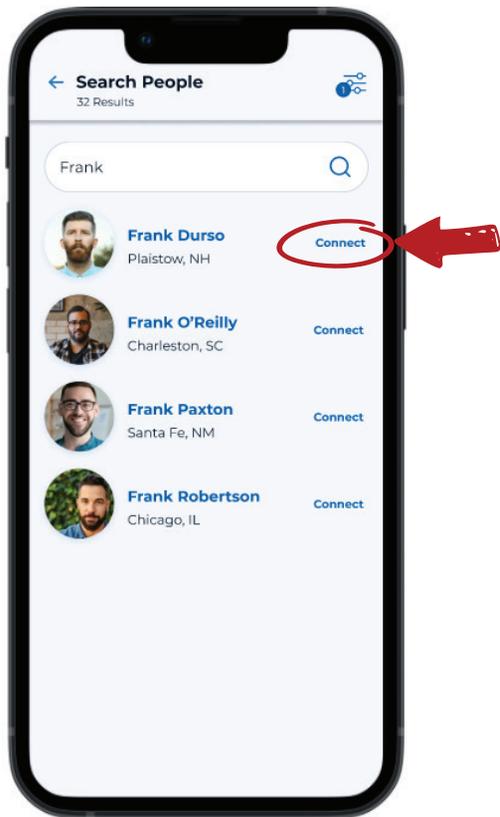




Steps: How to Find Other People in MyWWP

7

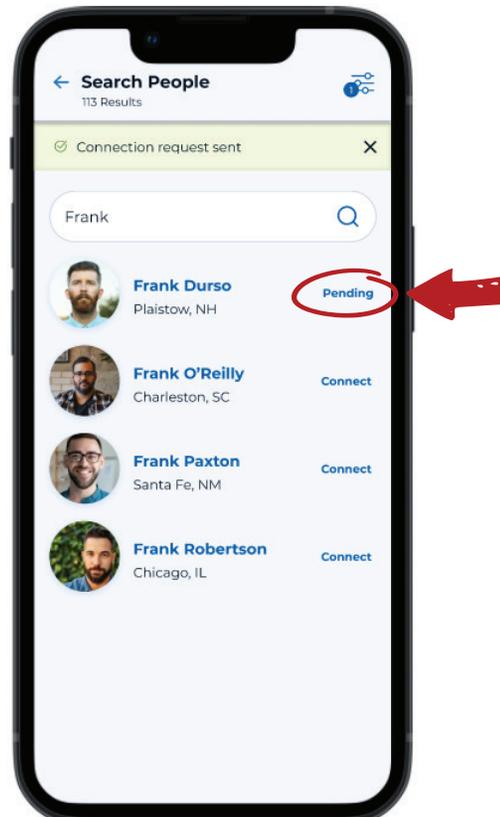
Once they have appeared on your screen, select their name. Once their **Profile** opens, click **Connect**.



8

They will be sent a **Connection** request. The button will read **Pending** until the request is accepted or denied. If they accept, you will be notified. **Connected** individuals can then **Message** each other.

Users with **Privacy Settings set to **Private** will not be visible in the **People** directory or may not have created a **MyWWP** account.*





Steps: How to Navigate and Engage in Discussion Groups in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

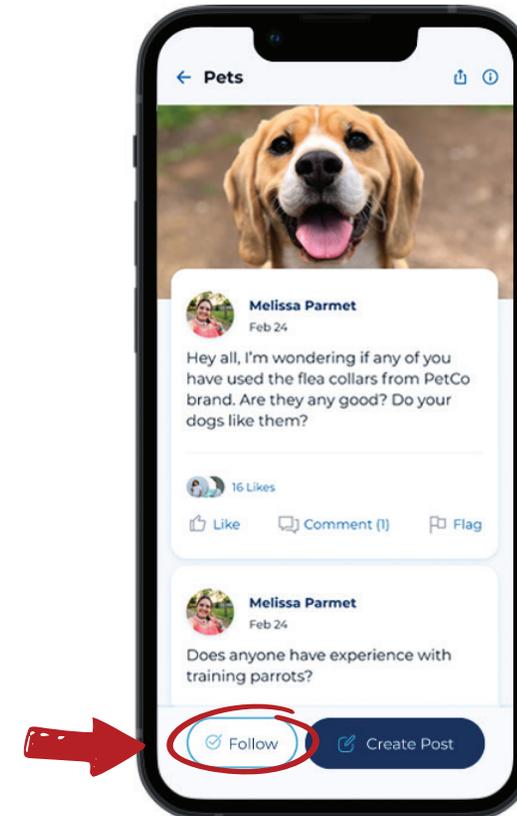
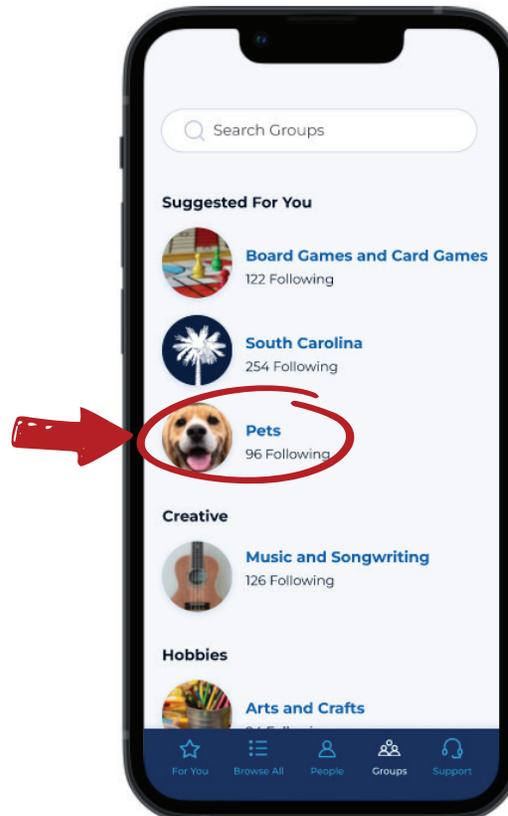
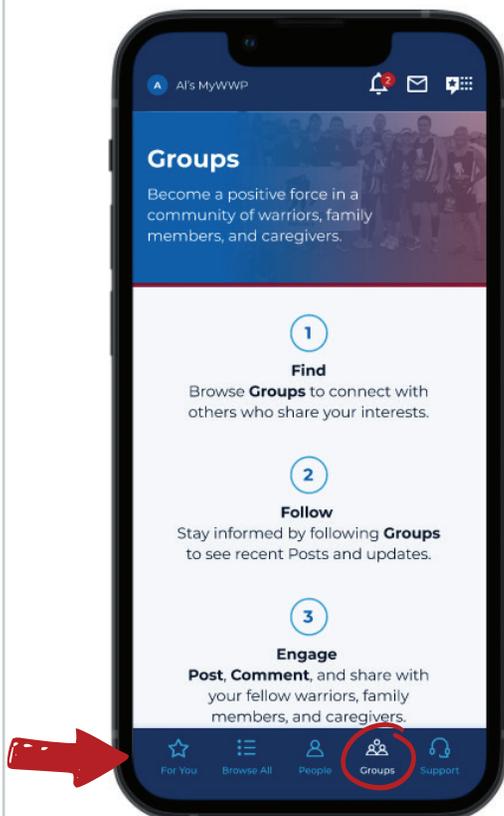
Navigate to **Groups** on the bottom of your screen.

2

Scroll down and select the discussion **Group** you're interested in.

3

Select **Follow** to stay updated with the most recent **Posts** and conversations in that **Group**.

