MyWWP app connects registered warriors and family members with Wounded Warrior Project® (WWP) programs, services, events, and fellow warriors and family members.



Steps: Download the Mobile App

1

Navigate on your phone to the **Apple App** store or the **Google Play** store.



Select the **Search** icon.



Type in **MyWWP** into the search bar and select **Search**.









Steps: Download the Mobile App



Select **Get** to open the **MyWWP** app store product page.

5

Select **Get** to download the **MyWWP** app.







Steps: How to Create a MyWWP Account

Open the **MyWWP** app from your mobile device.

1

2

A login screen will appear. Select **Create Account**.

3

Fill in your First Name, Last Name, and Email Address

you currently have on file with Wounded Warrior Project® (WWP.) Select **Continue**.









Steps: How to Create a MyWWP Account





Steps: Navigating the Interest Questionnaire in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Once you log in, you will be asked to share your interests and needs through a series of questions.

2

Select **Get Started** to initiate the questionnaire.







Steps: Navigating the Interest Questionnaire in MyWWP

3

Your answers will provide personalized recommendations for programs, services, events, and discussion **Groups**.





Steps: Navigating the Interest Questionnaire in MyWWP

4

After you complete this short interest questionnaire, you will be prompted to select your **Privacy Settings**. To get the most out of your **MyWWP** experience and maximize your connection with others, set your **MyWWP Profile** to **Stay Visible**. Select **Continue**.

If you choose to Stay Visible, you can:

- Find and Direct Message with Connections in MyWWP
- Comment and Post in MyWWP Groups.

If you choose to Go Private:

- Others cannot find you in the **MyWWP People** directory.
- You cannot receive or send a **Direct Message** to other registered warriors and family members.
- You cannot **Post, Comment**, or like other comments in **MyWWP Groups**.





Steps: Navigating the Interest Questionnaire in MyWWP

5

Please note that you can change your **Privacy Settings** at any time in your **Account Settings**. Select **Continue** to view your personalized recommendations on the **For You** screen.





Steps: How to Register for an Event in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Find an event you're interested in on the **For You** or **Browse All** on the bottom of your screen.

2

On the **For You** screen, you can find events under the **All, Near Me,** or **Virtual** tabs. To register for an event you're interested in, select the event. A detailed description of the event will appear on the next screen.









Steps: How to Register for an Event in MyWWP

To register for the event, select **Register**.

3

4

Select **Add Myself** to register yourself. Select the number of registrants from the drop-down on the registration page for any additional registered alumni, family support members, or guests, if applicable. Select **Register** to move on to the next screen.





Steps: How to Register for an Event in MyWWP

5

Enter any additional information the prompt may ask for.

6

Be sure to select that you acknowledge and agree to the policies and waivers at the bottom of the screen. Once the form is filled out, select **Register**.







Steps: How to Register for an Event in MyWWP

7

You will then be prompted to confirm your contact information. Once the form is filled out, select **Register**.

8

Cooking Class: Handmade Pasta

Your registration has been submitted! You will receive more information directly

from the event planner. We'll send a confirmation email to each attendee.

Once you select **Register**, you will see that your registration has been submitted. An event organizer will contact you within a few days after you've submitted your request to let you know if you've been accepted. Select **Done** to return to the event description screen.





Steps: How to Find Available Services and Programs in MyWWP

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Navigate to For You at the bottom left of your screen.



To learn more about WWP services or programs, find one that you're interested in and select it. This will lead you to a service description screen.



1





Steps: How to Find Available Services and Programs in MyWWP

3

Select **Request Info**. You will then be prompted to fill out a short interest request questionnaire.



4

Select the **"Yes, I agree."** button at the bottom of the screen to acknowledge that you agree to voluntarily provide WWP with your personal information collected in the questionnaire for data collection and evaluation purposes.





Steps: How to Find Available Services and Programs in MyWWP

5

After stating you agree, you can begin answering the questions. Be sure to answer every question on the screen so that we can best serve you.

6

Once you've answered all the questions, select **Submit**.

7

After you've selected **Submit**, you will see a confirmation screen. A WWP teammate will contact you within a few days after you've submitted your request.







Steps: How to Browse All Events, Services, and Programs in MyWWP

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Navigate to **Browse All** at the bottom of your screen to browse all programs, events, and services by interest category.

2

Select **View All** at the bottom of the screen.



Get Employment Assistance And Financial Guidance> Get help with your career and personal finances.



Get Support When You Need It Most > Get long-term support for catastrophic injuries that impact your independence.





1



Steps: How to Browse All Events, Services, and Programs in MyWWP

3

Select the filter icon at the top right of your screen to narrow down your search of programs, events, and services.

