

# FAQ

**STREAM  
TO SERVE®**

★ **Do I have to be part of the Stream to Serve community to participate?**

Anyone can participate in Stream to Serve. This is your opportunity to make a difference in the lives of our nation's bravest by streaming what you love.

★ **Will you share my stream if I go live?**

Although we cannot guarantee anything, our team does our best to engage with supporter's livestreams as we're able. Send us an email with information about your charity stream at [streamtoserve@woundedwarriorproject.org](mailto:streamtoserve@woundedwarriorproject.org) and we will do our best to support!

★ **Where can I find WWP resources, such as talking points and creative assets?**

Stream assets, including banners, overlays, talking points, !commands, and more, can be found on our resources page: <https://www.woundedwarriorproject.org/give-back/stream-to-serve#overlay>

★ **Does WWP have a Discord server?**

Yes! You can join us here: <https://discord.gg/woundedwarriorproject>

★ **Are donations to my stream benefiting WWP tax deductible?**

Donations made to Tiltify campaigns are tax deductible within the guidelines of U.S. law; please retain receipts for your records. If receiving donations through a platform feature such as bits and subscriptions, please consult a tax professional.

★ **Are WWP donations tax deductible?**

All donations are 100% tax deductible, as allowed by law, in the same calendar year the donation is given. Always rely on your tax professional to determine which deductions you (or those who donate toward your participant goal) are eligible for.

★ **How much of my donation supports wounded warriors?**

One hundred percent of funds raised supports injured veterans and their families. Seventy-one percent of donations pays for programs, and the balance pays to support those programs. We are humbled to be recognized as a charity with great impact, operating with efficiency, transparency, and accountability.

Wounded Warrior Project is an accredited charity with the Better Business Bureau (BBB), is highly rated by Charity Navigator, and holds a 2022 Platinum Seal of Transparency from Candid (formerly GuideStar).

Click [here](#) to view all of our financial documents.

If you have any additional questions, please do not hesitate to reach out by emailing us at [donorcare@woundedwarriorproject.org](mailto:donorcare@woundedwarriorproject.org), or calling 877.TEAM.WWP (877.832.6997).

★ **How does WWP help veterans?**

Since our founding, WWP has been committed to helping injured veterans achieve their highest ambitions. WWP offers a variety of programs and services to help wounded warriors and their families on their road to recovery — all at no cost to them. We aim to help warriors by breaking down barriers to mental health care, improving physical health and wellness, helping them find new civilian careers, providing long-term rehabilitative care, and advocating for policies that advance the WWP vision: to foster the most successful, well-adjusted generation of wounded service members in our nation's history.

★ **How do I reach the Stream to Serve Team?**

You can reach our WWP Stream to Serve Team by email at [streamtoserve@woundedwarriorproject.org](mailto:streamtoserve@woundedwarriorproject.org), or you can find us in the [Wounded Warrior Project Discord server](#).

# CAMPAIGNS

## CAPTURE THE FLAG

### ★ What is Capture the Flag?

Capture the Flag is a livestream fundraising event centered around honoring our nation's bravest from Memorial Day weekend (May 26) through Flag Day (June 14). Livestreamers and fundraisers unite to help transform the way America's injured veterans are empowered, employed, and engaged in our communities.

### ★ When is Capture the Flag?

Capture the Flag runs from Memorial Day weekend (May 26) through Flag Day (June 14).

### ★ When will I receive the shirt or flag?

All fundraising incentive items will be shipped within 4-6 weeks of the event conclusion.

### ★ How many times/how often do I need to stream as part of the event?

There is no minimum number of streams required to participate in Capture the Flag.



### ★ What is Warrior Week?

Warrior Week is a seven-day livestreaming event that benefits the injured veterans whom WWP serves. Streamers come together in honor of Veterans Day to raise awareness and critical funds so that WWP can provide life-changing programs to wounded warriors and their families.

### ★ When is Warrior Week?

Warrior Week is Monday-Sunday of Veterans Day week.

### ★ When will I receive event incentives?

All fundraising incentive items will be shipped within 4-6 weeks of the event conclusion.

### ★ How many times/how often do I need to stream as part of the event?

There is no minimum number of streams required to participate in Warrior Week.