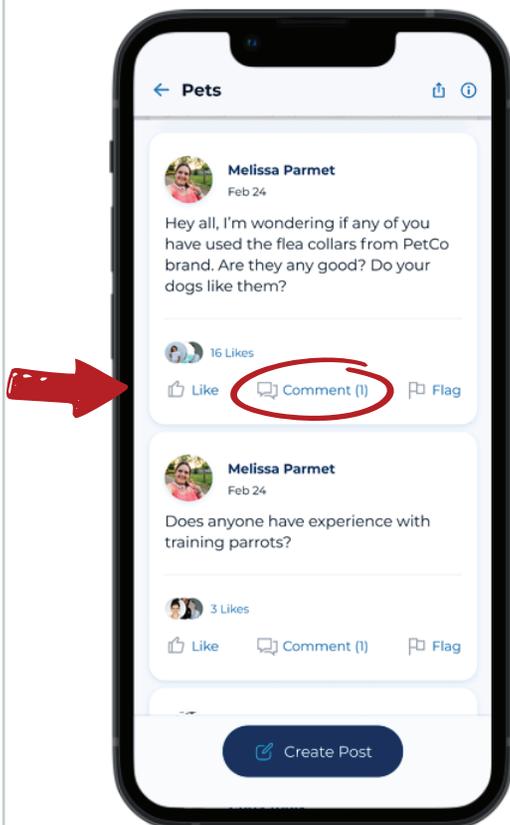




Steps: How to Navigate and Engage in Discussion Groups in MyWWP

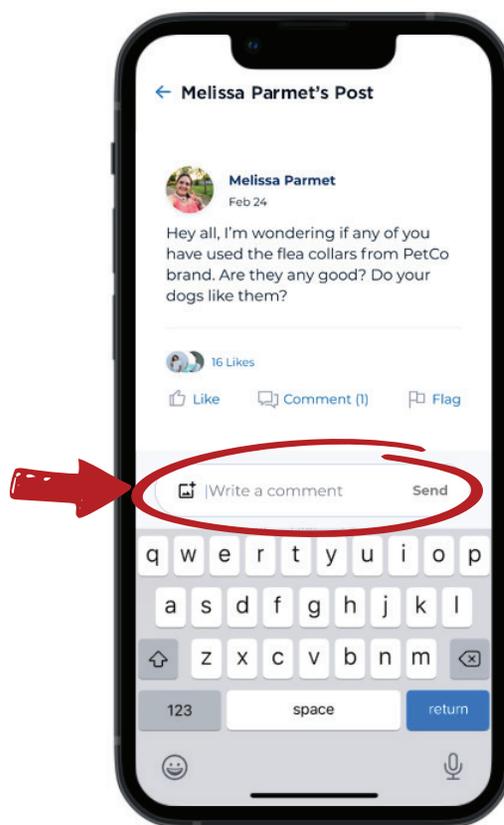
4

Join an existing discussion by selecting **Comment**.



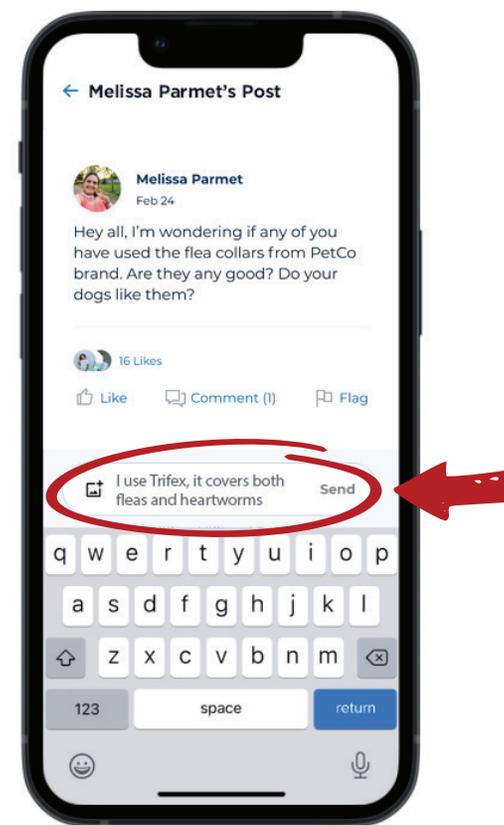
5

Share your thoughts on an existing **Post** by typing into the **Write a comment** box.



6

Select **Send** to post your **Comment**.

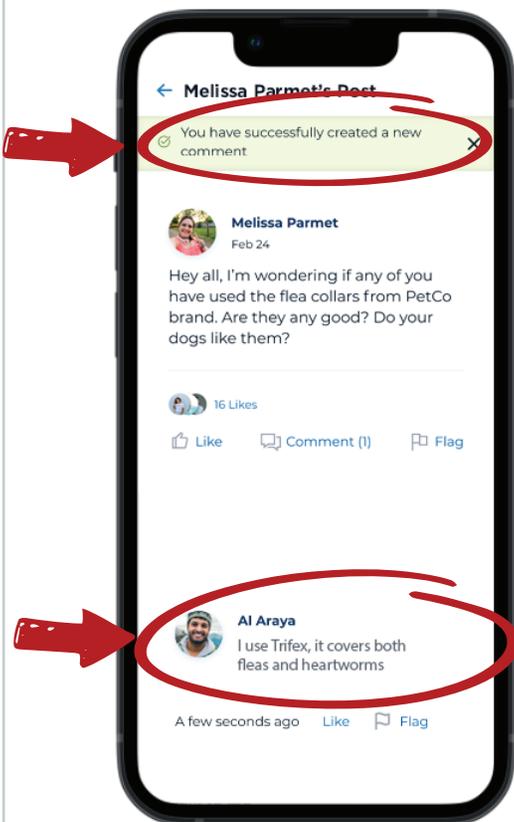




Steps: How to Navigate and Engage in Discussion Groups in MyWWP

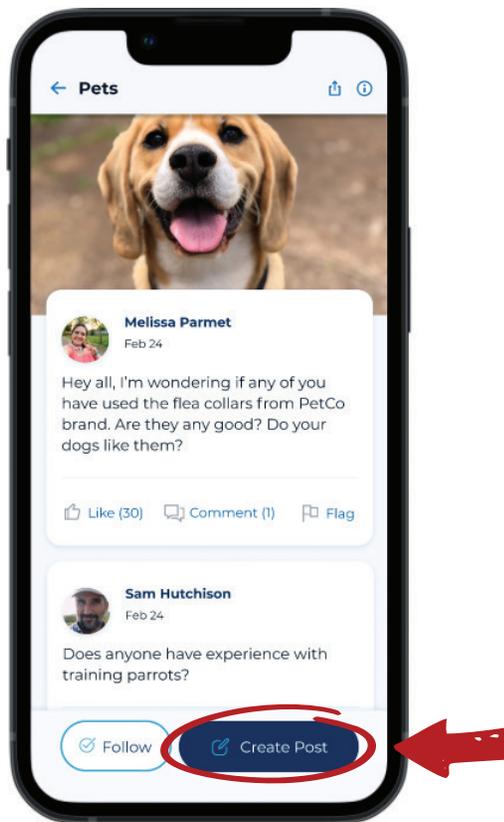
7

You'll now see a notification at the top of your screen that the **Comment** has been posted.