4

You can filter by Format, Who's Invited, Location, Interest Type, and Date Range.

5

For example, in the **Invited** filter, you can sort by **Alumni, Guest, and Children**.





Steps: How to Browse All Events, Services, and Programs in MyWWP

6 7 To return to the **Browse All** Select See Results to see screen, select the back arrow. filtered options. All Programs, Events, and S... 💦 X Programs and Events < Back O Search Invited **Rocket League Community** Alumni Night Alumni and Family Member Join others to play private matches of Rocket League! Family Member 7:00 - 9:30 pm EST Sen Alumni, Guest, Family Alumni and Guest 10 Virtual Alumni, Family Member, and Guest Alumni, Guest, and Children **Creative Smartphone** Women Only Photography Learn some creative photography techniques with Men Only your phone! Fun for the whole family Couples 6:30 - 7:30 pm EST 28 Alumni, Guest, Family Virtual Yoga Nidra Breathwork for Rest Cancel See 8 Results Join us for a relaxing way to start or end your evening with this virtual meditation series



Steps: How to Find Other People in MyWWP

Once you create a **MyWWP** account, Scroll down to find the open the **MyWWP** app and log in to **Search People** bar. your **MyWWP** account.

2

3

Type in their first and last name and select **Search**.

Navigate to **People** on the bottom of your screen.

1









Steps: How to Find Other People in MyWWP

4

Select the filter icon at the top right of your screen to filter your search.

5

You can use the **Military Branch** and **Location** filters and select the appropriate military branch or state in which they live.

6

For example, you can use the **Military Branch** filter to search by Army and select **See Results**.









Steps: How to Find Other People in MyWWP

7

Once they have appeared on your screen, select their name. Once their **Profile** opens, click **Connect**.

Search People **O** 32 Results Q Frank Frank Durso Connect Plaistow, NH Frank O'Reilly Connect harleston, SC Frank Paxton Connect Santa Fe, NM Frank Robertson Connect Chicago, IL

8

They will be sent a **Connection** request. The button will read **Pending** until the request is accepted or denied. If they accept, you will be notified. **Connected** individuals can then **Message** each other.

*Users with **Privacy Settings** set to **Private** will not be visible in the **People** directory or may not have created a **MyWWP** account.





Steps: How to Navigate and Engage in Discussion Groups in MyWWP

Once you create a **MyWWP** account, Scroll down and select the open the **MyWWP** app and log in to discussion **Group** you're your **MyWWP** account.

interested in.

3

Select **Follow** to stay updated with the most recent **Posts** and conversations in that **Group**.

Navigate to Groups on the bottom of your screen.

1









Steps: How to Navigate and Engage in Discussion Groups in MyWWP





Steps: How to Navigate and Engage in Discussion Groups in MyWWP



You'll now see a notification at the top of your screen that the **Comment** has been posted.



Select **Create Post** to start a new conversation.



When you have entered what you wish to share into the text box, select **Post** to submit your **Post** to the **Group**.









Steps: How to Navigate and Engage in Discussion Groups in MyWWP

10

You'll now see a notification at the top of your screen that the **Post** has been posted.

11

Select the back arrow to return to **Groups**.

12

Once you begin following **Groups**, you can now easily find them under the **My Groups** screen.









Steps: How to Find Notifications in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

To check your **Notifications**, select the bell icon on the top of your screen.

2

Here, you will find all **MyWWP Notifications** and your **Notification History**. Updates regarding your account information, events, **Connections**, and more can be found here.







Steps: How to Check Messages in MyWWP



If you have already created a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Select the envelope icon at the top of your screen to check **Messages** from your **Connections**. You'll find all the **Messages** you sent and received in **MyWWP** here.



Select a **Message** to open the conversation and read incoming and outgoing **Messages**.







Steps: How to Check Messages in MyWWP

3

To respond to an incoming Message, type a Message in the Write a message text box and select Send.

4

To return to all your **Messages**, select the back arrow.

	Aug 5, 2023, 09:02 AM Yeah, that sounds great. Send me your number and I'll text you the morning of the event. Here are a couple of other events I've been thinking about. You interested in any of these?
	Mini Colf Outing Jun 6:30-7:30pm EST Alumni Plainville, SC
Write	a message Send





Steps: How to Find Support and Contact the WWP Resource Center in MyWWP

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

1

To get support from the WWP Resource Center, please select the headset icon at the bottom right corner of your screen.