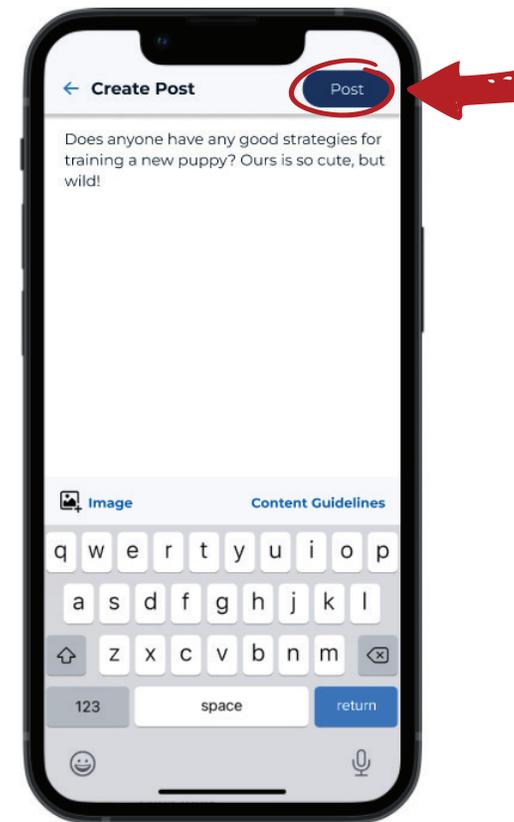
8

Select **Create Post** to start a new conversation.



9

When you have entered what you wish to share into the text box, select **Post** to submit your **Post** to the **Group**.





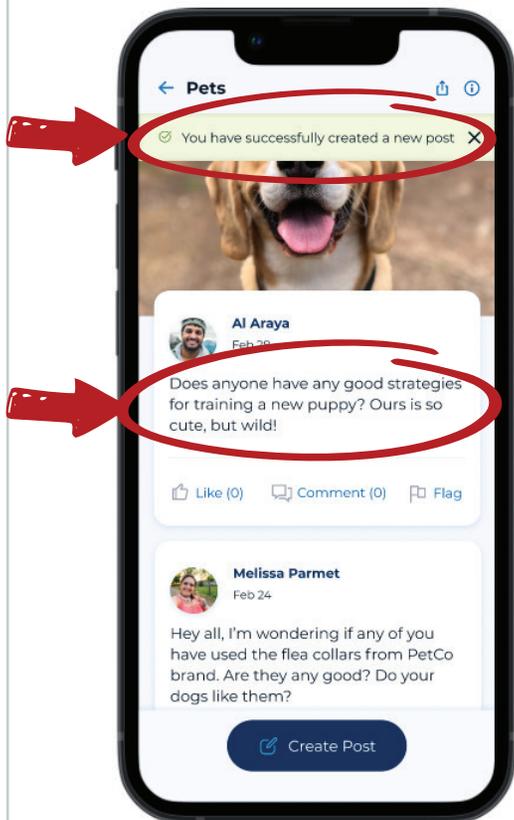
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Steps: How to Navigate and Engage in Discussion Groups in MyWWP

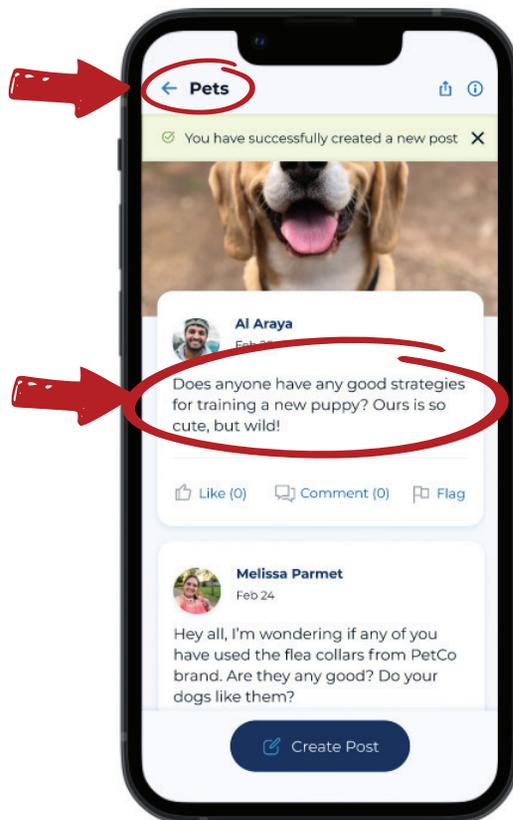
10

You'll now see a notification at the top of your screen that the **Post** has been posted.



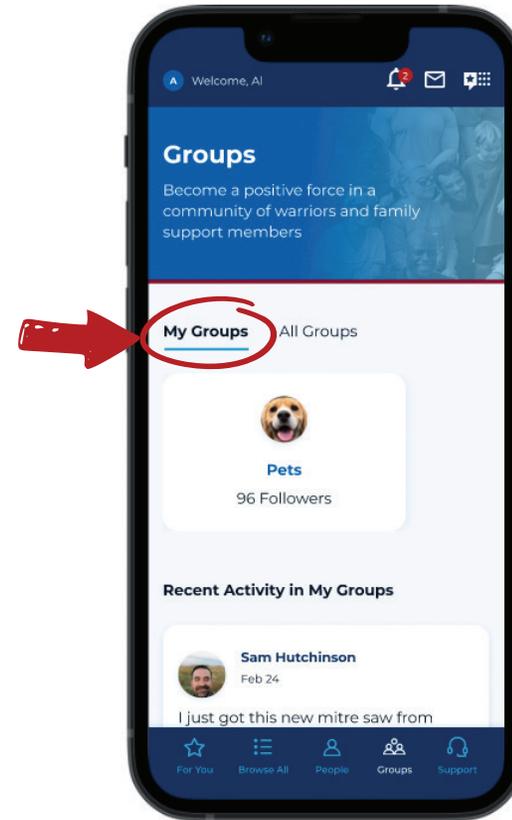
11

Select the back arrow to return to **Groups**.



12

Once you begin following **Groups**, you can now easily find them under the **My Groups** screen.



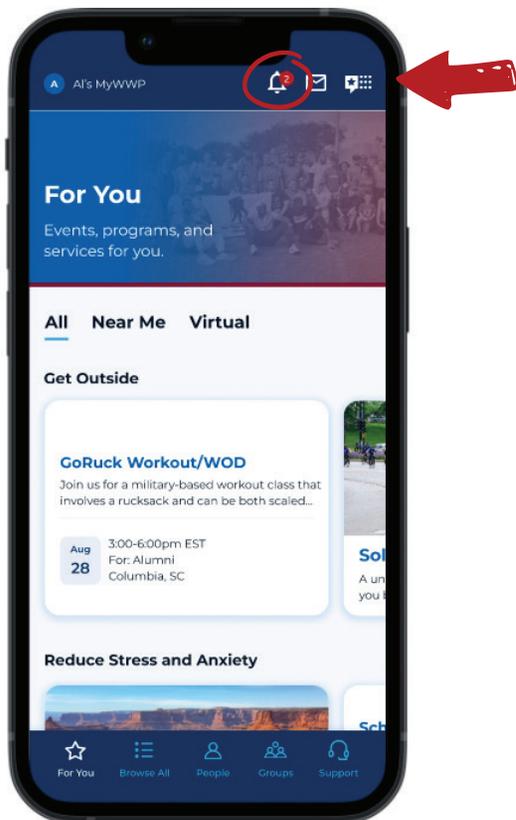


Steps: How to Find Notifications in MyWWP

1

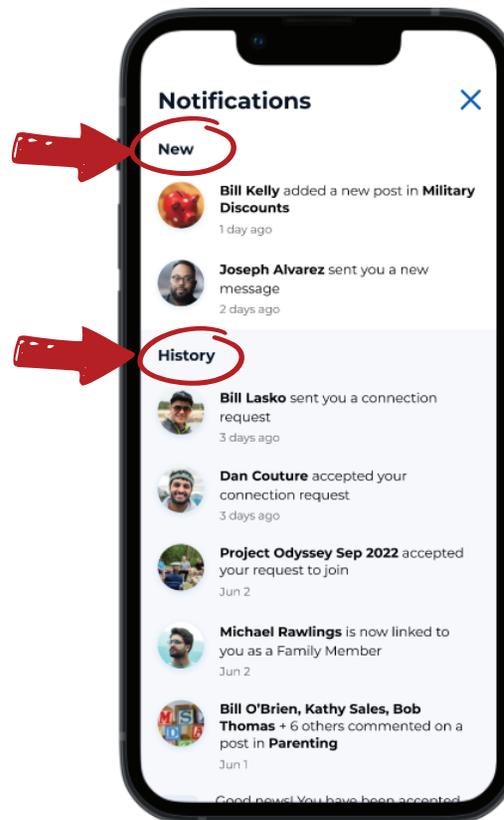
Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

To check your **Notifications**, select the bell icon on the top of your screen.