2

The WWP Resource Center can be contacted in various ways:

Live Chat through **MyWWP** Monday – Friday, 9 am – 7 pm EST

Message through **MyWWP** Expect a response within the next 2 business days

Call 888.WWP.ALUM, A-L-U-M. or 888.997.2586

Monday - Friday, 9 am - 9 pm EST





Steps: How to Find Support and Contact the WWP Resource Center in MyWWP

3

If you continue to scroll down on this screen, you can find frequently asked questions about **MyWWP**.

4

Continue to scroll to find general questions about the WWP Resource Center and how we can help.

h Send Call Us Monday - Friday, 9 am - 9 pm EST 888.WWP.ALUM (888.997.2586) **MyWWP Improvement Ideas** Tell us your ideas or feedback to help us improve MyWWP Submit Idea FAQs **MyWWP Questions** + How do I change my password? + How do I update my address, email address, or phone number? How do I change my privacy + settings? S Support



5

Please note that the WWP Resource Center is not a crisis resource. If you are in crisis, select the **Veteran's Crisis Line** icon in the top right corner and select the **988** link, or send a text to **838255**.





Steps: How to Change Your Password in MyWWP

1

(

2

Once you create a **MyWWP** account, Your **MyWWP** app **Account** open the **MyWWP** app and log in to **Settings** will appear.

3

Scroll down to **Privacy Settings**. Select **Update** by **Privacy Settings**.

Select your picture or initials in the top left corner of the screen.

your **MyWWP** account.









Steps: How to Change Your Password in MyWWP

4

Under **Login**, you will see an option to change your password. Select **Update**.

5

You will receive a confirmation message. An email will be sent to the email address associated with your **MyWWP** account with a link to reset your password. Follow the instructions to finish updating your password. Select **Continue** to return to your **Privacy Settings**.





2

Info



Steps: How to Update Your Contact Information in MyWWP

1

If you have already created a MyWWP account, open the MyWWP app and log in to your MyWWP account.

Select your picture or initials in the top left corner of the screen.





Select View by My Contact

3

You can change your email address, mobile phone number, and mailing address associated with your **MyWWP** account by selecting **Update**.





Steps: How to Update Your Contact Information in MyWWP

Please enter your new email address, mobile phone number, or mailing address.

4



Once the contact information has been updated, select **Save**.

ct the hack a

6

Select the back arrow to return your **Account Settings**.







Steps: How to Update Your Privacy Settings in MyWWP

1

Once you create a **MyWWP** account, open the **MyWWP** app and log in to your **MyWWP** account.

Select your picture or initials in the top left corner of the screen.

2

Your **MyWWP** app **Account Settings** will appear.



Scroll down to **Privacy Settings**. Select **Update** by **Privacy Settings**.









Steps: How to Update Your Privacy Settings in MyWWP

4

You can choose to **Stay Visible** or **Go Private**. This will control your visibility to others in **MyWWP** for messaging and other functions as detailed on the screen.

If you choose to **Go Private**, others cannot find you in the **MyWWP People** directory. You cannot receive or send a **Direct Message** to other registered warriors and family members. You cannot **Post, Comment**, or like other comments in **MyWWP Groups**.

La Cř	ogin nange password	Update
Pi Ye ar G	Stay Visible Go Private d limited your MyWWP Pri d limited your ability to coni Others cannot find you in People directory. You cannot receive or sen Message to other register	ofile to Private nect with others. the MyWWP d a Direct ed warriers family.
	members, or caregivers.	eu wantors, ranniy
6	You cannot Post, Comme comments in MyWWP Gr	nt, or Like other oups.
Yo	ou may change your profile t crease your visibility.	o Visible and
No	ot sure? Learn more about ivacy Settings.	



Steps: How to Update Your Privacy Settings in MyWWP

5

If you choose to **Stay Visible**, you can find and **Direct Message** with **Connections** in **MyWWP**, and you can **Comment** and **Post** in **MyWWP Groups**. You can change your **Privacy Settings** at any time.

6

Select the back arrow to save your **Privacy Settings**.

	Login Update Change password
	Privacy
-1	Go Private
	You have set your MyWWP Profile to Visible and maximized your ability to connect with others
	Find and Direct Message with Connections in MyWWP.
	Comment and post in MyWWP Groups .
	You may change your MyWWP Profile to Private if you would like to limit your visibility. Your Profile will be hidden from fellow registered warriors and families.
	Not sure? Learn more about Privacy Settings.

Login Change password	Upda
Privacy	
 Stay Visible 	
Go Private	
You have set your MyWWP F and maximized your ability t others	Profile to Visible o connect with
Find and Direct Messag Connections in MyWWF	je with P.
Comment and post in M	yWWP Groups.
You may change your MyWV Private if you would like to li visibility. Your Profile will be ! fellow registered warriors an	VP Profile to mit your hidden from d families.
Not sure? Learn more about Privacy Settings.	