2

Here, you will find all **MyWWP Notifications** and your **Notification History**. Updates regarding your account information, events, **Connections**, and more can be found here.



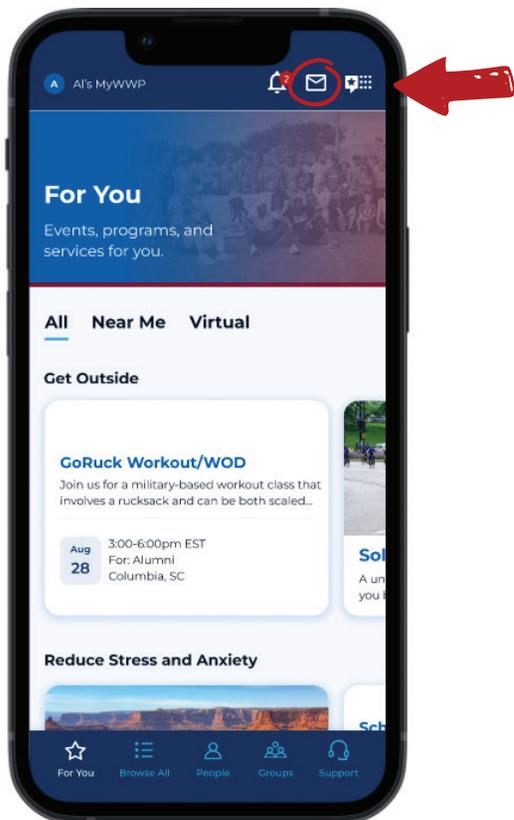


Steps: How to Check Messages in MyWWP

1

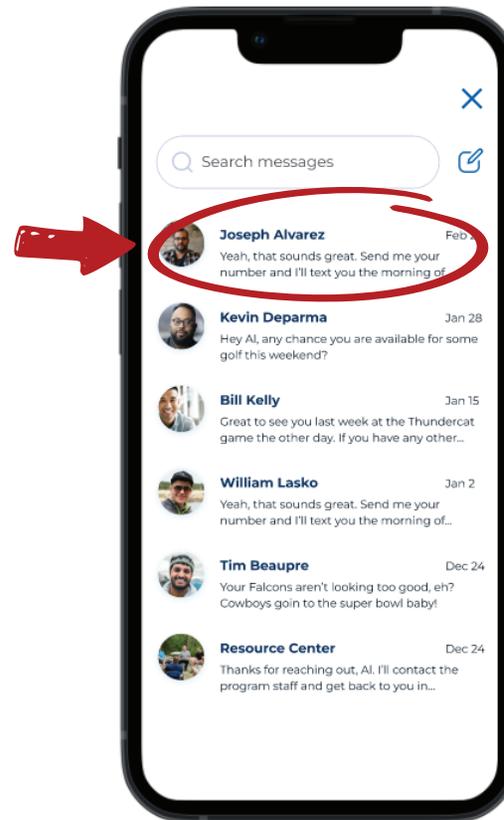
If you have already created a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Select the envelope icon at the top of your screen to check **Messages** from your **Connections**. You'll find all the **Messages** you sent and received in **MyWWP** here.



2

Select a **Message** to open the conversation and read incoming and outgoing **Messages**.

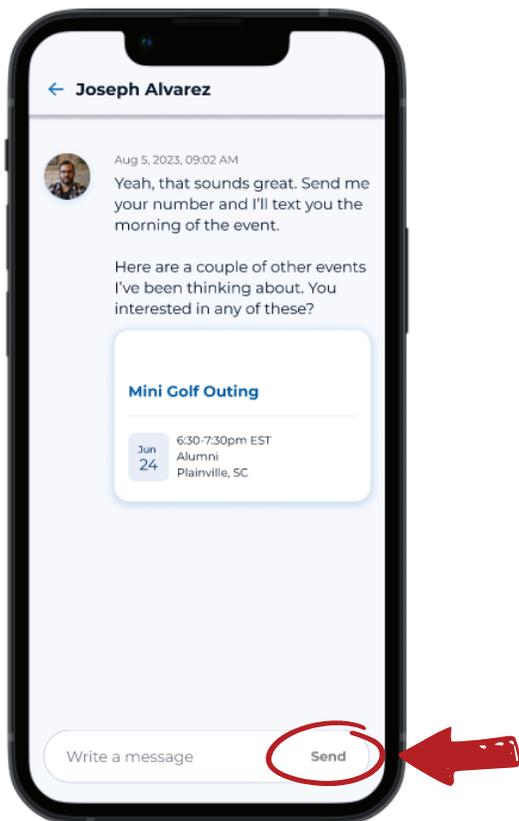




Steps: How to Check Messages in MyWWP

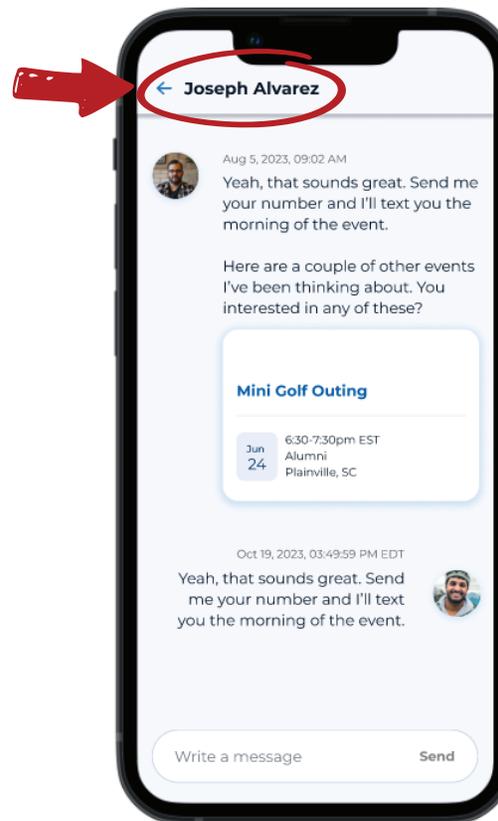
3

To respond to an incoming **Message**, type a **Message** in the **Write a message** text box and select **Send**.



4

To return to all your **Messages**, select the back arrow.



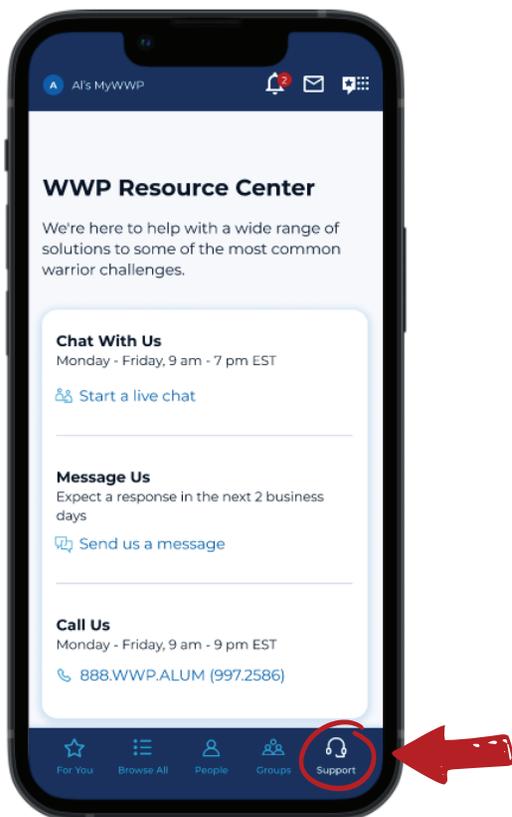


Steps: How to Find Support and Contact the WWP Resource Center in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

To get support from the WWP Resource Center, please select the headset icon at the bottom right corner of your screen.



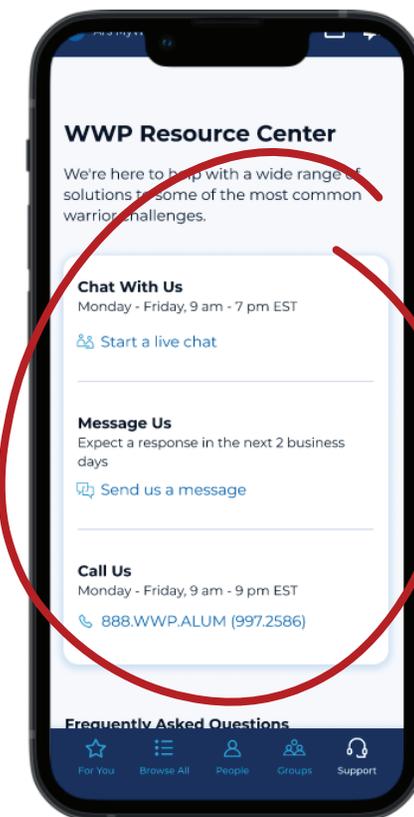
2

The WWP Resource Center can be contacted in various ways:

Live Chat through **MyWWP**
Monday - Friday, 9 am - 7 pm EST

Message through **MyWWP**
Expect a response within the next 2 business days

Call **888.WWP.ALUM**,
A-L-U-M, or **888.997.2586**
Monday - Friday, 9 am - 9 pm EST





Steps: How to Find Support and Contact the WWP Resource Center in MyWWP

3

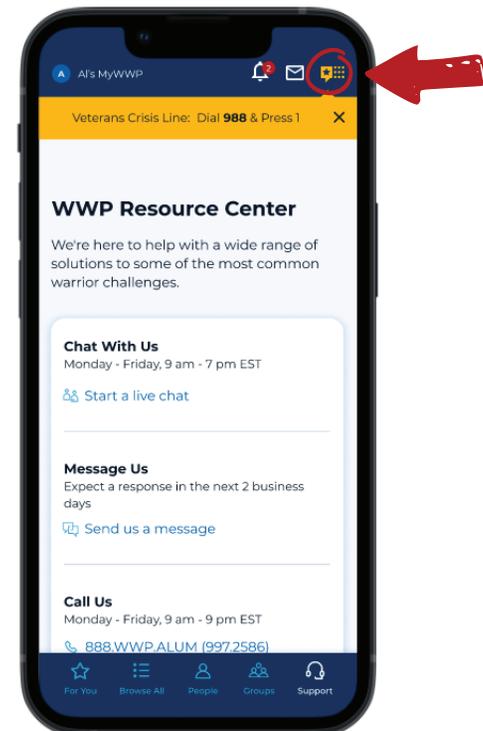
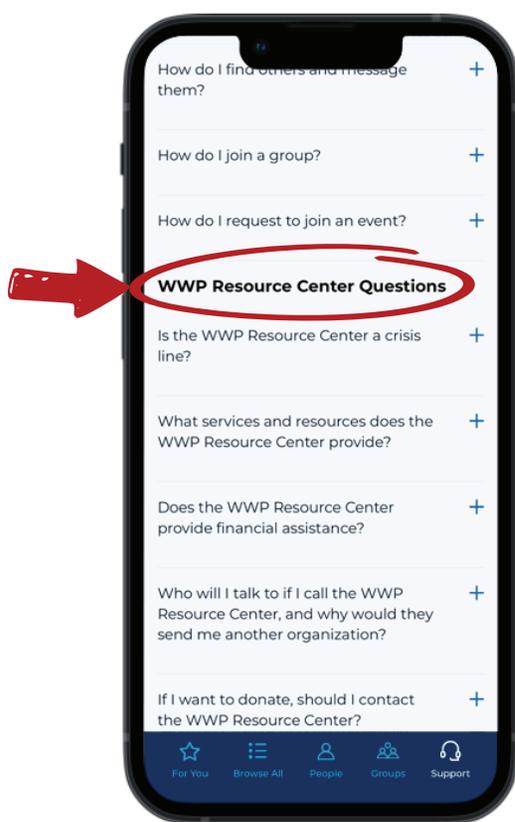
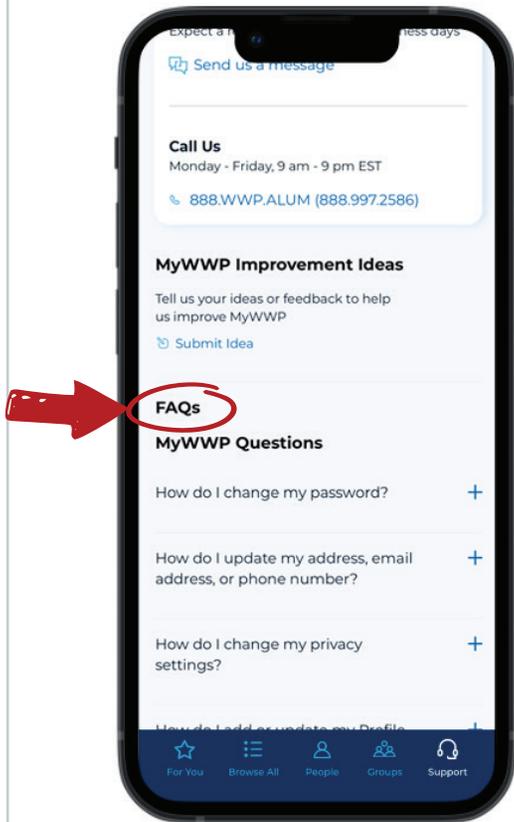
If you continue to scroll down on this screen, you can find frequently asked questions about **MyWWP**.

4

Continue to scroll to find general questions about the WWP Resource Center and how we can help.

5

Please note that the WWP Resource Center is not a crisis resource. If you are in crisis, select the **Veteran's Crisis Line** icon in the top right corner and select the **988** link, or send a text to **838255**.



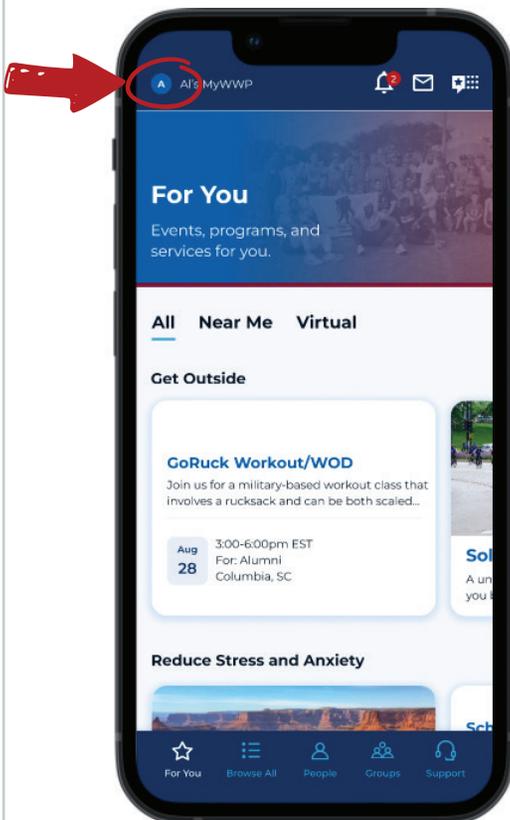


Steps: How to Change Your Password in MyWWP

1

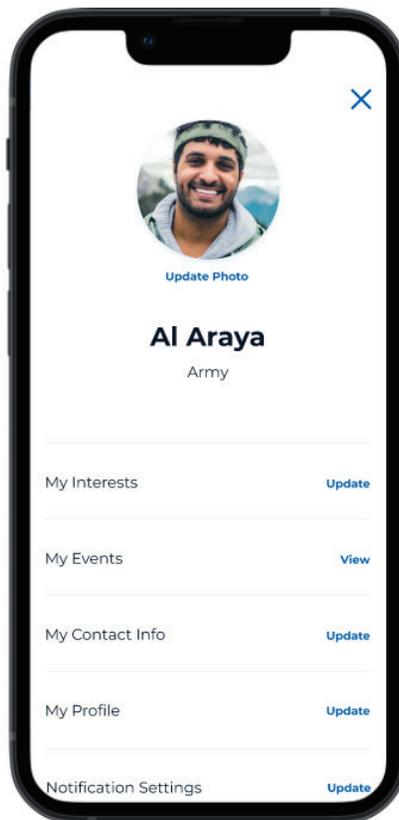
Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Select your picture or initials in the top left corner of the screen.



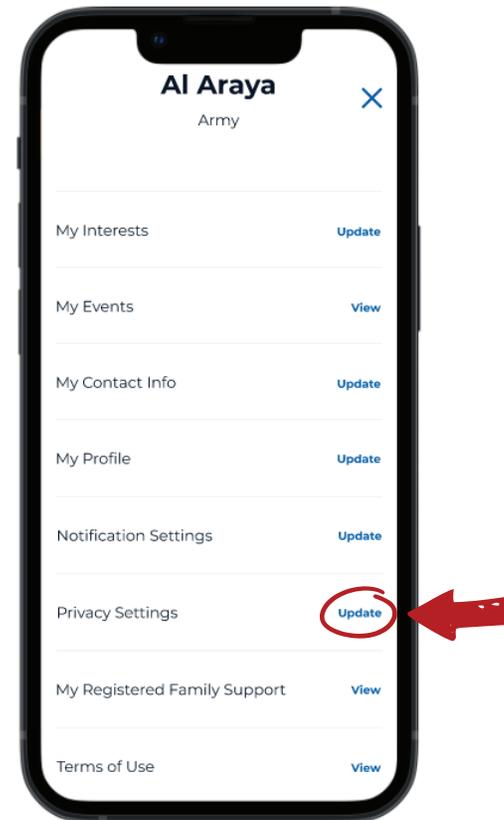
2

Your **MyWWP** app **Account Settings** will appear.



3

Scroll down to **Privacy Settings**. Select **Update** by **Privacy Settings**.

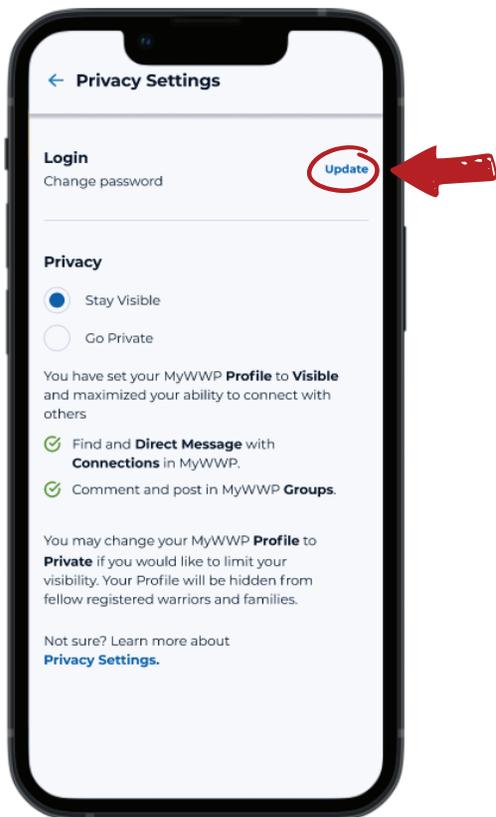




Steps: How to Change Your Password in MyWWP

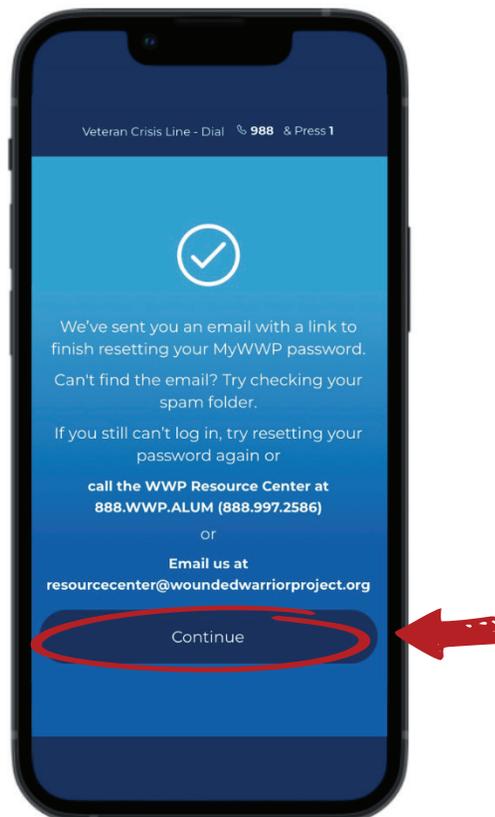
4

Under **Login**, you will see an option to change your password. Select **Update**.



5

You will receive a confirmation message. An email will be sent to the email address associated with your **MyWWP** account with a link to reset your password. Follow the instructions to finish updating your password. Select **Continue** to return to your **Privacy Settings**.



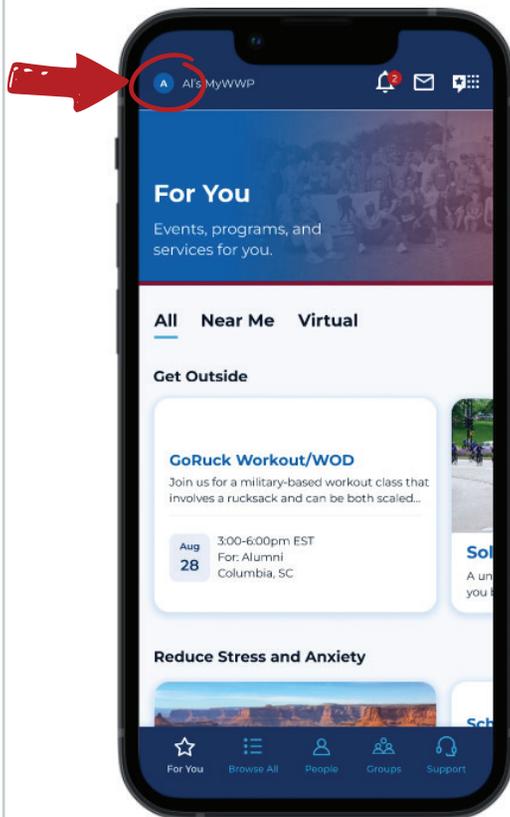


Steps: How to Update Your Contact Information in MyWWP

1

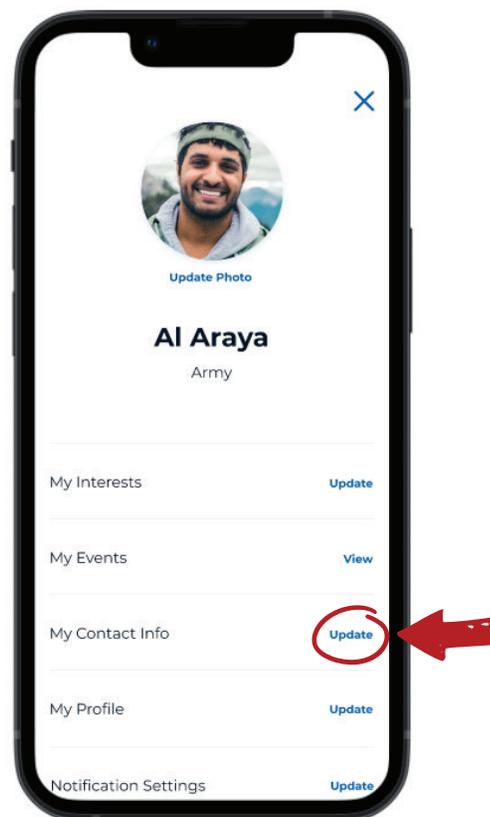
If you have already created a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Select your picture or initials in the top left corner of the screen.



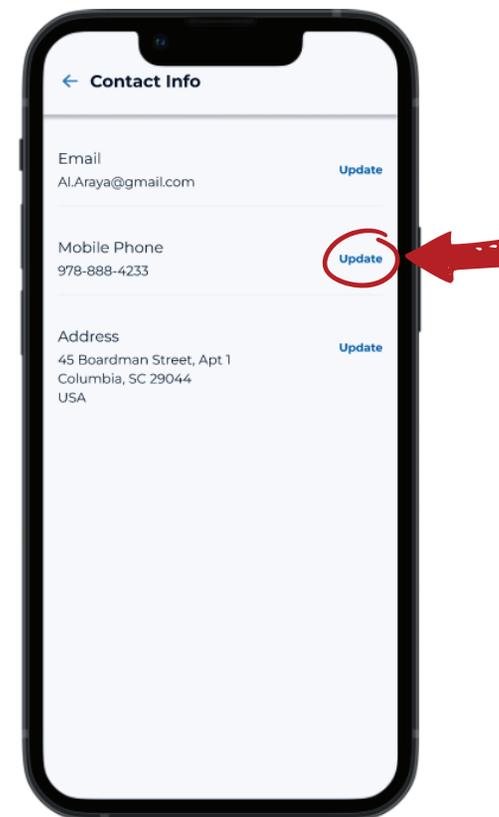
2

Select **View** by **My Contact Info**.



3

You can change your email address, mobile phone number, and mailing address associated with your **MyWWP** account by selecting **Update**.

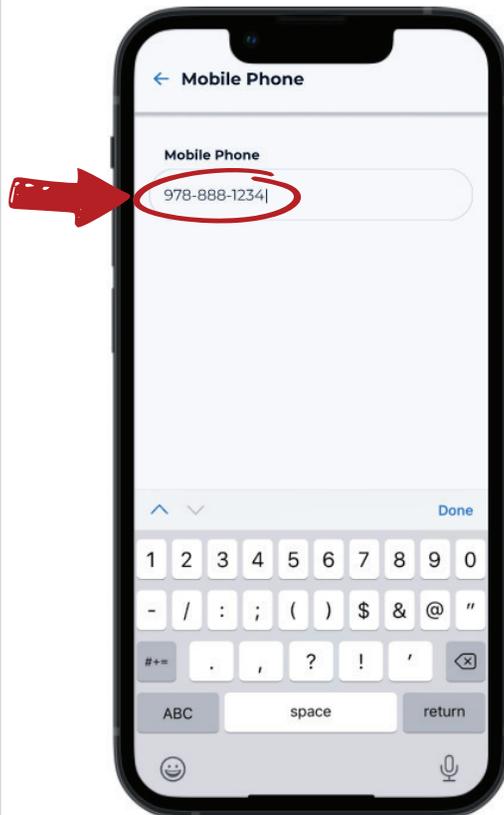




Steps: How to Update Your Contact Information in MyWWP

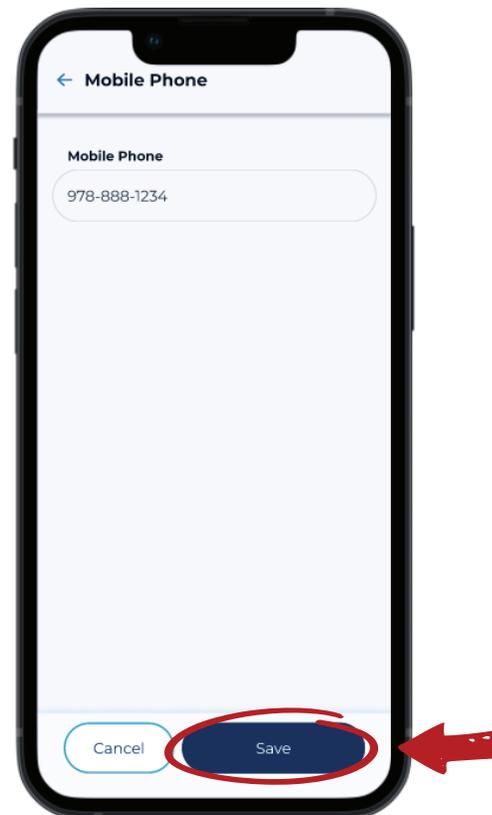
4

Please enter your new email address, mobile phone number, or mailing address.



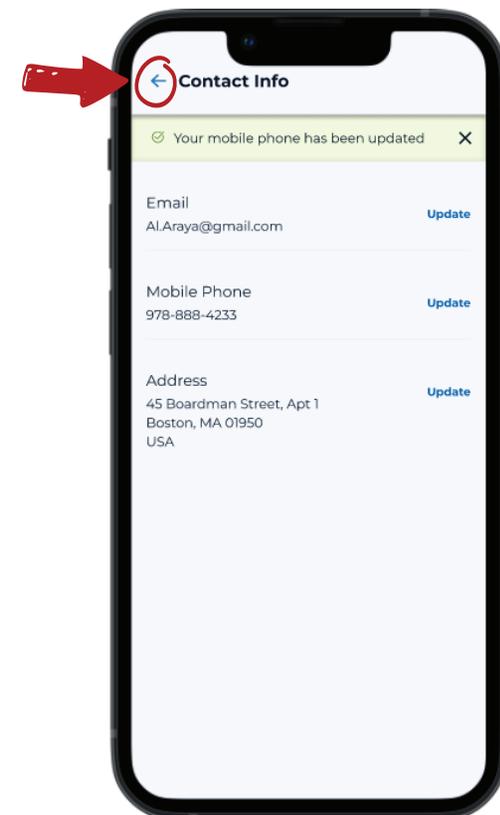
5

Once the contact information has been updated, select **Save**.



6

Select the back arrow to return your **Account Settings**.



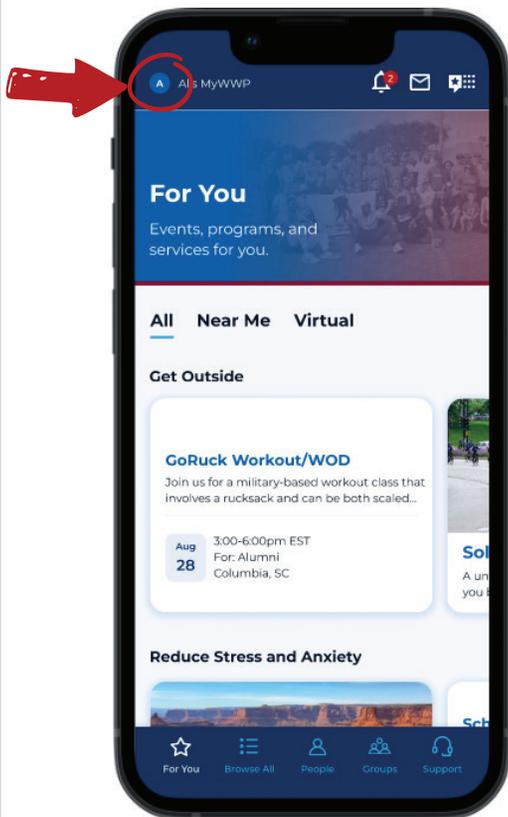


Steps: How to Update Your Privacy Settings in MyWWP

1

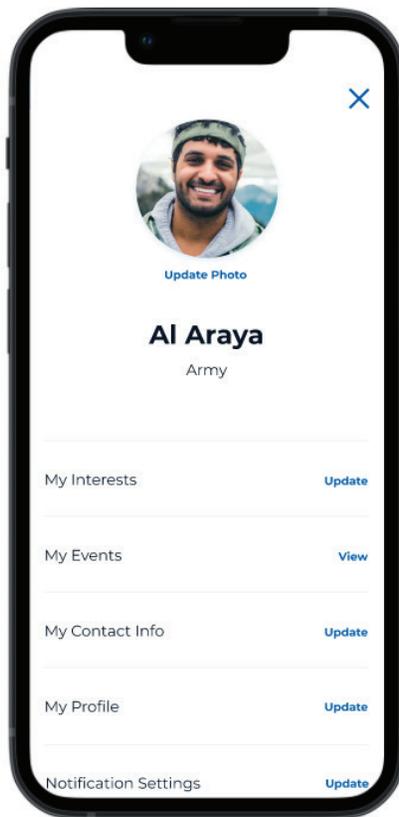
Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Select your picture or initials in the top left corner of the screen.



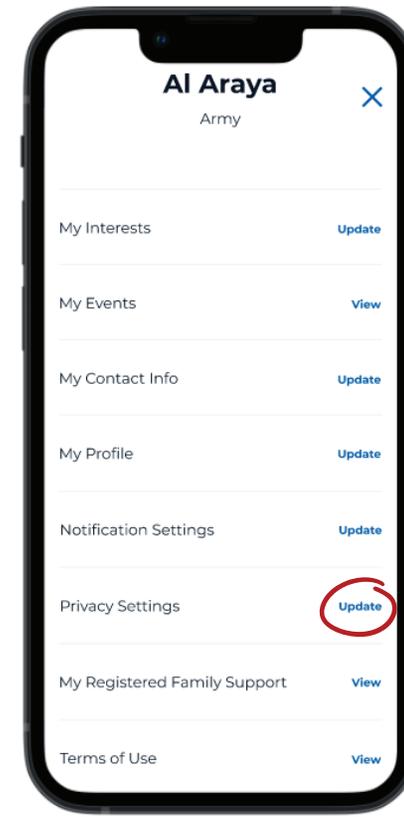
2

Your **MyWWP** app **Account Settings** will appear.



3

Scroll down to **Privacy Settings**. Select **Update** by **Privacy Settings**.



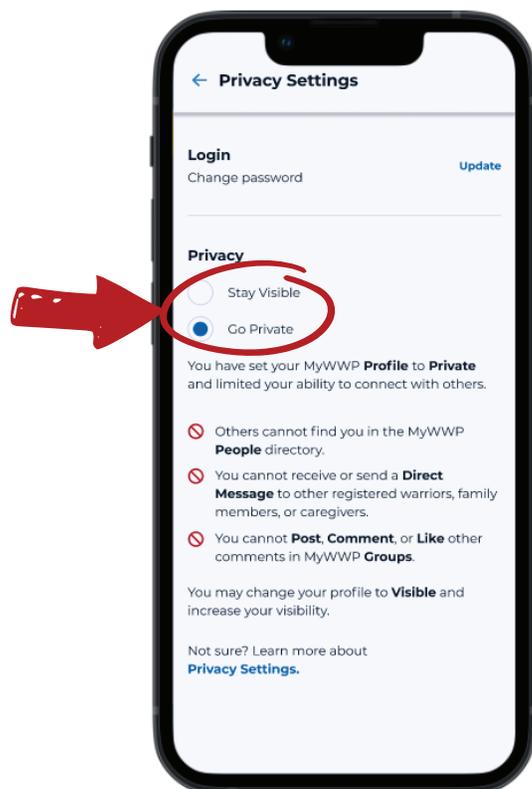


Steps: How to Update Your Privacy Settings in MyWWP

4

You can choose to **Stay Visible** or **Go Private**. This will control your visibility to others in **MyWWP** for messaging and other functions as detailed on the screen.

If you choose to **Go Private**, others cannot find you in the **MyWWP People** directory. You cannot receive or send a **Direct Message** to other registered warriors and family members. You cannot **Post, Comment,** or like other comments in **MyWWP Groups**.

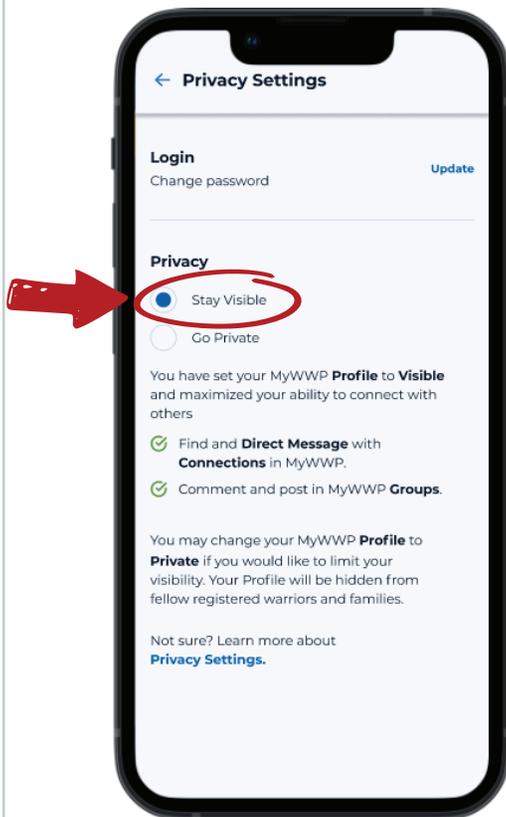




Steps: How to Update Your Privacy Settings in MyWWP

5

If you choose to **Stay Visible**, you can find and **Direct Message** with **Connections** in **MyWWP**, and you can **Comment** and **Post** in **MyWWP Groups**. You can change your **Privacy Settings** at any time.



6

Select the back arrow to save your **Privacy Settings**.

